Attestation Date: Monday, April 26, 2021

Attestation Period: April 1, 2020 - March 31, 2021

OFFICER ATTESTATION:

On behalf of NW Natural and NW Natural Holding, I, MardiLyn Saathoff, hereby attest that the Stipulated Conditions established by the Public Utility Commission of Oregon (Order 17-526, docket UM 1804) and the Washington Utilities & Transportation Commission (Order 01, docket UG 170094), respectively, are being met as reflected in the following Compliance Report with the exception of Washington condition 25e as noted with corrective action in the report below; there were no other exceptions during this reporting period April 1, 2020 - March 31, 2021.

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/s/ MardiLyn Saathoff

MardiLyn Saathoff, Senior Vice President and General Counsel

	-	ance Reperiod: April 1, 20	port 20 through March 31, 2021	Owner Lege	nd: L/R Legal/Regulato LE Legal TR Treasury GA Government Af	AC-F Accounting/ RA Rates & Reg	Finance gulatory	AC-T Accounting-T AC Accounting CS Corp. Secreta	EG Engineeri	ng
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			Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences.		9	9	46	1		
Condi		Topic	Stipulated Condition	Owner(s)	Action Trigger	Due Date	Frequency/Term	Status		COMPLIANCE FULFILMENT
OR#	WA#								Documentation	Notes
1	1	Stipulation Modifications	NWN-U and HoldCo agree that these conditions, except for condition 44 [35], may be modified as a result of regulatory decisions or settlements in other states regarding NWN-U's proposed corporate restructuring. For example, the Commission may add any condition imposed by the Washington Utilities and Transportation Commission (WUTC) [OPUC] or the California Public Utilities Commission (CUPC) to the extent it relates to NWN-U. In the event that the Commission adopts conditions from other jurisdictions, the Commission will re-open and re-issue the order approving this Stipulation to add those conditions accepted or ordered in another state jurisdiction.	L/R	Commission Action	On occurrence	One Time	Complete	N/A	No trigger occurred. No material deviations exist between OR and WA Orders issued 12/28/2017; no re-opening or re-issuing of order will occur. CPUC order issued May 10, 2018; no conflicts noted.
2	2		NWN-U and HoldCo will enter into an agreement that incorporates the ring-fencing provisions set forth herein. This agreement will be binding on NWN-U and HoldCo. This agreement will be filed with the Commission within 90 days of the transaction's closing. NWN-U and HoldCo commit that they will comply with Commission-approved ring-fencing conditions and will make no amendments, revisions, or modifications to this agreement or any ring-fencing provisions without prior Commission approval.		Board approval of holding company restructure	31-Dec-2018	One Time	Complete	Ring-Fencing Compliance Agreement	12/17/2018: Agreement Filed in OR and WA Transaction Close Date: October 1 2018
3	3	Stipulation Modifications	Nothing in these Reorganization conditions will be interpreted as a waiver of NWNU's or HoldCo's rights to request confidential treatment for information that is the subject of any of these conditions.	LE	N/A	N/A	Ongoing	Compliant - Monitoring		Applicable Administrative Rule/Code: OAR 860-001-0070 WAC 480-07-160

Owner Legend: L/R Legal/Regulatory BF Budget/Finance AC-T Accounting-Tax IR Investor Relations **Compliance Report** LE Legal AC-F Accounting/Finance AC Accounting **EG** Engineering TR Treasury RA Rates & Regulatory CS Corp. Secretary HR Human Resources Attestation Period: April 1, 2020 through March 31, 2021 GA Government Affairs BD **Business Development** Status Complete= ompliant - Activity this xception Noted = ompliant -Compliant. One Time Task eriod = Non-Compliant. A is complete Compliant. A filing or Compliant. The omnliance other action occurred in ousiness is aware exception has been the attestation period and/or ongoing identified, with new monitoring is in procedures place where developed to nrevent future annronriate occurrence. 46 Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences Condition # Stipulated Condition Owner(s) **Action Trigger Due Date** Frequency/Term Status COMPLIANCE FULFILMENT Topic OR# WA# Documentation Notes Credit & Capital Ongoing Regulatory Compliance Monitoring. HoldCo and NWN-U will maintain separate corporate credit ratings (if any), Long-Term Rating Downgrade On occurrence Compliant -Regulatory Compliance Structure (LT) Debt ratings (if any), and preferred stock ratings (if any), and make these credit Monitoring Control System Control ID: HoldCo.SC.05.01. Quarterly certification cycle. ratings available to the Commission and Staff upon request. NWN-U will also maintain adequate: (a) interest coverage and (b) pool of qualified NWN-U assets to maintain the ability to issue First Mortgage Bonds (FMB). NWN-U agrees to provide notice and, if requested, consult with Commission Staff in the event that S&P or Moody's downgrades NWN-U's secured credit rating for any reason. If NWN-U's LT secured debt rating drops to BBB+ for S&P or Baa1 for Moody's, NWN-U will file a plan with the Commission detailing a range of options to maintain or restore NWN-U's LT secured credit rating, or to explain actions consistent with NWN-U's customers' best interest. Upon Commission request, NWN-U will present this plan to the Commission, with appropriate provisions in place to protect confidential information. Credit & Capital NWN-U Common Equity must be maintained at a level no less than 44 percent and no Common Equity Ratio 5 bus days from trigger Ongoing Compliant -Regulatory Compliance Regulatory Compliance Monitoring Structure nore than 56 percent of total NWN-U Capital Structure determined on a preceding or (CER) < 44% System Control ID: HoldCo.SC.09.01. Quarterly certification cycle. projected thirteen month average. Should NWN-U's equity component of its capital (CER) > 56% structure fall below 44 percent [outside the range of 56 to 44 percent] in violation of this condition, NWN-U shall, 5(1) within 5 business days: (A) notify the Commission; and (B) provide an explanation for why NWN-U Common Equity fell below 44 percent, for example, how the drop was caused by forces or events beyond HoldCo and/or NWN-U's control. 5(2) Within 30 days of providing notice, NWN-U shall provide a plan and timeline ("Compliance CFR < 44% 30 cal days from date of Ongoing Plan") for restoring NWN-U's Common Equity to 44 percent or above that is subject to 5(1) event Commission review, modification, rejection, or approval. 5(3) Subsequent to the filing of the Compliance Plan, NWN-U shall file progress reports every CFR < 44% 90 cal days from date of Ongoing 90 calendar days detailing its efforts to restore its equity component to 44 percent or 5(2) event above, as described above, in addition to detailing how NWN-U has met each requiremen in the Compliance Plan. 5(4) NWN-U agrees to make its officers available to appear before the Commission regarding Commission Request On occurrence Ongoing Compliant -N/A the violation and/or the Compliance Plan Monitoring If HoldCo and NWN-U find it reasonably likely that NWN-U common equity could fall When likely that CER < Compliant -Regulatory Compliance Regulatory Compliance Monitoring. On occurrence Ongoing System Control ID: HoldCo.SC.09.01. Quarterly certification cycle. below 44 percent in the preceding or projected thirteen month average, NWN-U shall 44% Monitoring Control provide a report to Staff with its projections indicating that common equity could fall First Cycle Start Date: Feb 2 2019. pelow 44 percent, and take the steps listed above. If NWN-U's common equity component of its capital structure is at or below 46 percent, When CER =/< 46% On occurrence Ongoing on a preceding or projected thirteen month average, and the above steps have not been triggered, NWN-U will provide quarterly projections of the common equity component of its capital structure to Staff, along with supporting workpapers.

