

Date Received: December 8, 1997

Docket No.: TV-971477

Company: Amends WAC 480-12, Relating to Household Goods Movers

Distribution:

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Commissioner Gillis
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Kathy Hunter

To: Mvz1996; Records Center
Cc: Kim Dobyms
Subject: RE: docket no.. TV-971477

Thanks for your comments. I will forward this e-mail to Commission staff as comments and will check with staff to see if it's appropriate to include the other documents you mention in our rulemaking file.

I will also add you to our interested persons list on this docket, so you will receive further notices on this case.

Thanks - Kathy Hunter, WUTC staff
360-664-1257

From: Mvz1996
To: Records Center
Subject: docket no.. TV-971477
Date: Monday, December 08, 1997 12:27PM

Il forgot to send in my comments about the above reference docket no. TV-971477 due to holiday madness. The deadline was Dec. 5, 1997.

I would like to give my permission for you to use any and all documents and correspondence I submitted to the UTC August-October 1997. My family was charged 80% over our estimate for our local WA move. The UTC has a file with everything that I submitted, as well as other agencies such as the Attorney Generals Office. John Pennington also has a file in his Woodland office. Do I need to give my signature for this permisson? If so, please let me know...

I would still like to receive information about this rulemaking. The current rules allow movers latitude to underbid their services-- then bill another amount to the consumer. The consumer does not have any recourse because he does not even realize the bid is too low. The consumer is never told during the move that the bill will be more, taking away the consumer's choice in refusing further service. The rules about tariffs for movers need to coincide with the rules for other service providers, like auto repair. The current rules do not make common sense and only encourage and protect corruption in the moving industry.

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