



Qwest Corporation
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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

December 17, 2010

David Danner, Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the November 2010 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By Ron L. Trullinger
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

2010 DEC 23 11:11:11

Washington Service Quality Summary Report - NOVEMBER 2010

METRIC DESCRIPTION	JANUARY 2010			FEBRUARY 2010			MARCH 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8486	9311	91.14%	6655	6756	98.51%	6859	6918	99.15%
OOS Tickets Not Cleared Within 48 Hrs	825	1	825	101	1	101	59	1	59
Number of OOS Exemptions	218	1	218	99	1	99	99	1	99
All Other Repairs Cleared LT < 72 Hrs	2971	3120	95.22%	2372	2386	99.41%	2368	2376	99.66%
All Other Troubles Cleared GTR > 72 Hrs	149	1	149	14	1	14	8	1	8
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	3	1	3	0	1	0	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	38	1	38	16	1	16	16	1	16
Repair Force Majeure Exclusions	53	1	53	24	1	24	46	1	46
Repair Physically Obstructed Exclusions	46	1	46	45	1	45	34	1	34
Installation Appointments Met	7039	7542	93.33%	6811	7191	94.72%	7586	7976	95.11%
Repair Appointments Met	3196	3796	84.19%	3029	3456	87.64%	3102	3492	88.83%
Provisioning Missed for Company Reasons	187	1	187	131	1	131	146	1	146
Provisioning Missed for Customer Reasons	908	1	908	817	1	817	1006	1	1006
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Washington Service Quality Summary Report - NOVEMBER 2010

METRIC DESCRIPTION	APRIL 2010			MAY 2010			JUNE 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6280	6357	98.79%	7149	7256	98.53%	7339	7499	97.87%
OOS Tickets Not Cleared Within 48 Hrs	77	1	77	107	1	107	160	1	160
Number of OOS Exemptions	100	1	100	96	1	96	145	1	145
All Other Repairs Cleared LT < 72 Hrs	2239	2257	99.20%	2108	2117	99.57%	2314	2335	99.10%
All Other Troubles Cleared GTR > 72 Hrs	18	1	18	9	1	9	21	1	21
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	0	1	0	0	1	0	5	1	5
Physically Obstructed All Other Troubles Cleared > 72 Hrs	16	1	16	7	1	7	19	1	19
Repair Force Majeure Exclusions	24	1	24	40	1	40	49	1	49
Repair Physically Obstructed Exclusions	40	1	40	41	1	41	38	1	38
Installation Appointments Met	7346	7695	95.46%	6553	6911	94.82%	7172	7719	92.91%
Repair Appointments Met	2813	3218	87.41%	2880	3238	88.94%	3115	3706	84.05%
Provisioning Missed for Company Reasons	120	1	120	133	1	133	167	1	167
Provisioning Missed for Customer Reasons	907	1	907	880	1	880	962	1	962
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Washington Service Quality Summary Report - NOVEMBER 2010

METRIC DESCRIPTION	JULY 2010			AUGUST 2010			SEPTEMBER 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6681	6860	97.39%	6209	6482	95.79%	6797	7096	95.79%
OOS Tickets Not Cleared Within 48 Hrs	179	1	179	273	1	273	299	1	299
Number of OOS Exemptions	131	1	131	156	1	156	177	1	177
All Other Repairs Cleared LT < 72 Hrs	2005	2039	98.33%	2025	2072	97.73%	2046	2093	97.75%
All Other Troubles Cleared GTR > 72 Hrs	34	1	34	47	1	47	47	1	47
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	2	1	2	2	1	2	5	1	5
Physically Obstructed All Other Troubles Cleared > 72 Hrs	17	1	17	30	1	30	21	1	21
Repair Force Majeure Exclusions	21	1	21	19	1	19	20	1	20
Repair Physically Obstructed Exclusions	29	1	29	22	1	22	31	1	31
Installation Appointments Met	6554	7022	93.34%	6604	7070	93.41%	6399	6858	93.31%
Repair Appointments Met	2954	3522	83.87%	2934	3467	84.63%	3607	4356	82.81%
Provisioning Missed for Company Reasons	161	1	161	144	1	144	198	1	198
Provisioning Missed for Customer Reasons	979	1	979	904	1	904	905	1	905
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Washington Service Quality Summary Report - NOVEMBER 2010

