

## Attachment A

SGAT § 8.3.1.9 (relating to § 9.6.2.1)  
Updated May 10, 2002

8.3.1.9 Channel Regeneration Charge. Channel Regeneration will not be charged separately for Interconnection between a Collocation space and Qwest's network. Channel Regeneration will not be charged separately for facilities used by CLEC to access Unbundled Network Elements and ancillary services from the Collocation space, but ~~if~~ based on the ANSI Standard for cable distance limitations, regeneration would not be required but is specifically requested by CLEC, then the Channel Regeneration Charge would apply. If Channel Regeneration is required, based on the ANSI standard for cable distance limitations, Qwest will recover the costs indirectly and on a proportionate basis with equal sharing of the costs among all collocators and Qwest. Cable distance limitations are based on ANSI Standard T1.102-1993 "Digital Hierarchy – Electrical Interface; Annex B."

## Attachment B

SGAT § 9.1.2.1.5  
Updated May 10, 2002

9.1.2.1.5 Qwest will make its retail build policy available to CLEC upon written request. If Qwest claims that the build policy or other associated information or documents are confidential, Qwest and CLEC shall negotiate appropriate confidentiality provisions to protect the information. Upon receipt, CLEC will consider this information as confidential and conform to all aspects of Section 5.16 with respect to receipt of such information.<sup>1</sup>

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<sup>1</sup> Complies with the WUTC Twenty-Eighth Supplemental Order; Final Order (Workshop Four): Checklist Item No. 4; Emerging Services, General Terms and Conditions, Public Interest, Track A, and Section 272 (Issue WA-LOOP-1(b)/8(b): Obligation to Build High Capacity Facilities ) at page 7 para. 21.

## Attachment C

SGAT § 9.1.14  
Updated May 10, 2002

9.1.14 Qwest will redesignate interoffice facilities (IOF) for CLEC where available, with the exception of interoffice facilities Qwest maintains to ensure sufficient reserve capacity as defined in Section 9.7.2.5. Separate and apart from the foregoing, in the event Qwest removes from interoffice service, an entire copper IOF cable that is capable of supporting Telecommunications Services, Qwest will make that facility available as Loop facilities ~~for Qwest and CLEC alike~~ to fill any order currently in the held order queue on a first come, first served basis. Should additional facilities be available after all held orders are filled, Qwest will make the additional facilities available to fill new orders on a first come, first served basis.<sup>2</sup>

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<sup>2</sup> Complies with the WUTC Twenty-Eighth Supplemental Order; Final Order (Workshop Four): Checklist Item No. 4; Emerging Services, General Terms and Conditions, Public Interest, Track A, and Section 272 (Issue WA-LOOP 12: Reclassification of Interoffice Facilities to Loops) at page 15 para. 50.

## Attachment D

SGAT §9.5.2.5

Updated May 10, 2002

9.5.2.5 If so requested by CLEC, Qwest shall allow CLEC to connect its Loops directly to the protector field at Qwest NIDs that have unused protectors and are not used by Qwest or any other Telecommunications Carrier to provide service to the premises. If a CLEC accesses the Qwest protector field it shall do so on the distribution side of the protector field only where spare protector capacity exists. In such cases, CLEC shall only access a Qwest NID protector field in cable increments appropriate to the NID. If twenty-five (25) or more metallic cable pairs are simultaneously terminated at the MTE NID, additions must be in increments of twenty-five (25) additional metallic pairs. In all cases, Telecommunications cables entering a Qwest NID must be terminated in compliance with FCC 88-57, section 315 of the National Electric Safety Code and section 800.30 of the National Electric Code. When CLEC removes Qwest facilities from the NID protector, it must terminate the spare Qwest Loops on protection devices that ensure that Qwest's facilities and the Customer's premises be protected from electrical surges. In such instances, CLEC will-must provide Qwest with written notice within 10 days that it had so disconnected the Qwest facilities from the protection device. CLECs will be liable for damages in situations where their technicians have failed to follow standard electrical protection and safety procedures. To the extent Qwest is damaged as a result of CLEC's failure to follow standard electrical protection and safety procedures, CLEC shall be liable to Qwest, subject to the indemnity and limitation of liability provisions of this Agreement. ~~CLECS who remove Qwest facilities must notify Qwest of that action.~~