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LE Legal AC-F Accounting/Finance AC Accounting EG Engineering

TR Treasury RA Rates Regulatory CS Corp. Secretary HR Human Resources

GA Government Affairs BD Business Development

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	is complete	Compliant. A filing or	Compliant. The	compliance
		other action occurred in	business is aware	exception has been
		the attestation period	and/or ongoing	identified, with new
			monitoring is in	procedures
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Cond	ition#	Topic	Stipulated Condition	Owner(s)	Action Trigger	Due Date	Frequency/Term	Status		COMPLIANCE FULFILMENT
OR#	WA#								Documentation	Notes
6	6	Credit & Capital Structure	HoldCo and NWN-U guarantee that Customers of NWN-U will be held harmless from any adverse rate impacts caused by NWN-U's Rate of Return, Common Equity, and LT Debt becoming more costly after the restructuring than they would be had NWN-U not reorganized. For seven years following the reorganization, NWN-U bears the burden of showing that any increase in NWN-U's Cost of LT Debt or cost of Common Equity (to the extent Common Equity affects customers), for which rate recovery is sought did not result from factors associated with either the reorganization or any subsequent HoldCo M&As.	RA	General Rate Case	On occurrence	Ongoing Ends Sep 30 2025	Compliant - Monitoring		
7	7	Credit & Capital Structure	HoldCo and NWN-U guarantee that NWN-U customers shall be held harmless if the reorganization or any subsequent HoldCo M&As cause a higher revenue requirement for NWN-U than if the reorganization had not occurred.	RA	General Rate Case	On occurrence	Ongoing	Compliant - Monitoring		
8	8	Credit & Capital Structure	HoldCo and NWN-U commit that neither NWN-U nor NWN-U's subsidiaries will, without the approval of the Commission: A. Make loans or transfer funds (other than dividends and payments pursuant to the MSA) to HoldCo or Affiliates other than NWN-U's subsidiaries; B. Assume any obligation or liability as guarantor, endorser, surety, or otherwise for HoldCo or Affiliates other than NWN-U's subsidiaries; C. Transfer any of its utility assets or property to HoldCo or Affiliates other than NWN-U's subsidiaries; D. Seek to pledge utility assets or securities backing for any hedging, indebtedness, or securities of HoldCo or Affiliates other than NWN-U's subsidiaries; E. Enter into cross-default provisions involving HoldCo or Affiliates other than NWN-U subsidiaries; and F. Participate in a money pool with HoldCo or Affiliates other than NWN-U subsidiaries.	AC-F	Request for Commission Approval of a listed action	On occurrence	Ongoing	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: HoldCo.SC. 10.01. Annual certification cycle. First Cycle Start Date: Feb 5 2019.
9	9	Dividends	No dividends or like payments or distribution (special, one-time, or otherwise) may be drawn from NWN-U, without Commission approval, if any of the following conditions are present: A. NWN-U Common Equity would fall below 44 percent of NWN-U Capital Structure determined on a preceding or projected thirteen month average; or B. NWN-U's LT secured credit ratings drops below BBB- for S&P and Baa3 for Moody's. Notwithstanding the above, if MWN-U's LT secured credit ratings are below A- for S&P and A3 for Moody's, then NWN-U may only issue dividends (special, one-time, or otherwise) so long as NWN-U's Common Equity is 45% or above (determined on a preceding or projected thirteen-month average). Further, if NWNU's LT secured credit ratings are below BBB for S&P and Baa2 for Moody's, then NWN-U may only issue dividends (special, one-time, or otherwise) so long as NWN-U's Common Equity is 46% or above (determined on a preceding or projected thirteen-month average). Table 1 below depicts the conditions under which NWN-U may make dividend distributions under the above-described conditions. [see Table in Order].	TR	CER<44% Rating downgrade	On occurrence	Ongoing	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: HoldCo.SC.11.01. Annual certification cycle. First Cycle Start Date: Feb 5 2019.