METRIC DESCRIPTION	OCTOBER 2010			NOVEMBER 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6376	6839	93.23%	7377	8389	87.94%
OOS Tickets Not Cleared Within 48 Hrs	463	1	463	1012	1	1012
Number of OOS Exemptions	212	1	212	279	1	279
All Other Repairs Cleared LT < 72 Hrs	1917	1967	97.46%	2227	2322	95.91%
All Other Troubles Cleared GTR > 72 Hrs	50	1	50	95	1	95
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	6	1	6	6	1	6
Physically Obstructed All Other Troubles Cleared > 72 Hrs	23	1	23	32	1	32
Repair Force Majeure Exclusions	16	1	16	59	1	59
Repair Physically Obstructed Exclusions	25	1	25	40	1	40
Installation Appointments Met	5945	6304	94.31%	5529	5883	93.98%
Repair Appointments Met	3798	4510	84.21%	3464	4199	82.50%
Provisioning Missed for Company Reasons	140	1	140	144	1	144
Provisioning Missed for Customer Reasons	897	1	897	903	1	903
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - NOVEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUIAM		121	4	27.75	0	100.00%	0	100.00%	
AUBURN		176	3	47.33	2	98.86%	0	100.00%	
BAINBRIDGE ISLAND		58	2	61.00	0	100.00%	0	100.00%	
BATTLEGROUND		56	1	1.00	0	100.00%	0	100.00%	
BELFAIR		47	0		1	97.87%	0	100.00%	
BELLEVUE		306	6	23.83	4	98.69%	0	100.00%	
	BELLEVUE GLENCOURT	153	4	29.75	0	100.00%	0	100.00%	
	BELLEVUE-SHERWOOD	153	2	12.00	4	97.39%	0	100.00%	
BELLINGHAM		253	5	26.80	2	99.21%	0	100.00%	
	BELLINGHAM LUMMI	22	1	33.00	0	100.00%	0	100.00%	
	BELLINGHAM REGENT	231	4	25.25	2	99.13%	0	100.00%	
BLACK DIAMOND		13	1	40.00	0	100.00%	0	100.00%	
BREMERTON		206	2	16.50	0	100.00%	0	100.00%	
	BREMERTON CROSBY	19	0		0	100.00%	0	100.00%	
	BREMERTON ESSEX	184	0		0	100.00%	0	100.00%	
	BREMERTON SUNNYSLOPE	3	2	16.50	0	100.00%	0	100.00%	
BUCKLEY		16	0		1	93.75%	0	100.00%	
CASTLE ROCK		35	1	12.00	1	97.14%	0	100.00%	
CENTRALIA		78	1	29.00	1	98.72%	0	100.00%	
CHEHALIS		86	0		0	100.00%	0	100.00%	
	CHEHALIS	62	0		0	100.00%	0	100.00%	
	CHEHALIS NAPAVINE	24	0		0	100.00%	0	100.00%	
CLE-ELUM		28	1	73.00	0	100.00%	0	100.00%	
COLFAX		15	0		0	100.00%	0	100.00%	
COLVILLE		70	3	9.67	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		31	0		1	96.77%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - NOVEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
COULEE DAM		18	0		2	88.89%	0	100.00%	
CRYSTAL MTN.		6	0		2	66.67%	0	100.00%	
DAYTON		11	0		1	90.91%	0	100.00%	
DEER PARK		57	1	64.00	2	96.49%	0	100.00%	
DES MOINES		246	1	39.00	0	100.00%	0	100.00%	
	DES MOINES	92	1	39.00	0	100.00%	0	100.00%	
	DES MOINES FEDERAL WAY	154	0		0	100.00%	0	100.00%	
EASTON		11	0		0	100.00%	0	100.00%	
ELK		15	1	8.00	0	100.00%	0	100.00%	
ENUMCLAW		49	2	16.00	2	95.92%	0	100.00%	
EPHRATA		31	1	20.00	0	100.00%	0	100.00%	
GRAHAM		93	5	33.80	3	96.77%	0	100.00%	
GREEN BLUFF		12	0		1	91.67%	0	100.00%	
HOODSPORT		13	1	38.00	0	100.00%	0	100.00%	
ISSAQUAH		87	1	3.00	2	97.70%	0	100.00%	
KENT		369	6	24.50	2	99.46%	0	100.00%	
	KENT MERIDIAN	77	2	19.00	1	98.70%	0	100.00%	
	KENT O BRIEN	37	1	5.00	0	100.00%	0	100.00%	
	KENT ULRICH	255	3	34.67	1	99.61%	0	100.00%	
LIBERTY LAKE		3	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		235	3	17.00	3	98.72%	0	100.00%	
LOON LAKE		14	1	1.00	0	100.00%	0	100.00%	
MAPLE VALLEY		65	0		1	98.46%	0	100.00%	
MOSES LAKE		141	1	6.00	1	99.29%	0	100.00%	
	MOSES LAKE AFB	28	0		0	100.00%	0	100.00%	
	MOSES LAKE ALDER	113	1	6.00	1	99.12%	0	100.00%	

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Washington Orders Summary - NOVEMBER 2010
from RSOR and OP15A