## Attachment E

SGAT §9.3.5.4.1  
Updated May 10, 2002

9.3.5.4.1 CLEC shall notify its account manager at Qwest in writing, including via email, of its intention to provide access to Customers that reside within a MTE. Upon receipt of such request, Qwest shall have up to ten (10) calendar Days to notify CLEC and the MTE owner whether Qwest believes it or the MTE owner owns the intrabuilding cable. In the event that there has been a previous determination of on-premises wiring ownership [communicated to another CLEC](#) at the same MTE, Qwest shall provide such notification [to requesting CLEC](#) within two (2) business days. In the event that CLEC provides Qwest with a written claim by an authorized representative of the MTE owner that such owner owns the facilities on the Customer side of the terminal, the preceding ten (10) Day period shall be reduced to five (5) calendar Days from Qwest's receipt of such claim.

## Attachment F

SGAT § 9.2.2.4.1

Updated May 10, 2002

9.2.2.4.1 Where Qwest fails to meet a Due Date for performing Loop conditioning, CLEC shall be entitled to a credit equal to the amount of any conditioning charges applied, where it does not secure the Unbundled Loop involved within three (3) months of such Due Date. Where Qwest does not perform conditioning in accord with the standards applicable under this SGAT, CLEC shall be entitled to a credit of one-half (1/2) of the conditioning charges made, unless CLEC can demonstrate that the Loop as conditioned is incapable of substantially performing the functions normally within the parameters applicable to such Loop as this SGAT requires Qwest to deliver it to CLEC. In the case of such fundamental failure, CLEC shall be entitled to a credit of all conditioning charges, except where CLEC asks Qwest to cure any defect and Qwest does so. In the case of such cure, CLEC shall be entitled to the one-half (1/2) credit identified above. Any credit to which CLEC is entitled under this provision will be automatically credited by Qwest to CLEC's bill within sixty (60) calendar Days.

## Attachment G

SGAT § 9.1.2.1.3.2  
Updated May 10, 2002

**9.1.2.1.3.2** In the event Qwest notifies CLEC that facilities ordered are not available from Qwest at the time of the order or that there will be a delay in filling the order, Qwest shall maintain the order as pending at parity with retail customer orders. Where the order is held due to lack of facilities, if facilities become available to fill the order at any time prior to cancellation of the order by the CLEC, Qwest shall notify the CLEC of such availability. CLEC and Qwest acknowledge that the availability of facilities hereunder is on a first come, first served basis. Any facility orders placed by any other provider, including Qwest, which predate CLEC's order shall have priority in any facilities made available under the terms of this section.

## Attachment G-1

SGAT §9.1.2.1.3.2

Updated May 10, 2002

9.1.2.1.3.2 For UNEs that do not meet the requirements in Qwest's POLR and ETC obligations, Qwest will send CLEC an indication that there is a lack of available facilities and the order will be delayed. The delayed order will remain open, pending availability of facilities at parity with retail Customer orders. Upon receipt of the delayed order notification, CLEC may submit a request to build UNEs pursuant to the same terms and conditions as ~~CLEC~~ orders for equivalent retail services at the same location or alternatively, at CLEC's election, advance payment of a special construction charge and quote preparation fee (QPF) as described in Section 9.19 of this Agreement. In the event that an engineering job is completed that would allow delivery of the UNEs requested, or Qwest completes construction of facilities for delivery of UNEs for CLEC pursuant to a request to build as described in Section 9.19, and this occurs after Qwest sends the delayed order notification, CLEC will receive a new FOC identifying a new Due Date when the UNEs will be available for installation.



## Attachment H

SGAT § 9.2.2.3.2

Updated May 10, 2002

9.2.2.3.2 If CLEC orders a 2/4 wire non-loaded or ADSL compatible Unbundled Loop for a Customer served by a digital Loop carrier system Qwest will conduct an assignment process which considers the potential for a LST or alternative copper facility. If no copper facility capable of supporting the requested service is available, ~~then~~ Qwest will ~~reject~~ hold the order pending availability of facilities.

