Docket No. TV-220509 - Vol. I

In the Matter of the Investigation of JFS Transport, Inc.

August 12, 2022



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ADMINISTRATIVE LAW JUDGE:	1 OLYMPIA, WASHINGTON; AUGUST 12, 2022
RAYNE PEARSON	2 9:30 a.m.
Utilities and Transportation Commission	3 -000-
1300 South Evergreen Park Drive Southwest	
Olympia, Washington 98504	
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1 (Pages 1 to 4)

Page 5 Page 7 Commission Staff and completed in June 2022, which 1 communication from the company. 1 2 So what I propose we do is take a recess 2 resulted in a proposed unsatisfactory safety rating for 3 until 9:45 or until the company appears, whichever 3 JFS Transport. 4 occurs sooner. And during that recess, if Staff could 4 The company had until August 5th, 2022, to 5 attempt to call the company and see if they plan to 5 file a proposed Safety Management Plan, which it has not 6 appear today, that would be great. 6 7 And if you do hear from the company, please 7 There was also a penalty assessment in the 8 send me a message via Teams. Otherwise, we will be in 8 amount of \$2,500 that was issued on July 25th, 2022, in 9 recess until 9:45 or until we see the company appear on 9 the same docket. And the company did not file an 10 the line. 10 application for mitigation of the penalty. And if the company does not make an 11 So with that, Mr. Fukano, we can just take a 11 appearance, Mr. Fukano, I will entertain a motion for 12 brief break until you are ready to proceed. 12 13 default at 9:45. 13 MR. FUKANO: Thank you, Judge. 14 And we are now in recess. 14 JUDGE PEARSON: All right. We will be in MR. FUKANO: Thank you, Judge. 15 15 recess. 16 (A break was taken from 16 (A break was taken from 17 9:34 a.m. to 9:45 a.m.) 17 9:47 a.m. to 9:50 a.m.) 18 JUDGE PEARSON: Let's be back on the record 18 JUDGE PEARSON: Mr. Fukano is ready, so 19 following a brief recess. 19 let's be back on the record. 20 The time is now 9:45 a.m. The Staff 20 MR. FUKANO: Thank you, Judge. 21 Assistant Attorney General Harry Fukano 21 attempted to contact the company, but did not -- was 22 unable to contact the company. 22 appearing on behalf of Staff. 23 So at this time, I will entertain a motion 23 Staff, in light of the -- the failure of the 24 for default. 24 company to appear, would like to make a motion for a 25 Mr. Fukano, if you want to walk through 25 default judgment, pursuant to RCW 34.05.440 and WAC Page 6 Page 8 Staff's evidence, including how service was accomplished 1 480-07-450. 1 2 on the company, whenever you're ready. 2 Staff further requests that the hearing 3 3 MR. FUKANO: Yes, Judge Pearson. proceed in order to develop the record in this case. 4 And I just wanted to clarify for the record 4 JUDGE PEARSON: Okay. Thank you. 5 that Staff did receive a -- was able to contact the 5 Mr. Fukano, that motion is granted, and you 6 company's receptionist, but the company owner, 6 may proceed. 7 Mr. Sheridan, was not available. And so Staff has no 7 MR. FUKANO: Thank you, Judge. 8 8 indication at this point that the company is intending Turning first to the issue of the service of to attend the hearing this morning. 9 9 the company. 10 And one moment -- would it be appropriate 10 Staff asks that the Commission take official notice of several documents on file with the Commission 11 just to take a brief three-minute recess so I can pull 11 12 up some documents related to the service in this case? 12 pursuant to WAC 480-07-495. Specifically, Staff 13 13 JUDGE PEARSON: Absolutely. requests that the Commission take notice of the service 14 I'm going to go ahead and give the summary 14 of the initial Notice of Intent to Cancel, which was 15 while we're on the record, if you want to start doing 15 served on July 21st, 2022. that, Mr. Fukano. And then we'll take a brief recess 16 16 The Notice of Intent to Cancel includes a 17 once I've summarized the case, so that we're ready to 17 proof of service that lists the service to the company, 18 jump right into it. 18 JFS Transport, Incorporated, at JFSMoving@Yahoo.com. 19 MR. FUKANO: Certainly. 19 Staff further requests that the Commission 2.0 JUDGE PEARSON: Okay. So on July 21, 2022, 20 take judicial notice of the fact that that, that 21 the Commission served a Notice of Intent to Cancel and 21 JFSMoving@Yahoo.com is the company's 22 Notice of Brief Adjudicative Proceeding setting time for 22 Commission-registered contact email address. 23 23 oral statements. Finally, Staff requests that the Commission 24 24 The Commission issued the Notice of Intent take judicial notice of a subsequent notice re-setting 25 25 to Cancel following a compliance review conducted by the hearing date for today, August 12th, 2022, at 9:30,

	Page 9		Page 11
1	sent to the company at on July 25th, 2022, also sent	1	investigation.