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STANDARD						90.00%		99.00%	
NEWMAN LAKE		8	2	4.00	0	100.00%	0	100.00%	
NORTHPORT		15	0		0	100.00%	0	100.00%	
OLYMPIA		470	5	45.60	4	99.15%	0	100.00%	
	OLYMPIA EVERGREEN	38	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	216	2	82.00	1	99.54%	0	100.00%	
	OLYMPIA WHITEHALL	216	3	21.33	3	98.61%	0	100.00%	
OMAK-OKANOGAN		65	2	44.00	6	90.77%	0	100.00%	
OROVILLE		30	1	14.00	0	100.00%	0	100.00%	
OTHELLO		59	6	141.17	1	98.31%	0	100.00%	3
PASCO		197	3	39.00	1	99.49%	0	100.00%	
PATEROS		9	0		1	88.89%	0	100.00%	
POMEROY		11	0		0	100.00%	0	100.00%	
PT. ANGELES		94	4	25.75	1	98.94%	0	100.00%	
	PT ANGELES JOYCE	7	1	15.00	1	85.71%	0	100.00%	
	PT. ANGELES	87	3	29.33	0	100.00%	0	100.00%	
PT. LUDLOW		11	1	16.00	0	100.00%	0	100.00%	
PT. ORCHARD		114	7	13.29	3	97.37%	0	100.00%	
	PORT ORCHARD COLBY	41	3	20.67	0	100.00%	0	100.00%	
	PT. ORCHARD	73	4	7.75	3	95.89%	0	100.00%	
PT. TOWNSEND		93	2	26.00	3	96.77%	0	100.00%	
PUYALLAP		187	5	4.40	1	99.47%	0	100.00%	
RENTON		320	1	3.00	0	100.00%	0	100.00%	
RIDGEFIELD		20	1	149.00	2	90.00%	0	100.00%	
ROCHESTER		37	0		0	100.00%	0	100.00%	
ROY		11	1	53.00	0	100.00%	0	100.00%	
SEATTLE		1931	28	40.68	16	99.17%	0	100.00%	2

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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Washington Orders Summary - NOVEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
	SEATTLE ATWATER	107	1	0.00	2	98.13%	0	100.00%	
	SEATTLE CAMPUS	69	0		0	100.00%	0	100.00%	
	SEATTLE CHERRY	313	6	27.50	2	99.36%	0	100.00%	
	SEATTLE DUWAMISH	113	0		2	98.23%	0	100.00%	
	SEATTLE EAST	207	5	50.80	2	99.03%	0	100.00%	1
	SEATTLE ELLIOT	64	1	3.00	0	100.00%	0	100.00%	
	SEATTLE EMERSON	224	4	58.25	1	99.55%	0	100.00%	1
	SEATTLE LAKEVIEW	118	2	59.00	2	98.31%	0	100.00%	
	SEATTLE MAIN	255	5	43.80	2	99.22%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	31	1	2.00	0	100.00%	0	100.00%	
	SEATTLE PARKWAY	194	1	35.00	2	98.97%	0	100.00%	
	SEATTLE SUNSET	107	0		1	99.07%	0	100.00%	
	SEATTLE WEST	129	2	55.00	0	100.00%	0	100.00%	
SEQUIM		99	3	41.33	0	100.00%	0	100.00%	
SHELTON		128	0		2	98.44%	0	100.00%	
SILVERDALE		84	1	18.00	0	100.00%	0	100.00%	
SPOKANE		1184	21	25.19	15	98.73%	0	100.00%	
	SPOKANE CHESTNUT	21	0		1	95.24%	0	100.00%	
	SPOKANE FAIRFAX	204	4	34.25	3	98.53%	0	100.00%	
	SPOKANE HUDSON	182	2	27.50	1	99.45%	0	100.00%	
	SPOKANE KEYSTONE	119	0		2	98.32%	0	100.00%	
	SPOKANE MORAN	57	0		1	98.25%	0	100.00%	
	SPOKANE RIVERSIDE	186	9	25.00	6	96.77%	0	100.00%	
	SPOKANE WALNUT	281	4	26.75	1	99.64%	0	100.00%	
	SPOKANE WHITWORTH	134	2	2.50	0	100.00%	0	100.00%	
SPRINGDALE		19	0		0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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from RSOR and OP15A