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egend:	Compliant. One Time Task is complete	Compliant. A filing or other action occurred in	Monitoring = Compliant. The business is aware and/or ongoing monitoring is in place where appropriate	Non-Compliant. A compliance exception has been identified, with new procedures developed to prevent future occurrence.
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10	10		NWN-U must notify the Commission no less than 7 calendar days before dividending or otherwise transferring 5 percent or more of its retained earnings. Additionally, NWN-U will notify the Commission of: A. Its intention to transfer more than ten (10) percent of its retained earnings out of NWN-U over a six-month period; B. Its intention to declare a special cash dividend (defined as a one-time dividend that is paid in addition to NWN-U's established or expected quarterly dividend), at least 30 days before declaring the dividend.		(1) Transfer-Dividend =/>5% of retained earnings (A) Transfer-Dividend >10% of retained earnings (B) Declare cash dividend	(1) 7 cal days prior (A) 7 cal days prior (B) 30 cal days prior	Ongoing	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: HoldCo.SC.11.01. Annual certification cycle. First Cycle Start Date: Feb 5 2019.
11	11	Bankruptcy Protection	Commission approval of NWN-U's proposed restructuring is conditioned on the following: within 60 days of the Commission's order on NWN-U's application to restructure, NWN-U will provide a non-consolidation opinion to the Commission which concludes that the ring-fencing provisions (final conditions adopted by the Commission) are sufficient such that a bankruptcy court would not order the substantive consolidation of the assets and liabilities of NWN-U (including direct subsidiaries) with those of HoldCo, its affiliates or subsidiaries (excluding NWN-U's direct subsidiaries). If the conditions listed herein are insufficient to obtain a nonconsolidation opinion, NWN-U will undertake the following actions: A. Promptly notify the Commission of its inability to obtain a non-consolidation opinion; B. Propose and implement, upon consultation with the parties to this Stipulation and subject to Commission approval, such actions or additional ring-fencing provisions that are sufficient to obtain such a non-consolidation opinion; and C. Obtain such a non-consolidation opinion and provide it to the Commission. If after these actions, NWN-U is unable to obtain the non-consolidation opinion, NWN-U will notify the Commission and the Commission will indicate that NWN-U's application has been denied given that Commission approval of the Holding Company is contingent upon NWN-U obtaining and providing the nonconsolidation opinion to the Commission.	LE	Commission Order OR Docket UM 1804 WA Docket UG 170094	Feb 26, 2018	One Time	Complete	As-filed Document	2/26/2018: Opinion filed in OR & WA by McDowell,Rackner.
12	12	Bankruptcy Protection	A voluntary petition for bankruptcy by NWN-U would require: A. The unanimous vote of the NWN-U Board of Directors (BOD), inclusive of the vote of a least one independent director; and B. The vote of the holder of a "Golden Share," which is defined at p. 1 as the sole (\$1 Par) share of Preferred Stock of NWN-U authorized by the Commission. This share of Preferred Stock must be in the custody of an independent third party as defined at p. 1. In matters of bankruptcy, this share will override all other outstanding shares of all types or classes of stock. The Golden Share is established for the sole purpose of having the right to vote on whether NWN-U files a petition for voluntary bankruptcy.		Petition for Bankruptcy	On occurrence	Ongoing	Compliant - Monitoring		Steven E. Wynne was named as an independent Board Member.
13	13	Bankruptcy Protection	NWN-U and NWN-U's two subsidiaries (NW Energy Corp. and NWN Gas Reserves), will not hold HoldCo investments, with the exception of NWN-U sponsored employee benefit plans or employee compensation plans, without prior Commission approval.	TR	Request for Commission Approval	On occurrence	Ongoing	Compliant - Monitoring		
14	14	Accounting	NWN-U will maintain its books and records (inclusive of audit trails with supporting records) separate from HoldCo's books and records, with such accounting information and financial books and records kept at NWN-U headquarters in Oregon. NWN-U's financial books and records and state and federal regulatory filings and documents will continue to be available to the Commission, upon request, at NWN-U's headquarters in Oregon [consistent with RCW 80.04.075, at NWN-U's headquarters in Oregon, or as provided to the Commission in Washington with reasonable efforts.]	AC	N/A	N/A	Ongoing	Compliant - Monitoring	Regulatory Compliance Control GP G-28.	Regulatory Compliance Monitoring. System Control ID: HoldCo.SC.04.01. Annual certification cycle. First Cycle Start Date: Feb 5 2019.

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15	15	Accounting	NWN-U assets, cash flows, and financial accounts may not be co-mingled with existing affiliates, or with any new affiliates or operations resulting after the creation of HoldCo.	AC-F	N/A	N/A	Ongoing	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: HoldCo.SC.03.01. Semi-annual certification cycle. First Cycle Start Date: Jan 7 2019.
16	16	Accounting	So long as required by the U.S. Securities and Exchange Commission (SEC), NWN-U will maintain separate financial statements that will be filed with the SEC. In the event separate financial statements are no longer required to be filed with the SEC, NWN-U will file separate financial statements with the Commission.	AC	N/A	N/A	Ongoing	Compliant - Monitoring	Regulatory Compliance Control SEC Fin'l Stmnts FFRC Form 2	
17	17	HoldCo Formation Costs	Organizational, start-up, or other costs associated with the creation of HoldCo will be separately tracked and will not be allocated to NWN-U customers. Post creation of HoldCo, any remaining formation costs or other HoldCo-related costs will not appear on NWN-U's books, or the books of NWN-U's subsidiaries. NWN-U shall furnish the Commission with journal entries and supporting detail showing the nature and cost of all organizational, start-up, and other costs for HoldCo (including but not limited to management time, BOD time, in-house and outside counsel time, any consultants engaged, etc.) since the reorganization was first contemplated, as well as the accounts charged, within 120 days of a Commission order in this docket.	AC	Commission Order	April 30 2018	One Time	Complete	As-filed journal entries	4/27/2018: Journal entries filed in OR and WA.
18	18	HoldCo Formation Costs	NWN-U will exclude from NWN-U general rate cases, or any other method of cost recovery, all costs related to reorganization and all of HoldCo's costs related to future business endeavors and M&As including but not limited to: all legal work from in-house counsel and outside counsel; NWN-U BOD time; costs related to M&A consulting and advice; preparation of and materials for HoldCo-related presentations; and other reorganization and expansion costs.	RA	General Rate Case or similar cost recovery filing	On occurrence	Ongoing	Compliant - Monitoring	Cost Allocation Manual. GP G-28.	
19	19	HoldCo Formation Costs	Taxes and assessments paid to the federal government, to states, and to political subdivisions thereof shall be no greater than they would be had the Company not restructured. Tax benefits that would not exist had the Company not restructured may be addressed in proceedings before the Commission; however, until that time, NWN-U shall set up a mechanism to monitor, for informational purposes, income tax expense and potential benefits for NWN-U.	AC-T	Change in tax expense/benefit	Ongoing	Ongoing	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: HoldCo.SC.12.01. Annual certification cycle. First Cycle Start Date: Nov 15 2018.
20	20	Allocations	The Commission may audit the accounting records of HoldCo and Affiliates that are the bases for charges to NWN-U, to determine the reasonableness of the costs and the allocation factors used by the HoldCo or its subdivisions to assign costs to NWN-U and amounts subject to allocation or direct charges. HoldCo and Affiliates will cooperate fully with such Commission audits.	RA	Commission Audit	On occurrence	Ongoing	Compliant - Monitoring	Cost Allocation Manual. GP G-28.	
21	21	Allocations	HoldCo and NWN-U will maintain robust systems to track employee, officer, director, agent, and attorney time (inclusive of loading percentages), identifying to within an hour, time not spent for NWN-U utility purposes that shall not be allocated to NWN-U, subject to the cost-allocation principles set forth in Condition 26.	AC	N/A	N/A	Ongoing	Compliant - Monitoring	Cost Allocation Manual. GP G-28.	Regulatory Compliance Monitoring. System Control ID: HoldCo.SC.15. Annual certification cycle.
22	22	Allocations	NWN-U bears the burden of showing that a particular expense from HoldCo or an affiliate of HoldCo may be allocated to NWN-U ratepayers.	RA	Commission Request	On occurrence	Ongoing	Compliant - Monitoring	Cost Allocation Manual. GP G-28.	

