

**BEFORE THE  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Application of:  
  
SUPERIOR WASTE & RECYCLE, LLC  
  
for Authority to Operate as a Solid Waste  
Collection Company in Washington

DOCKET TG-181023  
  
**EXHIBIT SS-12CX**

**SUPERIOR WASTE & RECYCLE, LLC**  
**CROSS-EXHIBIT SS-12CX**  
**REDACTED VERSION**

*Selections from UTC-received customer complaints  
regarding Waste Management's service (448 pages)*

**August 1, 2019**

**CONFIDENTIAL PER PROTECTIVE ORDER IN DOCKET TG-181023**

**REDACTED VERSION**

**EXH. SS-12CX**  
**IS REDACTED IN ITS ENTIRETY**