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STANDARD						90.00%		99.00%	
SUMNER (BONNEYLAKE)		82	0		1	98.78%	0	100.00%	
TACOMA		1247	19	43.47	9	99.28%	0	100.00%	
	TACOMA FORT LEWIS	43	3	107.33	0	100.00%	0	100.00%	
	TACOMA GREENFIELD	185	2	5.50	1	99.46%	0	100.00%	
	TACOMA JUNIPER	211	5	34.20	3	98.58%	0	100.00%	
	TACOMA LENNOX	222	1	12.00	2	99.10%	0	100.00%	
	TACOMA LOGAN	89	0		1	98.88%	0	100.00%	
	TACOMA MARKET (FAWCETT)	174	2	31.50	2	98.85%	0	100.00%	
	TACOMA SKYLINE	96	1	21.00	0	100.00%	0	100.00%	
	TACOMA WAVERLY-2	48	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-7	179	5	45.20	0	100.00%	0	100.00%	
VANCOUVER		663	3	14.67	2	99.70%	0	100.00%	
	VANCOUVER ORCHARDS	323	1	17.00	1	99.69%	0	100.00%	
	VANCOUVER OXFORD	232	2	13.50	1	99.57%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	108	0		0	100.00%	0	100.00%	
WAITSBURG		5	0		0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		157	3	92.33	2	98.73%	0	100.00%	1
WARDEN		24	1	97.00	0	100.00%	0	100.00%	
WINLOCK		17	1	79.00	0	100.00%	0	100.00%	
YAKIMA		483	10	40.70	2	99.59%	0	100.00%	
	YAKIMA CHESTNUT	384	8	46.50	2	99.48%	0	100.00%	
	YAKIMA WEST	99	2	17.50	0	100.00%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		43	0		0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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Washington Orders Summary - NOVEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD TOTALS		10988	185	36.65	107	90.00% 99.03%		99.00% 100.00%	
Pateros and Pt. Angeles orders not completed within 5 days due to low volume.									
Seattle Emerson order not completed within 180 days due to system error. Order has been completed but still shows open in the system.									
Walla Walla, Seattle East, and the three orders in Othello held over 180 days are all being held for customer reasons.									

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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WASHINGTON TROUBLE REPORT RATE - NOVEMBER 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE NOV-10	RATE OCT-10	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09		
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00		
ABERDEEN-HOQUIAM	0	9519	112	1.18	1.12	0.94	0.96	0.62	0.76	0.61	0.63	0.80	0.84	1.24	1.12		
AUBURN	0	16562	161	0.97	0.79	0.90	0.77	0.80	0.97	0.81	0.58	0.79	0.82	1.18	0.94		
BAINBRIDGE ISLAND	0	8972	107	1.19	1.05	0.75	0.98	1.09	0.98	0.95	0.83	1.04	0.88	1.32	1.07		
BATTLEGROUND	0	8157	95	1.16	0.69	0.91	0.59	0.75	1.03	0.88	0.65	0.60	0.76	0.96	0.76		