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23	23	Prevention of Cross Subsidization	HoldCo and NWN-U will comply with all applicable [Washington] Commission statutes and regulations regarding affiliated interest transactions, including timely filing of applications and reports. [Chapter 80.16 RCW.WAC 480-90-245, WAC 480-90-264, and any other applicable rules.]	RA	N/A	N/A	Ongoing	Compliant - Monitoring		See also Oregon Condition 26(h) In addition to annual reporting requirements, Affiliated Interest appliction filed with the WUTC in UG-210034 in January 2021 and with the OPUC in UI 451 in March 2021.
24		Prevention of Cross- Subsidization	NWN-U will file on an annual basis an affiliated interest report including an organizational chart, narrative description of each Affiliate, revenue for each Affiliate, and transactions with each Affiliate.	RA	Affiliated Interest Filing	By June 1	Annual	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: OR.RPT.1; WA.RPT.1. Annual certification cycle.
25	24	Prevention of Cross- Subsidization	NWN-U will not cross-subsidize between NWN-U and any other businesses (with the exception of NWN-U and its direct subsidiaries as approved by the Commission {meaning NWN Energy and Gas Reserves}, and shall comply with the Commission's applicable orders and rules with respect to such matters.	AC	N/A	N/A	Ongoing	Compliant - Monitoring	Cost Allocation Manual GP G-28.	
26	25	Prevention of Cross Subsidization	Subject to any cost allocation methodology subsequently approved by the Commission, any allocation of costs, corporate and Affiliate investments, expenses, or overheads between NWN-U and HoldCo or an affiliate will comply with the following principles: [Any allocation of costs, corporate and Affiliate investments, expenses, or overheads between NWN-U and HoldCo or an affiliate will comply with the following principles:]	AC	N/A	N/A	Ongoing	Compliant - Monitoring	Regulatory Compliance Control Cost Allocation Manual GP G-28.	Regulatory Compliance Monitoring. System Control ID: OR.RPT.1; WA.RPT.1; HoldCo.SC.15 Annual certification cycle.
-	25(a)	Prevention of Cross- Subsidization	A. For services rendered to NW Natural or each cost category subject to allocation to NW Natural by HoldCo or any of its affiliates, NW Natural must be able to demonstrate that such service or cost category is necessary to NW Natural for the reasonable performance of its regulated operations, is not duplicative of services already being performed within NW Natural, and is reasonable and prudent.							
26(a	25(b)	Prevention of Cross- Subsidization	A. Cost allocations to NWN-U will be directly charged whenever possible, and shared or indirect costs will be allocated based upon primary, demonstrable, and transparent cost-driving factors. B. Costs will be directly assigned to NWN-U if NWN-U is the direct cause of or sole beneficiary of the cost. Shared or indirect costs will be allocated based upon primary, demonstrable, and transparent cost-driving factors.]							
) 25c	Subsidization	B.[C] HoldCo and all subsidiaries and affiliates will maintain accounting systems adequate to support the allocation and assignment of costs of executives and other relevant personnel to or from NWN-U. See Condition [Commitment] 21 above for further detail.							
260	25(d)	Prevention of Cross- Subsidization	C.[D] All costs subject to allocation will be auditable and their origin among the companies must be demonstrable, so as to be specifically identified, tracked, and trended. Failure to adequately support any allocated cost may result in denial of its recovery in rates.							