## Attachment I

SGAT § 9.4.2.3.1

Updated May 10, 2002

9.4.2.3.1 If CLEC elects to have POTS Splitters installed in Qwest Wire Centers via Common Area Splitter Collocation, the POTS Splitters will be installed in those Wire Centers in one of the following locations: (a) in a relay rack as close to CLEC's DS0 termination points as possible; (b) on an ICDF to the extent such a frame is available; or (c) at CLEC's direction, on the COSMIC™/MDF, where space is available on the COSMIC™/MDF and priced on an ICB basis, or in some other appropriate location such as an existing Qwest relay rack or bay. In the event that the option selected by CLEC is not available, Qwest may place CLEC's splitter in some other appropriate location such as an existing Qwest relay rack or bay. -CLEC either may purchase POTS Splitters or have Qwest purchase the POTS Splitters subject to full reimbursement of the cost of the POTS Splitters plus any pass through actual vendor invoice costs, including but not limited to, taxes, shipping and handling, and any similar charges assessed on Qwest by vendors in connection with the purchase of POTS Splitters. The POTS Splitters must meet the requirements for Central Office equipment Collocation set by the FCC. Qwest will be responsible for installing and maintaining the POTS Splitters, but CLEC will lease the POTS Splitters to Qwest at no cost. Qwest may co-mingle the POTS Splitters shelves of different CLECs in a single relay rack or bay. Qwest will not be responsible for shortages of POTS Splitters or Qwest's inability to obtain POTS Splitters from vendors, if acting as purchasing agent on behalf of CLEC.<sup>3</sup>

<sup>3</sup>

Complies with the *WUTC Twenty-Eighth Supplemental Order; Final Order (Workshop Four): Checklist Item No. 4; Emerging Services, General Terms and Conditions, Public Interest, Track A, and Section 272* (Issue WA-LS 3: CLEC Access to MDF) at page 6 para. 16.

## Attachment J

SGAT § 9.24.1.1

Updated May 10, 2002

9.24.1.1 With regard to the current requirement that Loop Splitting be offered over an existing Unbundled Loop, Qwest acknowledges that there are ongoing industry discussions regarding the Provisioning of Loop Splitting over a new Unbundled Loop. If as a result of those discussions, a process is developed for Loop Splitting over a new Loop, Qwest will amend its SGAT to eliminate the limitation of Loop Splitting to existing Unbundled Loops. Requests for other Loop Splitting applications, [including line splitting on resold lines](#), must be submitted through the Special Request Process (SRP).<sup>4</sup>

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<sup>4</sup> Complies with the *WUTC Twenty-Eighth Supplemental Order; Final Order (Workshop Four): Checklist Item No. 4; Emerging Services, General Terms and Conditions, Public Interest, Track A, and Section 272* (Issue WA-LSPLIT 3, 4, 5, 6, and 9: Legal Obligation to Provide Loop Splitting on All Loop/Transport Combinations and Facilities) at page 6 para. 16.

## Attachment K

SGAT §§ 6.4.1 and 12.3.8.1.5  
Updated May 10, 2002

6.4.1 CLEC, or CLEC's agent, shall act as the single point of contact for its end users' service needs, including without limitation, sales, service design, order taking, Provisioning, change orders, training, maintenance, trouble reports, repair, post-sale servicing, Billing, collection and inquiry. [CLEC shall inform its end users that they are end users of CLEC for resold services.](#) CLEC's end users contacting Qwest in error will be instructed to contact CLEC; and Qwest's end users contacting CLEC in error will be instructed to contact Qwest. In the event CLEC's end users contact Qwest in error, Qwest will either (1) provide the caller with a number the caller can dial to obtain sales information, or (2) ask the caller whether he or she would like to hear sales information.<sup>5</sup> In responding to calls, neither Party shall make disparaging remarks about each other. To the extent the correct provider can be determined, misdirected calls received by either Party will be referred to the proper provider of local exchange service; however, nothing in this Agreement shall be deemed to prohibit Qwest or CLEC from asking CLEC's or Qwest's end users who call the other Party if they would like to discuss the Party's products and services, and then discussing the Party's products and services with those end users who would like to do so.

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<sup>5</sup> *Twentieth Supplemental Order*, at page 100, para. 453.