BELFAIR	0	5866	75	1.28	0.95	1.33	0.71	1.21	1.09	0.73	0.76	1.06	0.62	1.16	1.72		
BELLEVUE	0	34481	276	0.80	0.65	0.82	0.73	0.66	0.69	0.59	0.65	0.68	0.57	0.64	0.67		
		BELLEVUE GLENCOURT	0	14559	90	0.62	0.49	0.84	0.59	0.63	0.57	0.43	0.56	0.53	0.54	0.49	0.48
		BELLEVUE-SHERWOOD	0	19922	186	0.93	0.77	0.80	0.83	0.69	0.78	0.70	0.72	0.78	0.59	0.75	0.81
BELLINGHAM	0	23836	134	0.56	0.45	0.54	0.41	0.48	0.46	0.41	0.44	0.48	0.35	0.44	0.49		
		BELLINGHAM LUMMI	0	1225	17	1.39	0.81	0.96	0.56	0.49	0.96	0.88	0.72	0.48	0.48	0.39	1.18
		BELLINGHAM REGENT	0	22611	117	0.52	0.43	0.52	0.40	0.48	0.43	0.38	0.43	0.48	0.34	0.44	0.46
BLACK DIAMOND	0	2161	56	2.59	2.25	1.17	1.50	0.83	1.68	1.55	0.98	1.30	1.59	1.74	0.98		
BREMERTON	0	26350	188	0.71	0.53	0.52	0.52	0.74	0.42	0.45	0.46	0.52	0.67	0.73	0.65		
		BREMERTON CROSBY	0	2804	45	1.60	0.85	1.20	1.43	1.11	0.97	1.07	1.06	1.19	2.24	2.10	1.68
		BREMERTON ESSEX	0	22930	138	0.60	0.47	0.43	0.41	0.67	0.35	0.38	0.39	0.45	0.47	0.58	0.52
		BREMERTON SUNNYSLOPE	0	616	5	0.81	1.43	1.12	0.64	1.60	0.79	0.47	0.31	0.46	1.39	0.46	1.23
BUCKLEY	0	1848	28	1.52	2.05	3.38	2.24	3.27	1.41	1.04	1.02	1.16	1.51	2.00	1.38		
CASTLE ROCK	0	3289	61	1.85	1.45	1.88	1.47	0.67	1.59	1.09	1.09	1.33	3.88	3.09	1.87		
CENTRALIA	0	6123	76	1.24	1.16	1.06	0.67	1.16	0.76	0.60	0.84	0.77	1.01	1.30	1.13		
CHEHALIS	0	8092	125	1.54	1.00	1.38	1.18	0.92	1.27	1.42	1.21	1.07	1.18	1.60	1.38		
		CHEHALIS	0	5839	78	1.34	0.94	1.25	1.13	0.81	1.26	1.12	1.32	0.98	1.21	1.18	0.92
		CHEHALIS NAPAVALINE	0	2253	47	2.09	1.15	1.71	1.30	1.21	1.29	2.18	0.94	1.31	1.09	2.71	2.57
CLE-ELUM	0	2565	23	0.90	0.43	0.50	0.88	0.54	0.76	0.41	0.53	0.67	0.48	0.85	0.70		
COLFAX	0	2100	40	1.90	0.95	1.47	2.83	1.31	0.89	1.03	2.09	0.83	1.15	1.05	1.18		
COLVILLE	0	6329	52	0.82	0.80	0.91	0.86	0.88	1.11	1.14	2.71	0.65	0.78	1.03	0.69		
COPALIS(OCEAN SHORES)	0	3071	62	2.02	1.43	1.67	1.08	1.01	2.49	0.96	0.77	1.03	1.21	1.38	1.79		
COULEE DAM	1	1945	17	0.87	2.56	1.07	1.16	2.22	2.57	1.10	0.95	4.99	1.35	2.19	1.24		
CRYSTAL MTN.	0	569	14	2.46	0.53	0.53	0.00	0.35	1.05	0.87	0.86	0.51	0.34	1.00	1.66		
DAYTON	0	1683	16	0.95	0.41	0.89	1.00	1.35	0.75	0.93	1.50	0.69	1.10	0.69	1.26		
DEER PARK	0	5460	83	1.52	1.15	1.50	1.77	1.10	1.95	1.17	1.10	0.98	0.74	0.68	1.02		
DES MOINES	0	16973	193	1.14	1.05	1.06	0.81	0.76	0.83	0.83	0.77	0.94	0.93	0.98	0.86		
		DES MOINES	0	6650	81	1.22	1.13	1.28	0.90	0.79	0.89	1.05	0.83	0.76	0.78	0.86	0.96
		DES MOINES FEDERAL WAY	0	10323	112	1.08	1.00	0.91	0.75	0.74	0.79	0.70	0.73	1.06	1.03	1.06	0.80

