

March 7, 2017

RECEIVED
RECORDS MANAGEMENT
2017 MAR 16 PM 12:45
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Mr. Steven V. King
Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 472580
Olympia, WA 98504-7250

**Re: In the Matter of Petition of Budget PrePay, Inc.; Docket No. UT-111570
Notification of Termination of certain T-Mobile reseller areas as Underlying,
Facilities-Based Carrier to Budget PrePay, Inc. in Washington**

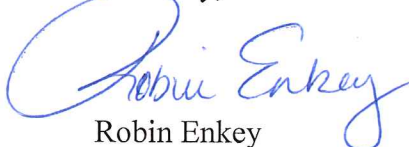
Dear Mr. King:

On August 6, 2012, Budget PrePay, Inc. ("Budget") was designated as a wireless, Lifeline-only Eligible Telecommunications Carrier ("ETC") by the Commission. Budget has been providing wireless Lifeline service to eligible customers in Washington using the networks of Sprint, Verizon Wireless, and T-Mobile.

Budget sent notification to the Commission on February 15, 2017, that it would not be reselling the service of T-Mobile, as Budget no longer maintained a Service Agreement with this underlying carrier. However, on March 7, 2017, management was informed that the service agreement between Budget Mobile and T-Mobile would continue and termination of wireless service would not occur on March 15, 2017. In light of this development, Budget Mobile noticed all subscribers that would have been affected by the service agreement termination. Notification was sent via SMS messaging and by an out-bound dialer. The SMS message directed subscribers to the attached landing page detailing the reversal in termination of wireless service.

If you have any questions regarding this matter or if I can provide you with any additional information, please do not hesitate to contact me.

Sincerely,



Robin Enkey
Director of Compliance

Sign Up

Add Minutes

Coverage

About Us

Exciting news regarding your wireless service

Recently you received notification from Budget Mobile concerning a change to your wireless Lifeline service. The notice indicated that your T-Mobile wireless Lifeline service would no longer be serviced by Budget Mobile and you would be required to seek wireless Lifeline service with another provider after March 15, 2017. Budget Mobile is pleased to announce that Budget Mobile and T-Mobile have agreed upon a Service Agreement and therefore Budget Mobile is able to continue offering the same great service you have become accustomed to since applying for Budget Mobile service.

You will continue to receive your wireless Lifeline service at no charge. The same Top-Up plans will still be available. Notice of any future changes to the rates, terms and conditions of Budget Mobile service will be provided to you as required by law. Budget Mobile's terms and conditions of service are provided at www.budgetmobile.com.

Please remember that in order to avoid any further disconnection notices you must use your Lifeline wireless service every 30 days. Phone usage is defined by placing at least one outgoing phone call, sending a text message, or using data on your handset every 30 days. Failure to use your handset will result in your de-enrollment of the Lifeline Program and service disconnection.

In addition, you must recertify your Lifeline eligibility annually to remain eligible for the Lifeline program and certify that no one else in your household receives the Lifeline Program-supported service. Failure to certify your Lifeline eligibility annually will result in your de-enrollment of the Lifeline Program and service disconnection.

Budget, would like to apologize for any confusion or inconvenience and express our gratitude for the many years of being able to provide wireless phone services. If you have any questions or concerns regarding this exciting news, you can call Budget at any point at 1-888-777-4007 and speak to a Customer Service Representative. We will be happy to answer any questions you may have.

<u>Company</u>	<u>Products & Plans</u>	<u>Information</u>	<u>States</u>
About Budget Mobile	Sign Up Today	My Account	Arizona
Contact Us	Lifeline Plans	Support	Arkansas
Visit Us on Facebook	Coverage	Resources	California
Privacy Policy	Prepaid Plans	FAQ's	Colorado
Terms & Conditions	Add Minutes & Text	Tariffs	Georgia
Become an Agent	Recertification	Application Forms	Hawaii
	Upload Proof	Phone Manuals	Idaho
		Hearing Aid Compatibility	Indiana
		Sitemap	Iowa
			Kansas
			Kentucky
			Louisiana
			Maine
			Maryland
			Massachusetts
			Michigan
			Minnesota
			Missouri
			Nevada
			North Dakota
			Ohio
			Oklahoma
			Pennsylvania
			Puerto Rico
			Rhode Island
			South Carolina
			South Dakota
			Texas
			Utah
			Washington
			West Virginia
			Wisconsin
			Wyoming