2	to JFSMoving@Yahoo.com.	2	Q. I am directing you to what has been previously
3	All of these documents just referenced are	3	labeled as proposed Exhibit FG-1.
4	on file in this docket with the Commission.	4	What is this exhibit?
5	With that, Staff would like to call	5	A. This is a copy of what we call the CAPRI's
6	Investigator Francine Gagne to the stand.	6	report. It is an end-of-investigation report with the
7	JUDGE PEARSON: Ms. Gagne, if you could turn	7	findings.
8	on your camera.	8	Q. Did you complete this report?
9	THE WITNESS: I believe so, one moment,	9	A. I did.
10	Judge.	10	Q. What is the review date associated with this
11	Why is it not working? There we go.	11	report?
12	Okay, I'm here. Hello. Good morning.	12	A. June 29th.
13	JUDGE PEARSON: Good morning.	13	Q. What does this report document?
14	If you could please raise your right hand, I	14	A. The report documents the violations of
15	will swear you in.	15	applicable WACs or RCWs or CFRs as that applies to the
16	FRANCINE GAGNE, witness herein, having been first	16	company.
17	duly sworn on oath, was examined	17	Q. Do you have any changes to make to this report?
18	and testified as follows:	18	A. I do not.
19		19	MR. FUKANO: At this time I move to admit
20	THE WITNESS: I do.	20	proposed Exhibit FG-1 into evidence.
21	JUDGE PEARSON: Okay. Mr. Fukano, you may	21	JUDGE PEARSON: Thank you. That exhibit is
22	proceed.	22	admitted.
23	DIRECTEXAMINATION	23	(Exhibit FG-1 was admitted.)
24	BY MR. FUKANO:	24	BY MR. FUKANO:
25	Q. Will you please state your name and spell your	25	Q. Inspector Gagne, did you find any violations
	Page 10		Page 12
1	last name for the record?	1	during your investigation?
2	A. My name is Francine Gagne. Last name G-a-g-n-e.	2	A. I did.
3	Q. And what is your current position with the	3	Q. How many violation types did you find?
4	Commission?	4	 A. There was 13 different types of violations.
5	A. I'm currently an investigator with Motor Carrier	5	Q. Of those 13 types, were any acute or critical?
6	Safety.	6	A. Two of them were acute; four were critical.
7	Q. What are your responsibilities in that position?	7	Q. What regulation was the first acute violation
8	A. Primarily it is to conduct safety compliance	8	related to?
9	investigations on our regulated carriers.	9	A. The first acute violation was attributed to the
10	Q. What kind of training have you received for your	10	primary WAC 480-15-550.
11	role as an investigator?	11	Q. And what does this WAC pertain to?
12	A. I had to attend and pass multiple classes	12	A. The WAC pertains to the company's ability to
13	offered by the Federal Motor Carrier Safety	13	obtain and maintain proper levels of cargo insurance.