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WIRECENTER	STD EXD CNT	LINES	RPTS	RATE NOV-10	RATE OCT-10	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09		
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00		
EASTON	0	547	7	1.28	0.18	1.09	0.90	0.54	1.07	0.36	0.18	0.18	1.06	1.06	1.22		
ELK	0	2263	34	1.50	1.58	1.04	1.25	3.01	1.52	1.17	1.16	1.59	1.14	1.29	1.68		
ENUMCLAW	0	5497	76	1.38	1.67	1.84	0.96	1.71	1.59	1.10	0.87	1.09	0.82	1.17	1.14		
EPHRATA	0	2648	29	1.10	0.75	0.85	0.66	0.69	1.36	2.18	0.49	1.65	1.01	1.17	0.69		
GRAHAM	0	9915	125	1.26	0.74	1.02	0.92	0.69	0.93	0.82	0.56	1.02	1.12	1.58	1.21		
GREEN BLUFF	0	2302	31	1.35	1.17	0.86	1.23	1.48	0.67	0.54	0.75	0.50	0.46	0.87	0.66		
HOODSPORT	0	1859	18	0.97	0.58	0.84	0.72	1.03	1.03	1.28	1.48	0.56	0.71	1.55	0.90		
ISSAQUAH	0	14328	96	0.67	0.66	0.64	0.60	0.61	0.77	0.53	0.62	0.57	0.43	1.15	0.62		
KENT	0	31451	277	0.88	0.84	0.83	0.83	0.92	0.73	0.79	0.60	0.64	0.66	0.87	0.75		
		KENT MERIDIAN	0	10705	135	1.26	1.29	1.26	1.11	1.31	0.90	0.97	0.65	0.79	1.09	0.91	
		KENT O BRIEN	0	6869	18	0.26	0.30	0.24	0.23	0.34	0.32	0.29	0.35	0.27	0.22	0.38	
		KENT ULRICH	0	13877	124	0.89	0.75	0.80	0.90	0.90	0.79	0.89	0.68	0.69	0.79	0.80	
LIBERTY LAKE	0	794	1	0.13	1.87	0.73	0.47	0.70	0.46	0.57	0.34	0.34	0.34	0.33	0.44		
LONGVIEW-KELSO	0	18957	263	1.39	1.24	1.43	1.05	1.09	1.16	1.00	1.21	0.98	1.05	1.67	1.18		
LOON LAKE	0	1071	9	0.84	0.74	0.55	1.06	1.23	1.22	1.14	0.79	0.70	0.44	0.69	1.47		
MAPLE VALLEY	0	7006	57	0.81	0.75	0.64	0.77	0.99	0.71	0.64	0.60	0.49	0.62	0.76	0.89		
MOSES LAKE	0	10883	95	0.87	0.68	1.05	1.15	0.97	1.21	1.23	0.95	1.22	0.75	1.25	0.96		
		MOSES LAKE AFB	0	1763	22	1.25	1.07	2.00	0.82	0.76	0.80	1.59	0.74	1.04	0.98	0.87	
		MOSES LAKE ALDER	0	9120	73	0.80	0.61	0.86	1.22	1.01	1.29	1.16	0.99	1.26	0.78	1.30	0.97
NEWMAN LAKE	0	1384	16	1.16	0.36	0.64	1.40	0.42	0.74	1.00	0.86	0.26	0.39	0.45	0.95		
NORTHPORT	0	977	8	0.82	0.81	0.60	0.99	1.09	1.50	0.80	0.80	0.80	0.80	1.60	0.89		
OLYMPIA	0	48897	450	0.92	0.74	0.74	0.76	0.78	0.64	0.48	0.65	0.56	0.59	0.96	0.71		
		OLYMPIA EVERGREEN	0	3840	52	1.35	1.39	1.33	0.95	1.94	0.96	0.90	1.01	1.31	1.11		
		OLYMPIA LACEY	0	21442	194	0.90	0.71	0.67	0.69	0.52	0.56	0.40	0.49	0.57	0.66		
		OLYMPIA WHITEHALL	0	23615	204	0.86	0.67	0.70	0.80	0.82	0.66	0.49	0.67	0.55	0.54	0.99	0.69
OMAK-OKANOGAN	0	6466	92	1.42	1.15	1.56	2.33	1.73	1.49	1.39	1.34	1.51	1.71	2.46	1.05		
OROVILLE	0	1683	26	1.54	1.49	1.60	1.71	1.46	1.58	1.58	1.68	0.75	1.44	2.41	1.78		
OTHELLO	0	3824	79	2.07	1.27	2.08	1.53	1.50	1.98	1.96	1.59	2.13	2.60	2.17	1.47		
PASCO	0	14006	117	0.84	0.85	1.01	0.92	1.06	0.96	0.92	0.89	0.79	0.93	1.33	0.77		
PATEROS	0	704	13	1.85	1.55	1.54	1.52	0.83	1.93	1.24	0.95	0.41	1.24	1.23	1.92		
POMEROY	0	1212	45	3.71	1.48	2.21	2.05	2.44	2.60	2.76	0.97	2.02	0.97	2.48	1.44		
PT. ANGELES	0	13552	115	0.85	0.95	0.81	0.79	0.65	0.85	0.74	0.97	0.80	0.68	1.20	1.13		
		PT ANGELES JOYCE	0	1012	19	1.88	1.47	1.27	1.92	1.24	0.95	1.32	1.98	1.03	1.50	0.93	1.94