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Text in blue represents OR specific language/differences Condition # Stipulated Condition Owner(s) **Action Trigger Due Date** Frequency/Term Status COMPLIANCE FULFILMENT Topic OR# WA# Documentation Notes Change in Cost Allocation Regulatory Compliance Monitoring. 26(d) Prevention of Cross D. Any corporate cost allocation methodology used for rate setting, and subsequent Ongoing Compliant -Regulatory Compliance On occurrence changes thereto, will be submitted to the Commission for approval. Monitoring Control System Control ID: OR.RPT.1; WA.RPT.1; HoldCo.SC.15. Subsidization Methodology Annual certification cycle. Cost Allocation Manual GP G-28. As-filed Master Services 12/28/2018: Updated MSA with CAM filed in docket UI 385. 266 Prevention of Cross-E. The Company's Master Services Agreement (MSA), itemizing and explaining corporate Board approval of holding Dec 31 2018 One Time Complete Subsidization cost allocation methods used for rate setting, will be updated to include the corporate and ompany restructure Agreement and Cost affiliate cost allocation methodologies between HoldCo, NWN-U, and Affiliates and filed Allocation Manual with the Commission no later than 90 days after execution of the reorganization. (Confidential) 26e Prevention of Cross Thereafter, the MSA will be appended to the annual June affiliated interest report filed Annual affiliated interest By June 1 Annual Compliant - Activity Regulatory Compliance Regulatory Compliance Monitoring. Subsidization rith the Commission. This annual filing will capture, highlight and explain all changes this Period System Control ID: OR.RPT.1; WA.RPT.1; HoldCo.SC.15. eport ontrol om the prior year. The entirety of the MSA and its components are subject to review by Annual certification cycle Staff in subsequent proceedings before the Commission to confirm that cost drivers, The MSA is appended to AI Report beginning with report for 2018. accounting methods, assumptions, and practices result in fair, just and reasonable utility rates. The Company will update, and re-file for approval, the MSA and AI Reporting reflecting HoldCo organizational detail and the outcome of docket No. UM 1804. (Oregon filing made concurrent w Washington on April 29, 2020) The Company filed its MSA in the UG-181053 rate case on Dec 31, 25e Prevention of Cross E. The Company's Master Services Agreement (MSA), itemizing and explaining corporate I/R General Rate Case On occurrence Ongoing **Exception Noted** A new Regulatory cost allocation methods used to set rates will be fully described and supported in Compliance Control has 2018, which was the first general rate case following Commission Subsidization testimony and work papers in NWN-U's first general rate case submitted after this been established to approval in UG-170094. The MSA filed in UG-181053 was the same application is approved by the Commission. Thereafter, the MSA will be filed along with as that filed on December 28, 2018 in LIG-170094 nrevent future any general rate case filed with the Commission. This filing will capture, highlight and compliance exceptions explain all changes since the MSA was last provided to the Commission. The entirety of of this condition. NW Natural did not include the MSA in its UG-200994 general rate the MSA and its components are subject to review and approval by the Commission in case (filed on December 18, 2020) because the MSA has remain subsequent proceedings before the Commission to confirm that cost drivers, accounting Regulatory Compliance unchanged since 2018. methods, assumptions, and practices result in fair, just and reasonable utility rates. System Control ID: HOLDCO.SC.17.1 NW Natural notes that Washington Stipulating Condition 25e indicates the MSA should be filed along with any general rate case; therefore a compliance exception has been noted. A new Regulatory Compliance Control has been established to prevent future compliance exceptions of this condition. 25e Prevention of Cross-The Company will update and re-file the MSA and AI Reporting reflecting HoldCo Board approval of holding Dec 31 2018 One Time Complete As-filed Master Services 12/28/2018: Updated MSA with CAM filed in docket UG-170094 Subsidization organizational detail within 90 days of the outcome of Docket UG-170094. company restructure Agreement and Cost Allocatin Manual Confidential) 26(f) 25(f) Prevention of Cross F. Costs that would have been denied recovery in rates had they been incurred by NWN-U AC-F N/A N/A Ongoing Compliant -Cost Allocation Manual Subsidization will likewise be denied recovery whether they are allocated directly or indirectly through Monitoring subsidiaries of HoldCo GP G-28. 25(g) Prevention of Cross G. HoldCo and NWN-U commit to using asymmetrical pricing as required by OAR 860-027 Master Services On occurrence Ongoing Compliant -As-filed Master Services Updated MSA-CAM filed 12/28/2018 048(4) (i.e. goods or services priced at higher of cost or market when purchased from Agreement Submission Agreement and Cost or provided by NW Natural, and priced at lower of cost or market when sold to or

provided to NW Natural) if the transaction involves a cost of more than \$100,000.)

Allocation Manual

GP G-28

Attestation Period: April 1, 2020 through March 31, 2021

Owner Legend: L/R Legal/Regulatory BF Budget/Finance AC-T Accounting-Tax IR Investor Relations

LE Legal AC-F Accounting/Finance AC Accounting EG Engineering

TR Treasury RA Rates & Regulatory CS Corp. Secretary HR Human Resources

GA Government Affairs BD Business Development

Status	Complete=	Compliant - Activity this	Compliant -	Exception Noted =
Legend:	Compliant. One Time Task	Period =	Monitoring =	Non-Compliant. A
	is complete	Compliant. A filing or	Compliant. The	compliance
		other action occurred in	business is aware	exception has been
		the attestation period	and/or ongoing	identified, with new
			monitoring is in	procedures
			place where	developed to
			appropriate	prevent future
				occurrence.
	9	9	46	1

			Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences.		9	9	46	1		
Cond	ition#	Topic	Stipulated Condition	Owner(s)	Action Trigger	Due Date	Frequency/Term	Status		COMPLIANCE FULFILMENT
OR#	WA#								Documentation	Notes
26(h)	-	Prevention of Cross Subsidization	H. NWN-U will file timely applications and reports in compliance with ORS 757.015 through 757.495 and OAR 860-027-0040 through 860-027-0042.	L/R	Qualifying Event	On occurrence	Ongoing	Compliant - Monitoring		See also Condition 23/23 See also OR Condition 24 See also Condition 26e/25 See also OR Condition 27 See Footnote [1]
27	-	Prevention of Cross Subsidization	HoldCo and NWN-U commit that they will interpret ORS 757.015 and 757.495 to require Commission approval of any contract between NWN-U and any affiliate of HoldCo. This shall include the MSA discussed in Condition 26.	L/R	N/A	N/A	Ongoing	Compliant - Monitoring		See also Condition 23/23 See also Condition 24/23 See also OR Condition 24 See also OR Condition 26/25 See also OR Condition 26(h)
28(a)	26(a)	Prevention of Cross Subsidization	HoldCo, NWN-U and all Affiliates shall provide the Commission access to: A. All books of account, budgets, integrated resource planning, documents, data, records, accounting, and financial information which pertain to transactions between NWN-U on the one hand, and HoldCo or HoldCo's affiliates on the other, which are reasonably calculated to lead to information relating to NWNU or may directly or indirectly affect NWN-U.	AC	Commission Request	On occurrence	Ongoing	Compliant - Monitoring		
28(b)	26(b)	Prevention of Cross Subsidization	B. Unrestricted access to the written information inclusive of accounting and financial metrics that HoldCo provides to the Rating Agencies and that is reasonably calculated to lead to information relating to NWN-U or may directly or indirectly affect NWN-U.	AC	Commission Request	On occurrence	Ongoing	Compliant - Monitoring		
28(c	26(c	Prevention of Cross Subsidization	C. HoldCo and NWN-U Board of Director (BOD) meeting minutes and presentations for BOD meetings, committees and subcommittees thereof, as well as investor presentations and transcripts that are reasonably calculated to lead to information relating to NWN-U or may directly or indirectly affect NWNU.	CS	Commission Request	On occurrence	Ongoing	Compliant - Monitoring		
29	27	Prevention of Cross Subsidization	HoldCo and NWN-U shall provide the Commission with complete and unrestricted access to all information provided by and to common stock, bond, or bond rating analysts, which directly or indirectly pertains to NWN-U. Such information includes, but is not limited to, opinions, reports and presentations made to or provided by common stock analysts and bond rating analysts.	IR	Commission Request	On occurrence	Ongoing	Compliant - Monitoring		
-	28	Prevention of Cross Subsidization	The provisions for access to records and information in this section are not intended to limit or restrict in any way the Commission's access to records and information under federal or state law.	L/R	N/A	N/A	Ongoing	Compliant - Monitoring		
30	29	Prevention of Cross Subsidization	HoldCo, NWN-U, and Affiliates will make their employees, officers, directors and agents available to testify before the Commission at the Commission's request to provide information the Commission considers relevant to matters within its jurisdiction.	LE	Commission Request	On occurrence	Ongoing	Compliant - Monitoring		
31	-	Prevention of Cross Subsidization	Pursuant to OAR 860-027-0175(2), NWN-U agrees to report all Beneficial Ownership as of the last calendar day of each year to the Commission to be received by March 31 of each year.	RA	Beneficial Ownership Report	31-Mar	Annual	Compliant - Activity this Period	Regulatory Compliance Control Report required by OAR 860-027-015(2) filed in docket RG 26	Regulatory Compliance Monitoring. System Control ID: OR.RPT.19 Annual certification cycle. Major shareholder Report filed 2/23/2021
32	30	Prevention of Cross Subsidization	For the first five calendar years after reorganization, as part of its affiliated interest filings, HoldCo and NWN-U will report on how the company complied with each of the conditions listed herein no later than June 15 of each year. This report will require an officer attestation of compliance with the conditions. If any of the conditions are not being met, the report shall include proposed corrective measures relative to the specific condition, subject to Commission revision and appropriate remedy as determined by the Commission.	RA	Annual Al Report	By June 1	Annual Ends Jun 2023	Compliant - Activity this Period	Regulatory Compliance Control Report and Attestation appended to Al Report beginning with report for 2018.	Regulatory Compliance Monitoring. System Control ID: HOLDCO.SC.13.01 Annual certification cycle. AND System Control ID: OR.RPT.1; WA.RPT.1. Annual certification cycle. (Oregon filling concurrent w Washington on April 29, 2020)

Attestation Period: April 1, 2020 through March 31, 2021

Owner Legend: L/R Legal/Regulatory BF Budget/Finance AC-T Accounting-Tax IR Investor Relations LE Legal AC-F Accounting/Finance AC EG Engineering Accounting TR Treasury RA Rates & Regulatory cs Corp. Secretary HR Human Resources GA Government Affairs BD Business Development

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				Legend:	Compliant. One Time Task is complete	Compliant. A filing or other action occurred in the attestation period	Monitoring = Compliant. The business is aware and/or ongoing monitoring is in place where appropriate	Non-Compliant. A compliance exception has been identified, with new procedures developed to prevent future occurrence.		
			Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences.		9	9	46	1		
Condi		Topic	Stipulated Condition	Owner(s)	Action Trigger	Due Date	Frequency/Term	Status		COMPLIANCE FULFILMENT
OR#									Documentation	Notes
32	30	Prevention of Cross Subsidization	Annual affiliated interest reports will enduringly contain a complete Parental-view corporate organizational chart and a second listing of contact telephone number, email, and titles for HoldCo, and NWN-U corporate officers.	RA	Annual Al Report	By June 1	Ongoing	Compliant - Activity this Period	Regulatory Compliance Control Included in AI Report beginning with report for 2018.	Regulatory Compliance Monitoring. System Control ID: OR.RPT.1 and WA.RPT.1. Annual certification cycle. (Oregon filing concurrent w Washington on April 29, 2020)
33	-	Prevention of Cross Subsidization	Annual affiliated interest reports must itemize all HoldCo M&A and divestiture activity.	RA	Annual Al Report	By June 1	Ongoing	Compliant - Activity this Period	Regulatory Compliance Control Included in AI Report beginning with report for 2018.	Regulatory Compliance Monitoring. System Control ID: OR.RPT.1 and WA.RPT.1. (Oregon filing concurrent w Washington on April 29, 2020)
33		Prevention of Cross Subsidization	HoldCo or NWN-U will also notify the Commission within 30-days whenever HoldCo completes a merger, acquisition, or divestiture with capitalization in excess of \$1 million.	BD	Completion of M&A transaction > \$1 million	30 days from trans. Close	Ongoing	Compliant - Activity this Period	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: Holdco.5c.08.01 Monthly certification cycle. First Cycle Start Date: Jan 5 2019; Updated to monthly certification cycle in August 2019. Notifications to OPUC filed in docket UM 1804 sent on September 1, 2020, December 17, 2020 and January 18, 2021, for transactions meeting threshold.
34	1	Prevention of Cross Subsidization	For the first five calendar years after the reorganization, HoldCo will provide a final copy of its annual budget(s) to the Commission for the succeeding year on or before December 31 of each year.	BF	Budget Approval	31-Dec	Annual Ends Dec 2023	Compliant - Activity this Period	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: Holdco.SC.01.01 Annual certification cycle. First Cycle Start Date: Dec 1 2018. 2020 Budget Report filed in UM 1804 on December 15, 2020, with revisions filed February 18, 2021 and March 9, 2021.
35	31	Prevention of Cross Subsidization	HoldCo and NWN-U agree that in the event that a dispute arises concerning access to records and information in conditions 28-33 [Commitments 26-30], an administrative law judge (ALI) at the Commission shall determine what records and information are discoverable. By agreeing to this condition, NWN-U does not waive its right to refer a ruling by the ALI to the Commission or to appeal a decision by the Commission.	L/R	Discovery Dispute	On occurrence	Ongoing	Compliant - Monitoring		
36	32	Service Quality	HoldCo and NWN-U agree that NWN-U will maintain safety standards and policies substantially comparable to or better than the NWN-U currently maintained standards and policies. Neither HoldCo formation nor future acquisitions may diminish delivery of safe and reliable utility service in Oregon. NWN-U will continue to fully comply with CFR Title 49 Parts 190 to 199.	EG	N/A	N/A	Ongoing	Compliant - Monitoring	Eng. Procedures Field Services Procedures OQ Practices	
37	33	Miscellaneous	NWN-U commits [will maintain] that its corporate headquarters will remain in Oregon. HoldCo will not move its headquarters out of Oregon without prior Commission approval.	L/R	HQ move out of Oregon	On occurrence	Ongoing	Compliant - Monitoring		
38	-	Miscellaneous	NWN-U shall maintain its current pension funding approach, until informed by a Commission Order regarding revised best practices. Thereafter, NWN-U will look to Commission orders for further guidance.	TR	PUC or NWN change	On occurrence	Ongoing	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: Holdco.SC.06.01 Annual certification cycle. First Cycle Start Date: Dec 1 2018.
39	-	Miscellaneous	For each calendar year 2018 through 2022 inclusive, HoldCo and NWN-U commit to sustaining NWN-U's current funding levels regarding charitable contribution which is one percent of NWN-U's average pre-tax income for the three years immediately preceding the budget year, including contributions to NWN-U's bill payment assistance program, subject to a \$100,000 limit increase or decrease from the prior year's contributions budget.	GA	N/A	N/A	Ongoing Ends Dec 2022	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: Holdco.SC.07.01 Annual certification cycle. First Cycle Start Date: Feb 15 2019. Page 9 of