14	Administration, FMCSA.	14	Q. How many violations of this WAC did you find?
15	Q. How long have you been in your current position?	15	A. One.
16	A. I was hired to the Commission to this position	16	Q. Does that WAC have a CFR or Code of Federal
17	in June of 2014.	17	Regulation equivalent?
18	Q. I'd now like to ask some questions about the	18 19	A. It does. Q. What is that?
19	matter at issue in today's hearing. Are you familiar with JFS Transport,	20	A. 387.7(a).
20 21	• •	20	()
22	Incorporated? A. I am.	22	Q. What regulation was the second acute violation related to?
23	Q. How did you become aware of the present matter	23	A. The primary, as listed on the report, is
د ک	· · · · · · · · · · · · · · · · · · ·		
2.4	involving JFS Transport?	2.4	387 7(a): secondary is a WAC of 480-15-530
24 25	involving JFS Transport? A. I was assigned to conduct their compliance	24 25	387.7(a); secondary is a WAC of 480-15-530. Q. What violation what does this violation

,	Page 13		Page 15
1	pertain to?	1	"Acute violations" are defined as those where
2	A. This pertains to the company being able to	2	noncompliance is so severe that they require immediate
3	obtain and maintain liability insurance.	3	corrective action by a motor carrier regardless of its
4	Q. How many violations of this CFR did you find?	4	overall safety position, such as one-time occurrences.
5	A. One.	5	Q. And what is
6	Q. Moving to the critical violations. What	6	A. I'm sorry.
7	regulation was the first critical violation related to?	7	Q. I interrupted. Please go ahead.
8	A. CFR 391.45(a).	8	A. "Critical violations" are those which relate
9	Q. What does this violation pertain to?	9	directly to the motor carrier's management and/or
10	A. The company using a driver not medically	10	operational controls and are indicative of breakdowns in
11	examined and certified.	11	a motor carrier's management controls, such as a pattern
12	Q. And how many violations of this regulation did	12	of violations.
13	you find?	13	Q. I'm directing you to what has been labeled as
14	A. Two.	14	proposed Exhibit FG-2.
15	Q. What regulation was the second critical	15	What is this exhibit?
16	violation related to?	16	A. This is a copy of what we call an "Aspen
17	A. 391.51(a).	17	Report." It's the Vehicle Inspection Report.
18	Q. What does this regulation pertain to?	18	Q. What is the date associated with this report?
19	A. Failing to maintain driver qualification files	19	A. The 25th of May, 2022.
20	on each driver employed.	20	Q. Are you familiar with this report?
21	Q. How many violations of this regulation did you	21	A. Yes.
22	find?	22	Q. Did you repair this report?
23	A. Two.	23	A. I did.
24	Q. What regulation was the third critical violation	24	Q. Do you have any changes to make to this report?
25	related to?	25	A. I do not.
			7.11 1 30 11011
	Page 14		Page 16
1	A. It was related to WAC 480-15-555.	1	MR. FUKANO: At this time I move to admit
2	Q. What does this WAC pertain to?	2	proposed Exhibit FG-2 into evidence.
3	Obtaining or retaining paperwork concerning	3	JUDGE PEARSON: And that motion is granted.
4	criminal background checks before hiring individuals	4	(Exhibit FG-2 was admitted.)
5	that work for the company.	5	BY MR. FUKANO:
6	Q. Does that WAC have a CFR equivalent?	6	Q. Does that Aspen Report report any additional
7	A. It does.	7	violations against JFS Transport?
8	Q. And what is that equivalent?	8	A. It does.
9	A. 392.2.	9	Q. How many types of violations does this report
10	Q. How many violations of this WAC did you find?	10	reflect?
11	A. Seventeen.	11	A. Five.
12	Q. What regulation was the fourth critical	12	Q. Are any of those violations acute or critical?
13	violation related to?	13	A. No.
14	A. 395.8(a)(1).	14	Q. Did your investigation result in a proposed
15	Q. And what does this this regulation pertain	15	safety rating?
16	to?	16	A. It did.