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WIRECENTER		STD EXD CNT	LINES	RPTS	RATE NOV-10	RATE OCT-10	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09
STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	PT. ANGELES	0	12540	96	0.77	0.90	0.77	0.70	0.60	0.84	0.69	0.89	0.78	0.61	1.22	1.06
PT. LUDLOW		0	2226	16	0.72	0.62	0.35	0.91	0.69	1.07	0.38	0.59	0.59	0.50	1.25	0.87
PT. ORCHARD		0	14854	184	1.24	1.06	1.08	0.85	0.75	0.95	0.89	0.63	0.92	0.84	1.26	1.22
	PORT ORCHARD COLBY	0	5535	59	1.07	1.09	0.92	1.01	0.91	1.33	0.62	0.58	0.82	0.86	1.14	0.97
	PT. ORCHARD	0	9319	125	1.34	1.04	1.18	0.75	0.66	0.72	1.05	0.67	0.98	0.83	1.33	1.37
PT. TOWNSEND		0	9991	78	0.78	0.71	0.87	0.81	0.61	0.89	0.66	0.98	0.74	0.96	0.72	0.86
PUYALLAP		0	18051	236	1.31	0.96	0.90	0.74	0.56	0.90	0.80	0.61	0.73	0.91	1.19	0.93
RENTON		0	29057	249	0.86	0.73	0.95	0.72	0.58	0.75	0.66	0.69	0.83	0.70	0.95	0.86
RIDGEFIELD		0	2800	43	1.54	0.85	1.23	1.12	0.87	0.62	1.23	0.81	0.54	0.96	1.79	1.41
ROCHESTER		0	3967	63	1.59	1.65	1.61	1.32	1.31	0.91	1.27	0.74	0.94	1.49	1.79	1.95
ROY		0	2006	31	1.55	1.48	0.69	0.73	0.92	1.48	0.90	2.03	2.43	1.07	2.00	0.51
SEATTLE		0	212952	1297	0.61	0.60	0.57	0.52	0.54	0.57	0.59	0.56	0.59	0.53	0.72	0.62
	SEATTLE ATWATER	0	15237	67	0.44	0.46	0.39	0.40	0.36	0.46	0.43	0.46	0.53	0.43	0.71	0.59
	SEATTLE CAMPUS	0	7845	29	0.37	0.33	0.24	0.44	0.27	0.44	0.42	0.50	0.67	0.43	0.67	0.35
	SEATTLE CHERRY	0	24068	204	0.85	0.83	0.88	0.67	0.82	0.67	0.68	0.70	0.69	0.82	0.95	1.06
	SEATTLE DUWAMISH	0	10146	78	0.77	0.91	0.55	0.54	0.93	1.07	0.95	0.74	0.81	0.85	0.93	0.88
	SEATTLE EAST	0	22881	148	0.65	0.55	0.50	0.66	0.54	0.57	0.62	0.56	0.62	0.52	0.72	0.63
	SEATTLE ELLIOT	0	6054	15	0.25	0.26	0.26	0.21	0.17	0.11	0.25	0.17	0.20	0.31	0.28	0.28
	SEATTLE EMERSON	0	22418	156	0.70	0.54	0.76	0.83	0.69	0.98	0.78	0.58	0.54	0.57	0.68	0.70
	SEATTLE LAKEVIEW	0	19503	122	0.63	0.80	0.61	0.55	0.60	0.50	0.56	0.63	0.53	0.47	0.79	0.55
	SEATTLE MAIN	0	31152	50	0.16	0.16	0.13	0.13	0.15	0.15	0.18	0.16	0.17	0.16	0.17	0.21
	SEATTLE MERCER ISLAND (ADAMS)	0	7174	73	1.02	0.91	0.73	0.79	0.68	0.84	0.53	0.62	0.76	0.68	0.95	0.68
	SEATTLE PARKWAY	0	14685	133	0.91	0.97	0.76	0.65	0.81	0.73	0.96	0.93	1.27	1.16	1.33	0.95
	SEATTLE SUNSET	0	16254	105	0.65	0.71	0.80	0.40	0.49	0.44	0.52	0.51	0.61	0.40	0.79	0.52
	SEATTLE WEST	0	15535	117	0.75	0.58	0.67	0.49	0.60	0.61	0.85	0.80	0.61	0.41	0.76	0.58
SEQUIM		0	11614	90	0.77	0.74	0.81	1.21	0.85	0.68	0.55	0.64	0.78	0.76	0.93	0.86
SHELTON		0	11629	126	1.08	1.10	1.01	0.85	1.10	1.13	1.12	1.04	0.86	1.01	1.38	1.31
SILVERDALE		0	10443	93	0.89	0.69	0.57	0.88	0.62	0.71	0.61	0.58	0.71	0.82	0.91	0.54
SPOKANE		0	94606	927	0.98	0.91	0.81	0.85	0.95	0.99	0.87	0.82	0.75	0.87	1.06	1.01
	SPOKANE CHESTNUT	0	2098	43	2.05	1.46	0.88	0.82	0.85	1.16	1.09	1.29	1.53	1.35	2.43	3.63
	SPOKANE FAIRFAX	0	13245	149	1.12	1.02	0.72	0.92	0.73	1.23	1.29	1.01	0.84	1.29	1.53	1.13
	SPOKANE HUDSON	0	10444	139	1.33	1.19	0.88	1.02	1.01	0.96	0.71	0.91	1.06	1.20	1.20	1.07
	SPOKANE KEYSTONE	0	9333	94	1.01	0.76	0.71	0.62	0.69	1.20	0.83	0.91	0.57	0.78	0.95	1.18