Status

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Attestation Period: April 1, 2020 through March 31, 2021

Owner Legend: L/R Legal/Regulatory BF Budget/Finance AC-T Accounting-Tax IR Investor Relations

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Status	Complete=	Compliant - Activity this	Compliant -	Exception Noted =
Legend:	Compliant. One Time Task is complete	Compliant. A filing or	Monitoring = Compliant. The business is aware and/or ongoing monitoring is in place where	Non-Compliant. A compliance exception has been identified, with new procedures developed to
	9	9	appropriate 46	prevent future occurrence.

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			Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences.		9	9	46	1				
Cond	Condition # Topic		Stipulated Condition	Owner(s)	Action Trigger	Due Date	Frequency/Term	Status	COMPLIANCE FULFILMENT			
OR#	WA#								Documentation	Notes		
40	-	Miscellaneous	HoldCo and NWN-U will honor its existing collective bargaining agreement through its current duration. For that same period, employee's compensation and benefits packages will be at least as favorable in the aggregate as the existing benefit package.	HR	N/A	N/A	Ongoing	Complete	Joint Accord	JA Term in existence at time of HoldCo ended Nov 30 2019		
41	34	Miscellaneous	NWN-U will not oppose maintaining current or greater support levels for energy efficiency and renewable natural gas for two years after the Commission issues a final order in this docket.	BD	N/A	N/A	Ongoing	Complete		Applicable for the period Dec 28 2017 through Dec 27 2019.		
42	-	Miscellaneous	Within 90 days of the applicable Board of Directors meeting, NWN-U shall file with the Commission a complete copy of the minutes of the Board of Directors' meeting at which the formation of HoldCo was approved.	CS LE	Board Approval	Dec 31 2018	One Time	Complete	As-filed Minutes (Confidential)	12/28/18: Board Minutes Filed		
43	-	Miscellaneous	If the Commission, Staff, or any party believes that NWN-U or HoldCo have violated any of the conditions listed herein, or any conditions included in the Commission's final order approving the application, the Commission shall give HoldCo and NWN-U written notice of the alleged violation. If HoldCo or NWN-U is found to have committed a violation after Commission investigation (or a hearing if requested), the Commission will issue an order stating the remedy it shall seek.	LE	PUC or Other Party Action	On occurrence	Ongoing	Compliant - Monitoring				
44	35	Credit to Customers	For a period of three years following the formation of HoldCo, NWN-U will provide an annual credit to Oregon customers in the amount of \$500,000 [Washington customers in the amount of \$55,000] on an equal percent margin basis concurrent with NWN-U's PGA.	RA	Annual PGA Filing	15-Sep	Annual Ends with Sep 2020 PGA filings	Compliant - Activity this Period	OPUC Adv 20-15A WUTC Adv 20-07	2020 credits in both Oregon and Washington approved effective 11/1/2020		
45	36	Credit to Customers	Cost savings, inclusive of loadings, allocable to NWN-U that are achieved as a result of HoldcO's future Mergers and Acquisitions (M&A), if greater than \$50,000, will be deferred and later credited to Oregon [Washington] customers until NWN-U's second general rate case following the Commission's order in this docket. Savings will be deferred and credited to the extent that the saved costs, inclusive of loadings, are otherwise already included in NWN-U's customers' rates, and from the time when the savings were realized. This condition does not preclude any party from seeking deferral of any cost savings resulting from any merger or acquisition involving HoldCo that results in over \$100,000 of annual cost savings.	AC-F	M&A Cost Savings	On occurrence	Ongoing	Compliant - Monitoring	Regulatory Compliance Control	Regulatory Compliance Monitoring. System Control ID: Holdco.SC.14.01 Annual certification cycle. First Cycle Start Date: Feb 15 2019. For Oregon, this control is complete with the completion of general rate cases in UG 344 and UG 388. For Washington, this control remains applicable until completion of next general rate case following UG-181053, which is UG-200994 that was filed on December 18, 2020.		
46	37	Future Mergers & Acquisitions	Approval of HoldCo formation does not relieve holders of NWN-U stock, or contractual rights to own such stock (such as stock options or convertible preferred stock), from requirements of ORS 757.511. [Upon approval of the HoldCo formation, holders of NWN-U stock, or holders of contractual rights to own such stock (such as stock options or convertible preferred stock), as well as upstream parent companies of Hold-Co, are subject to the requirements of chapter 80.12 RCW to the same extent as NWN-U, for purposes of property transfers involving NWN-U.]	CS	N/A	N/A	Ongoing	Compliant - Monitoring				
47	38	Future Mergers & Acquisitions	HoldCo or NWN-U will notify the Commission in writing subsequent to HoldCo's board approval and as soon as practicable following any public announcement of: (1)[(a)] any acquisition of any business that represents five percent or more of HoldCo's capitalization, or (2) [(b)] change in effective control or acquisition of any material part of HoldCo or NWN-U, as required by QRS 757.511. [any material change in ownership of any part of NWN-U, HoldCo, or upstream ownership of either entity that does not result in a change in effective control of NWN-U; or (c) any change to NWN-U's corporate organizational chart (including upstream parents and all affiliates). "Material" shall mean 10 percent of ownership. Any transaction, regardless of size, that would result in a person, directly or indirectly, acquiring a controlling interest in NWN-U is subject to Commission approval under RCW 80.12.020.]	BD	Ownership Change of 5% or more (OR) or 10% or more (WA)	On occurrence	Ongoing	Compliant - Monitoring	N/A	Page 10 of 2		

Compliance Report Attestation Period: April 1, 2020 through March 31, 2021 Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences. Condition # Stipulated Condition

business.