17	A. Failing to require drivers to prepare records of	17	Q. What was that rating?
18	duty status or hours of services.	18	A. Unsatisfactory.
19	Q. How many violations of this regulation did you	19	Q. How were the results of your investigation
20	find?	20	communicated to JFS Transport?
21	A. Forty-six.	21	A. I personally sat down and met with Mr. Sheridan
22	Q. You labeled these violations as "acute" or	22	on June 29th and went over the report and also gave him
23	"critical."	23	technical assistance, materials, and information on how
24	What does the term "acute" mean in this context?	24	to complete a Safety Management Plan.
25	A. One moment, I'm looking at my notes.	25	Q. And to confirm, who is Mr. Sheridan?

	Page 17		Page 19
1	A. He is the owner of JFS Transport.	1	Q. And to clarify. Is that the same report that
2	MR. FUKANO: Thank you.	2	has been previously admitted as FG-1?
3	No further questions of this witness.	3	A. Yes.
4	JUDGE PEARSON: Okay. Thank you.	4	Q. Do you agree with Inspector Gagne's findings
5	Anything further, Mr. Fukano?	5	reflected in the report?
6	MR. FUKANO: Staff would also like to call	6	A. I do. Investigator Gagne is one of our most
7	Assistant Director Mathew Perkinson to the stand.	7	senior investigators, and she maintains dual Federal and
8	JUDGE PEARSON: Okay.	8	State certifications to perform this work.
9	Good morning, Mr. Perkinson.	9	Q. Do you also agree with the proposed safety
10	THE WITNESS: Good morning.	10	rating for JFS Transport contained in that report?
11	JUDGE PEARSON: If you could please raise	11	A. Yes. The safety ratings are calculated based on
12	your right hand, I will swear you in.	12	a combination of acute and critical violations, as well
13	your right riana, i will owour you in.	13	as accidents, using a pre-determined formula in a
14	MATHEW PERKINSON, witness herein, having been first	14	database, our system called CAPRI.
15	duly sworn on oath, was examined	15	Q. Have you also received the Vehicle Inspection
16	and testified as follows:	16	Report previously admitted as FG-2?
17	and tostinod ao fonows.	17	A. I have.
18	THE WITNESS: I do.	18	Q. I'd like to ask some questions about JFS
19	JUDGE PEARSON: Okay. Thank you.	19	Transport's Commission operating authority.
20	Go ahead, Mr. Fukano.	20	What type of what type of operating authority
21	DIRECTEXAMINATION	21	does JFS Transport have from the Commission?
22	BY MR. FUKANO:	22	A. JFS has provisional operating authority with the
23	Q. Would you, please, state your name and spell	23	Commission.
24	your last name for the record?	24	Q. What is the significance of provisional
25	A. It's Mathew Perkinson, P-e-r-k-i-n-s-o-n.	25	operating authority?
	Page 18		Page 20
1	Q. What is your current position with the	1	A. The provisional operating authority serves
2	Commission?	2	essentially as a probation period for companies, for
3	A. Assistant Director.	3	household goods companies, specifically, to demonstrate
4	Q. What are your responsibilities in that position?	4	their ability to operate safely for an 18-month period
5	A local a final resource and attended to the Commission		and about to operate earth, for an ite months period
	 A. I make final recommendations to the Commission 	5	of time.
6	on motor carrier safety investigations that result in	5 6	• • •
6 7			of time.
	on motor carrier safety investigations that result in	6	of time. Q. Does a household goods company require
7	on motor carrier safety investigations that result in penalty assessments from motor carrier safety	6 7	of time. Q. Does a household goods company require provisional operating authority in order to gain
7 8	on motor carrier safety investigations that result in penalty assessments from motor carrier safety violations, and I also make sure that the work is done	6 7 8	of time. Q. Does a household goods company require provisional operating authority in order to gain permanent operating authority?