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STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	SPOKANE MORAN	0	6002	58	0.97	0.86	0.67	0.67	0.60	0.59	0.83	0.67	0.58	0.70	1.03	0.76
	SPOKANE RIVERSIDE	0	13594	125	0.92	1.01	1.25	0.77	1.49	1.28	0.76	0.70	0.69	0.94	1.09	0.92
	SPOKANE WALNUT	0	25739	210	0.82	0.84	0.72	0.99	0.88	0.81	0.85	0.75	0.66	0.62	0.71	0.83
	SPOKANE WHITWORTH	0	14151	109	0.77	0.69	0.67	0.75	1.06	0.86	0.74	0.73	0.75	0.66	1.02	0.84
SPRINGDALE		3	1627	46	2.83	3.75	2.70	4.32	3.66	1.56	5.10	1.62	0.78	2.27	3.71	4.27
SUMNER (BONNEYLAKE)		0	10881	104	0.96	1.02	0.84	0.93	0.75	1.17	0.81	0.90	1.39	0.84	1.09	1.03
TACOMA		0	102147	1071	1.05	0.85	0.79	0.67	0.73	0.84	0.86	0.76	0.77	0.72	1.04	0.82
	TACOMA FORT LEWIS	0	2238	20	0.89	0.66	0.60	0.60	0.60	0.45	0.41	0.28	0.67	0.94	0.50	0.53
	TACOMA GREENFIELD	0	13785	170	1.23	1.00	0.97	0.73	1.05	0.93	1.24	1.10	0.93	0.80	1.33	1.04
	TACOMA JUNIPER	0	13960	185	1.33	0.97	0.81	0.79	0.85	0.82	1.13	0.83	0.70	0.88	1.11	0.93
	TACOMA LENNOX	0	16746	182	1.09	0.81	0.91	0.85	0.71	1.16	0.80	0.83	0.99	0.77	1.17	0.79
	TACOMA LOGAN	0	10186	82	0.81	0.77	0.77	0.55	0.60	0.57	0.52	0.61	0.95	0.65	1.05	0.81
	TACOMA MARKET (FAWCETT)	0	12257	76	0.62	0.75	0.56	0.51	0.59	0.48	0.70	0.65	0.57	0.50	0.63	0.62
	TACOMA SKYLINE	0	10171	133	1.31	0.86	0.79	0.62	0.67	0.92	1.15	0.86	0.65	0.69	0.86	0.58
	TACOMA WAVERLY-2	0	4526	60	1.33	0.68	0.60	0.46	0.38	1.32	0.96	0.90	0.71	0.90	1.36	1.92
	TACOMA WAVERLY-7	0	18278	163	0.89	0.82	0.73	0.61	0.70	0.74	0.60	0.51	0.65	0.64	1.02	0.60
VANCOUVER		0	57949	636	1.10	0.93	0.93	0.66	0.83	0.87	0.81	0.81	0.86	0.85	1.09	1.09
	VANCOUVER ORCHARDS	0	29051	299	1.03	1.00	1.01	0.71	0.75	0.87	0.74	0.68	0.81	0.77	0.96	1.01
	VANCOUVER OXFORD	0	16936	190	1.12	0.90	0.91	0.63	1.02	0.97	1.09	1.00	0.92	0.90	1.22	1.19
	VANCOUVER SALMON CRK(NORTH)	0	11962	147	1.23	0.79	0.75	0.56	0.77	0.75	0.57	0.86	0.88	0.95	1.23	1.14
WAITSBURG		0	488	6	1.23	0.82	1.43	1.21	1.39	0.79	0.20	0.19	0.38	1.13	1.13	0.00
WALLA WALLA (INCL TOUCHET)		0	12814	106	0.83	0.76	0.69	0.60	0.78	1.24	0.73	0.63	1.01	0.70	1.26	0.71
WARDEN		0	1032	12	1.16	1.74	1.06	1.04	0.85	1.29	1.56	0.83	1.11	1.66	2.20	1.00
WINLOCK		0	1906	35	1.84	1.04	1.09	0.88	1.74	1.48	2.03	0.81	0.90	1.16	1.80	1.69
YAKIMA		0	34855	254	0.73	0.68	0.78	0.67	0.67	0.70	0.78	0.64	0.68	0.75	1.11	0.64
	YAKIMA CHESTNUT	0	23140	163	0.70	0.65	0.83	0.66	0.67	0.71	0.77	0.62	0.67	0.76	1.19	0.68
	YAKIMA WEST	0	11715	91	0.78	0.74	0.67	0.69	0.66	0.66	0.79	0.69	0.70	0.73	0.95	0.55
Exchanges in Neighboring States																
CLARKSTON		0	5282	64	1.21	1.07	1.10	0.88	1.00	1.53	0.67	0.85	0.77	0.71	1.39	0.87
TOTALS		0	1051334	9840	0.94	0.82	0.83	0.76	0.78	0.83	0.77	0.73	0.76	0.75	1.02	0.85

WASHINGTON TRUNK BLOCKING SUMMARY - NOVEMBER 2010

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	125	0	0.00%
LOCAL	366	0	0.00%
TOLL	367	1	0.27%

WASHINGTON TRUNK BLOCKING - NOVEMBER 2010

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072413	144			TOLL	TWO_WAY	1.76%	Blocked hr 13 week of 11/22/10 due to spikes in pc sa issued