

NORTHWEST NATURAL GAS COMPANY

WN U-6

First Revision of Sheet 20.1

Cancels Original Sheet 20.1

GENERAL RULES AND REGULATIONS (continued)

Rule 20. Termination of Gas Service Account – By Customer.

Customers taking service under Rate Schedules 1, 2, 3, and 19 may terminate their gas service account by giving no fewer than three (3) business days notice prior to the desired Termination date. Notice may be oral or in writing. Customer shall be liable for all gas supplied to the Premise named in the application until the Termination date.

Customers taking service under Rate Schedules 21, 41, 42, 43 or under a Special Contract may terminate their gas service account by giving written notice in accordance with the terms of the Rate Schedule or Special Contract. Where no notice period is stated, or where Customer is electing to change Rate Schedules, the notice period will be one (1) billing month in advance of the desired Termination Date.

Any amounts held by Company on account of a Customer for deposits or for Construction Contribution refunds due and payable to Customer at the time the account is terminated will be credited to Customer's account balance, if any. Any remaining amounts will be refunded to Customer following the issuance of the closing bill.

(continue to Sheet 21.1)

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and after July 1, 2004

By AUTHORITY OF WUTC ORDER IN DOCKET UG-031885

Issued by: **NORTHWEST NATURAL GAS COMPANY**

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