



Puget Sound Energy
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May 15, 2024

Received
Records Management
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Jeff Killip, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, Washington 98503

Re: U-200281: Corrected Q4 2023 and Q1 2024 Responses to Commission Request for COVID-19 Related Data pursuant to Order 01

Dear Director Hunter:

Attached please find PSE's corrected responses to the UTC Staff Proposed COVID-19 Response Term Sheet (Term Sheet), approved by the Commission in Order 01 of Docket U-200281 on October 20, 2020. The data in Attachment A covers the period of October through December, 2023. The data in Attachment B covers the period of January 2024 through March, 2024.

It has been brought to PSE's attention that its initial Q4 2023 and Q1 2024 submissions contained errors. The following issue was identified in May 2024 and impacts the quarterly reports filed on January 24, 2024 and April 30, 2024 in the above-referenced docket.

In PSE's system of record for customer arrearages and pledge payments, the description used to classify different types of pledge payments within the data was modified slightly sometime between October 1, 2023 and October 31, 2023. When this occurred, the query used to pull arrearages for the corresponding COVID Monthly Reports (ex. "U-200281-PSE-Attach-A-March-2024-Data.xlsx") was updated to reflect the altered description category names. However, the corresponding COVID Quarterly Report query was mistakenly left unchanged. As a result, the Quarterly Report query was incorrectly pulling in customers who should not have been classified as "known low income." This resulted in large discrepancies between section 8c of the Quarterly Report ("Item c) Amount of Past-due Balances for Known Low-income Households and Number of Days Past-due" found in file tab "8. Past Due Balances 2023") and 2c of the corresponding Monthly Reports (found in file tab "2. Past Due Balances").

These files have been corrected and the revised attached files now reflect results consistent with those submitted in PSE's monthly COVID reporting files. Please note, minor discrepancies between quarterly and monthly files will still be present due to the timing of when the data is pulled (e.g. customer reversals or back dated payments can occur).

Jeff Killip, Executive Director & Secretary

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Please contact Carol Wallace at (425) 424-7351 for additional information about these responses.
If you have any other questions, please contact me at (425) 462-3946.

Sincerely,

/s/ Birud D. Jhaveri

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cc: Tad O'Neill, Public Counsel

Attachment A: Q4 2023 Quarterly Data

Attachment B: Q1 2024 Quarterly Data