SUMMARY OF RATE INCREASES

RESIDENTIAL AND BUSINESS SERVICES	Annual Revenue <u>Increase</u>
Increase Residential Rates by \$9.80 and Local Packages by \$5.00 ¹ Increase Business Rates by \$9.80	*** ***
Subtotal	\$84,750,667
OTHER SERVICES	
Increase 2 & 4 Wire Special Access Rates by \$9.80 and DDS and DS1 by 25%	***
Establish Consumer Late Payment Charge of \$5 or 1.5%, whichever is greater	***
Establish Business Late Payment Charge of \$5 or 1.5%, whichever is greater	***
Reduce DA Free Call Allowance to 0	***
Increase Remote Call Forwarding Rates by \$7.00	***
Increase Custom Calling Service Rates by Various Rates	***
Increase Directory Listing Rates by \$1.95	***
Subtotal	\$25,054,360
GRAND TOTAL	\$109,805,027

¹ Residential Revenue includes \$*** M in Lifeline revenue that will be obtained from the fund.

RESIDENTIAL NETWORK ACCESS SERVICE

	(a)	(b) 12 MTD	(c)	(d)	(e)	(f) Current	(g) Proposed	(h) Change in
		09/03	Current	Proposed	Change	Annual	Annual	Annual
		Avg Units	<u>Rate</u>	<u>Rate</u>	in Rate	Revenues	Revenues	Revenues
1					(d) - (c)	(b) * (c) *12	(b) * (d) *12	(g) - (f)
2	Basic One Party Measured	***	\$7.25	\$17.05	\$9.80	***	***	***
3		***				***	***	***
4	Premium One Party Flat ¹	***	\$13.00	\$22.80	\$9.80	***	***	***
5	Premium Foreign Company	***	\$13.00	\$22.80	\$9.80	***	***	***
6	Premium Foreign Exchange	***	\$13.00	\$22.80	\$9.80	***	***	***
7								
8	Premium Plus Flat ²	***	\$13.00	\$22.80	\$9.80	***	***	***
9	Premium Plus Measured ²	***	\$13.00	\$22.80	\$9.80	***	***	***
10		***				***	***	***
11	Local Package Extra	***	\$28.95	\$33.95	\$5.00	***	***	***
12	Local Package	***	\$25.95	\$30.95	\$5.00	***	***	***
13	-							
14	TOTAL	***				***	***	***

¹⁵ 16

^{17 &}lt;sup>1</sup> Includes Lifeline units.

^{18 &}lt;sup>2</sup> Current and proposed rates do not include the flat rate service adder.

BUSINESS NETWORK ACCESS SERVICE

	(a)	(b) 12 MTD	(c)	(d)	(e)	(f) Current	(g) Proposed	(h) Change in
		09/03	Current	Proposed	Change	Annual	Annual	Annual
		Avg Units	Rate	Rate	in Rate	Revenues	Revenues	Revenues
1					(d) - (c)	(b) * (c) *12	(b) * (d) *12	(g) - (f)
2	Business One Party							
3								
4	Basic One Party Measured	***	\$17.70	\$27.50	\$9.80	***	***	***
5								
6	Premium One Party Flat	***	\$29.70	\$39.50	\$9.80	***	***	***
7	Premium Foreign Company	***	\$29.70	\$39.50	\$9.80	***	***	***
8	Premium Foreign Exchange	***	\$29.70	\$39.50	\$9.80	***	***	***
9								
10	Premium Plus Flat ¹	***	\$29.70	\$39.50	\$9.80	***	***	***
11	Premium Plus Measured 1	***	\$29.70	\$39.50	\$9.80	***	***	***
12								
13	Subtotal	***				***	***	***
14								
15	Business Trunk							
16								
17	Basic Trunk - PBX - Two-Way	***	\$24.70	\$34.50	\$9.80	***	***	***
18	Basic Trunk - Key	***	\$24.70	\$34.50	\$9.80	***	***	***
19								
20	Premium Trunk - PBX	***	\$34.70	\$44.50	\$9.80	***	***	***
21	Premium Trunk - PBX Foreign Company	***	\$34.70	\$44.50	\$9.80	***	***	***
22	Premium Trunk - PBX Foreign Exchange	***	\$34.70	\$44.50	\$9.80	***	***	***
23	Premium Trunk - Key System	***	\$34.70	\$44.50	\$9.80	***	***	***
24	Premium Trunk - Key System - FX	***	\$34.70	\$44.50	\$9.80	***	***	***
25	Premium Trunk - PBX - DID	***	\$34.70	\$44.50	\$9.80	***	***	***
26	Premium Trunk - PBX - DOD	***	\$34.70	\$44.50	\$9.80	***	***	***
27	Premium Trunk - Key System - FCO	***	\$34.70	\$44.50	\$9.80	***	***	***
28	Premium Plus Trunk - Flat 1	***	\$34.70	\$44.50	\$9.80	***	***	***
29	Premium Plus Trunk - Measured 1	***	\$34.70	\$44.50	\$9.80	***	***	***
30			+	Ţ : 3 0	+1.00			
31	Subtotal	***				***	***	***
32								
33	TOTAL	***				***	***	***
34								
	4							

^{35 &}lt;sup>1</sup> Current and proposed rates do not include the flat rate service adder.