Owner Legend:	L/R	Legal/Regulatory	BF	Budget/Finance	AC-T	Accounting-Tax	IR	Investor Relations
	LE	Legal	AC-F	Accounting/Finance	AC	Accounting	EG	Engineering
	TR	Treasury	RA	Rates & Regulatory	CS	Corp. Secretary	HR	Human Resources
	GA	Government Affairs	BD	Business Development				

Attestation Period: April 1, 2020 through March 31, 2021				GA Government Af	fairs BD Business De	velopment			980-00-00-00-00-00-00-00-00-00-00-00-00-0	
				Status Legend:	Complete= Compliant. One Time Task is complete	Compliant. A filing or other action occurred in the attestation period	Compliant - Monitoring = Compliant. The business is aware and/or ongoing monitoring is in place where appropriate	Exception Noted = Non-Compliant. A compliance exception has been identified, with new procedures developed to prevent future occurrence.		
Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences.					9	9	46	1		
Con	dition#	Topic	Stipulated Condition	Owner(s)	Action Trigger	Due Date	Frequency/Term	Status		COMPLIANCE FULFILMENT
OR	# WA#								Documentation	Notes
48	39		HoldCo and NWN-U will refrain from seeking recovery through NWN-U rates any acquisition premiums, goodwill, transaction costs, or incremental executive bonuses associated with the reorganization or any subsequent M&As by HoldCo or any affiliates other than NWN-U.	RA	General rate case	On occurrence	Ongoing	Compliant - Monitoring		
49	40	Acquisitions	Within 90 days after HoldCo acquires or creates a new subsidiary entity, HoldCo shall file with the Commission a statement that provides the name of the subsidiary, the total value of its assets, the nature of the subsidiary's business and whether it will do business with NWN-U.	CS	New HoldCo acquisition or subsidiary	90 days of occurrence	Ongoing	Compliant - Activity this Period	As-Filed Statements	Statements filed in both Oregon and Washington on 6/30/2020 and 1/18/2021.
50	41	Acquisitions	Any diversified holdings and investments (i.e., non-utility businesses or foreign utilities) of HoldCo following approval of the transaction will not be held by NWN-U or a subsidiary of NWN-U, with the exception of NWN-U sponsored employee benefit plans or employee compensation plans. This condition will not prohibit HoldCo or its affiliates other than NWN-U from holding diversified businesses. This provision will also not prohibit NWN-U from continuing to hold the assets it holds within NWN-U immediately prior to the reorganization, including but not limited to the appliance center and interstate storage	BD	N/A	N/A	Ongoing	Compliant - Monitoring		

Owner Legend: L/R Legal/Regulatory BF Budget/Finance AC-T Accounting-Tax IR Investor Relations **Compliance Report** LE Legal AC-F Accounting/Finance AC Accounting EG Engineering TR Treasury RA Rates & Regulatory CS Corp. Secretary HR Human Resources Attestation Period: April 1, 2020 through March 31, 2021 GA Government Affairs BD Business Development Status Complete= ompliant - Activity this Compliant xception Noted = egend: Compliant. One Time Task eriod = Non-Compliant. A is complete Compliant. A filing or Compliant. The compliance other action occurred in business is aware exception has been the attestation period and/or ongoing identified, with new monitoring is in procedures place where developed to prevent future appropriate occurrence. 46 Text in green represents WA specific language/differences. Text in blue represents OR specific language/differences Condition # Stipulated Condition Owner(s) **Action Trigger Due Date** Frequency/Term Status COMPLIANCE FULFILMENT Topic OR# WA# Documentation Notes

Footnotes:

Regarding Oregon Condition 26(h), the ORS requirements within 757.015 through 757.495 requiring reports or filings by NWN and/or the holding company are:

757.105 Filing of budget; rules; review by commission; pensions as operating expenses

757.107 Supplemental budgets and orders

757.205 Filing schedules with commission; data filed with schedules

757.210 Hearing to establish new schedules; alternative regulation plan.

757.212 Resource rate plans; customers who may elect to be exempt; order approving plan; effect of approving plan; rules.

757.245 Establishment of joint rates.

757.247 Tariff schedules for energy resource measures; rules.

757.259 Amounts includable in rate schedule; deferral; limit in effect on rates by amortization; rules.

 $757.415 \quad \hbox{Purposes for which securities and notes may be issued; order required.}$

757.440 Approval required before utility may guarantee another's indebtedness.

757.455 Conservation program investment policy; application for bondable investments; utility rates to include investment costs.

757.460 Pledge of conservation investment assets as bond collateral; perfection of security interest; foreclosure.

757.480 Approval needed prior to disposal, mortgage or encumbrance of certain operative utility property or consolidation with another public utility; exceptions.

757.485 Purchase of property or stocks of one utility by another

757.490 Approval needed for certain contracts.

757.495 Contracts involving utilities and persons with affiliated interests.

The OAR requirements within OAR 860-027-0040 through 860-027-0042 requiring reports or filings by NWN and/or the holding company are:

 $860\text{-}027\text{-}0040 \quad \text{Applications for Approval of Transactions Between Affiliated Interests}$

860-027-0041 Information Required for Utility Goods or Services Provided to Affiliated Interests

 $860\text{-}027\text{-}0042\ \ \text{Timeliness of Application Made Under OAR } 860\text{-}027\text{-}0040\ \ \text{and Filings Made Under OAR } 860\text{-}027\text{-}0041$