SPECIAL ACCESS

	(a)	(b) 12 MTD	(c)	(d)	(e)	(f) Current	(g) Proposed	(h) Change in
		09/03 <u>Avg Units</u>	Current <u>Rate</u>	Proposed <u>Rate</u>	Change <u>in Rate</u>	Annual <u>Revenues</u>	Annual <u>Revenues</u>	Annual <u>Revenues</u>
1					(d) - (c)	(b) * (c) *12	(b) * (d) *12	(g) - (f)
2	Voiceband Facilities							
3	Special Transport (Per Mile)	***	\$4.45	\$5.56	\$1.11	***	***	***
4	Special Access Line Two-Wire	***	\$17.50	\$27.30	\$9.80	***	***	***
5	Special Access Line Four-Wire	***	\$26.50	\$36.30	\$9.80	***	***	***
6	Subtotal	***				***	***	***
7								
8	Digital Data Services (DDS)							
9	Special Transport - All Speeds	***	\$4.45	\$5.56	\$1.11	***	***	***
10	Special Access Lines - All Speeds	***	\$91.54	\$114.43	\$22.89	***	***	***
11	Subtotal	***				***	***	***
12								
13	High Capacity DS1							
14	DS1 Special Access Line - 1st System	***	\$150.00	\$187.50	\$37.50	***	***	***
15	DS1 Special Access Line - Addl System	***	\$142.50	\$178.13	\$35.63	***	***	***
16	Subtotal	***				***	***	***
17								
18	TOTAL	***				***	***	***

LATE PAYMENT CHARGE

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
		Per Acct - Amt Overdue	No. of Accts	Current	30 Day	60 Day	90 Day	\$5.00 or 1.5% Whichever Greater
1								
2	Residential	< \$20.00	***	***	***	***	***	***
3		\$20 to \$29.	***	***	***	***	***	***
4		\$30 to \$39.	***	***	***	***	***	***
5		\$40 to \$199		***	***	***	***	***
6		\$200 to \$332		***	***	***	***	***
7		\$333 +		***	***	***	***	***
8	TOTAL RES AVG (10/02-9/03)		***	***	***	***	***	***
9 10	ANNUALIZED (x12)			***	***	***	***	***
11								
12								
13								
	Business	< \$20.00	***	***	***	***	***	***
		\$20.00 \$20 to \$29.	***	***	***	***	***	***
15 16		\$30 to \$39.	***	***	***	***	***	***
		\$40 to \$199	***	***	***	***	***	***
17				***	***	***	***	***
18		\$200 to \$332	***	***	***	***	***	***
19		\$333 +	***	***	***	***	***	***
	SUBTOTAL							
21		Ф00.00	***	***	***	***	***	***
	Government	< \$20.00	***	***	***	***	***	***
23		\$20 to \$29.	***	***	***	***	***	***
24		\$30 to \$39.	***	***	***	***	***	***
25		\$40 to \$199		***	***	***	***	***
26		\$200 to \$332	***	***	***	***	***	***
27	SUBTOTAL	\$333 +	***	***	***	***	***	***
29	TOTAL BUS AVG (10/02-9/03)			***	***	***	***	***
31								
	ANNUALIZED (x12)			***	***	***	***	***

DIRECTORY ASSISTANCE

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
1									
2		Present	Proposed						
3		Call	Call						
4		<u>Allow</u>	<u>Allow</u>						
5	Business		1	0					
6	Consumer		2	0					
7									
8			12 MTD				Current	Proposed	Change in
9			09/03	Present	Proposed	Change	Annual	Annual	Annual
10			Total Units	<u>Rate</u>	Rate	in Rate	Revenue	Revenue	Revenues
11						(e) - (d)	(c) * (d)	(c) * (e)	(h) - (g)
12									
13	Business	Allowance	***	\$0.00	\$0.95	\$0.95	***	***	***
14	Consumer	Allowance	***	\$0.00	\$0.95	\$0.95	***	***	***
15									
16			***				***	***	***

REMOTE CALL FORWARDING

		(a)	(b) 12 MTD	(c)	(d)	(e)	(f) Current	(g) Proposed	(h) Change in
			09/03 <u>Avg Units</u>	Current <u>Rate</u>	Proposed <u>Rate</u>	Change <u>in Rate</u>	Annual <u>Revenues</u>	Annual <u>Revenues</u>	Annual <u>Revenues</u>
1						(d) - (c)	(b) * (c) *12	(b) * (d) *12	(g) - (f)
2									
3	BUSINESS		***	\$16.00	\$23.00	\$7.00	***	***	***
4									
5	RESIDENCE		***	\$16.00	\$23.00	\$7.00	***	***	***
6									
7									
8	TOTAL		***				***	***	***

CUSTOM	CALLING	FEATURES

	CUSTOW CALLING FEATURES								
	(a)		(b) 12 MTD 09/03	(c) Current	(d) Proposed	(e) Change	(f) Current Annual	(g) Proposed Annual	(h) Change in Annual
			Avg Units	Rate	Rate	in Rate	Revenues	Revenues	Revenues
1						(d) - (c)	(b) * (c) *12	(b) * (d) *12	(g) - (f)
2	RESIDENTIAL								
3	Individual Features								
4	Call Waiting/Cancel Call Waiting	Full rate	***	\$3.25	\$5.00	\$1.75	***	***	***
5		Flexible Pkg1	***	\$1.95	\$3.50	\$1.55	***	***	***
6	Call Forwarding	Full rate	***	\$2.80	\$4.00	\$1.20	***	***	***
7		Flexible Pkg ¹	***	\$1.68	\$2.80	\$1.12	***	***	***
8	3-Way Calling	Full rate	***	\$3.75	\$4.00	\$0.25	***	***	***
9	· -	Flexible Pkg ¹	***	\$2.25	\$2.80	\$0.55	***	***	***
10	Speed Dialing 8	Full rate	***	\$2.80	\$3.50	\$0.70	***	***	***
11		Flexible Pkg ¹	***	\$1.68	\$2.45	\$0.77	***	***	***
12	Speed Dialing 30	Full rate	***	\$4.50	\$5.00	\$0.50	***	***	***
13		Flexible Pkg ¹	***	\$2.70	\$3.50	\$0.80	***	***	***
14	Call Block	Full rate	***	\$3.00	\$4.00	\$1.00	***	***	***
15		Flexible Pkg ¹	***	\$1.80	\$2.80	\$1.00	***	***	***
16	Priority Call - VIP Alert	Full rate	***	\$3.00	\$4.00	\$1.00	***	***	***
17	,	Flexible Pkg ¹	***	\$1.80	\$2.80	\$1.00	***	***	***
18	Call Trace PPU ²	r loxible r kg		\$1.50	\$3.00	\$1.50	***	***	***
19	Subtotal			φ1.50	φ3.00	φ1.50	***	***	***
20	Gubtotai								
21	Packages								
22	Big Deal Option A		***	\$16.00	\$19.00	\$3.00	***	***	***
23	Big Deal Option B		***	\$9.00	\$12.00	\$3.00	***	***	***
24	GTE Basic Pack		***	\$10.95	\$13.95	\$3.00	***	***	***
25	GTE Complete Pack		***	\$16.95	\$19.95	\$3.00	***	***	***
26	Subtotal						***	***	***
27									
28	Total Residential						***	***	***
29									
30	BUSINESS								
31	Call Waiting/Cancel Call Waiting	Full rate		\$4.00	\$6.00	\$2.00	***	***	***
32		Choice PAC ¹		\$2.80	\$4.20	\$1.40	***	***	***
33	Call Forwarding	Full rate		\$3.30	\$5.00	\$1.70	***	***	***
34		Choice PAC ¹		\$2.31	\$3.50	\$1.19	***	***	***
35	3-Way Calling	Full rate		\$4.25	\$5.00	\$0.75	***	***	***
36		Choice PAC ¹		\$2.98	\$3.50	\$0.52	***	***	***
37	Call Trace PPU 2			\$1.50	\$3.00	\$1.50	***	***	***
38	Total Business						***	***	***
39									
40	GRAND TOTAL						***	***	***
41									

 <sup>42
 1</sup> Package Discounts
 Current
 Proposed

 43
 Flexible Package
 40%
 30%

 44
 Choice PAC
 30%
 30%

⁴⁵ 2 Call Trace units are the total for the 12 months from 10/02 - 9/03. Annual revenues = total units * rate.

DIRECTORY LISTINGS

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
		12 MTD				Current	Proposed	Change in
		09/03	Current	Proposed	Change	Annual	Annual	Annual
		Avg Units	<u>Rate</u>	<u>Rate</u>	in Rate	Revenues	Revenues	Revenues
1					(d) - (c)	(b) * (c) *12	(b) * (d) *12	(g) - (f)
2 3 4	Nonpublished	***	\$0.55	\$2.50	\$1.95	***	***	***
5 6	Additional Listing	***	\$0.55	\$2.50	\$1.95	***	***	***
7	Non Listing	***	\$0.55	\$2.50	\$1.95	***	***	***
9	TOTAL	***				***	***	***