7 8 9	on motor carrier safety investigations that result in penalty assessments from motor carrier safety violations, and I also make sure that the work is done consistent with the Commission's enforcement policies. Q. What kind of training or experience do you have related to your role?	6 7 8 9	of time. Q. Does a household goods company require provisional operating authority in order to gain permanent operating authority? A. Yes, it does. Q. Do the Commission's rules require a provisional company to achieve a specific safety rating in order to
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Page 21 Page 23 that. Which would typically be showing good cause for require the company to pay if it attempts to reinstate 1 1 2 the -- the company's working with Staff, essentially to 2 or if the Commission Staff, its investigative Staff 3 allow for additional time for the company to complete 3 determines that the company is operating without the 4 its safety management plan. It hasn't communicated that 4 required operating authority. 5 to us at all 5 And just -- you know, for the record, this would 6 Q. When must the company submit an acceptable 6 mean that if Staff finds the company's operating without 7 safety management plan to avoid cancellation of the 7 the required authority, Staff would pursue 8 Commission's rules in this case? 8 classification, new penalties, and then ultimately 9 A. The company is required to submit by 9 recommendation to impose the suspended penalties. 10 10 Q. And if the Commission does not cancel the August 26th. Q. And when would the company's authority be company's operating authority, does Staff have a 11 11 canceled pursuant to Commission's rules, assuming it different recommendation regarding the penalty 12 12 assessment? 13 does not? 13 A. August 29th. A. Yeah. If between the hearing today and the 14 14 15 Q. I'd like to ask some questions regarding the 15 deadline to submit the Safety Management Plan the 16 Company's penalty assessment in this docket. 16 company successfully submits a plan and Staff accepts 17 Are you familiar with the penalty assessment 17 it, Staff would support suspending one-half of the 18 issued to the company in this docket? penalty based on future compliance. 18 19 19 And then that -- second, other half of the 20 Q. What is the amount of penalty sought by that 20 suspended penalty would be triggered or imposed if there penalty assessment? were repeat acute or critical violations discovered at a 21 21 22 A. \$2,500. 22 later investigation. 23 Q. Has Staff received any request for mitigation 23 Q. And in that event, would Staff be open to a from the company regarding that penalty assessment? 24 payment plan for the imposed portion of that penalty? 24 25 A. No. 25 A. Of course, yes. Page 22 Page 24 Q. I'd like to now ask some questions about Staff's 1 Q. Thank you. 1 2 2 recommendations in this case. MR. FUKANO: No further questions of this 3 3 Does Staff have a recommendation to the witness. JUDGE PEARSON: Okay. Thank you. 4 Commission as to the company's operating authority? 4 5 And just to clarify, Mr. Fukano, Staff did 5 A. Yes. 6 Q. What is that recommendation? 6 move for default. And if I issue an order, I will issue 7 an order reflecting that I have granted that motion for 7 A. The company still has time after this hearing to 8 8 submit a Safety Management Plan and then get that default. 9 9 The company has ten days to request that the 10 motion for default be vacated and would have to first 10 The Commission, as I stated previously, has take that step before asking Staff to review its Safety 11 11 given JFS opportunities already to provide evidence of Management Plan. So I just want to clarify that. 12 12 corrective action, and it so far has not done or taken 13 Is that your understanding? 13 any kind of accountability for the violations that were 14 MR. FUKANO: Yes, Judge. I believe that's 14 discovered. 15 correct. 15 So should the company fail to submit an 16 JUDGE PEARSON: Okay. And that ten days 16 acceptable Safety Management Plan by the deadline 17 will likely expire prior to August 29th, which would be 17 previously identified, then Staff would recommend that 18 the date that the company would be canceled. 18 the Commission cancel the company's operating authority. 19 But this -- this order will be upholding 19 Q. As to the penalty assessment, if the Commission 20 Staff's recommendation in canceling the company's 20 does cancel the company's operating authority, what is 21 permits. So the company will have to take affirmative 21 Staff's recommendation regarding the penalty assessment? 22 steps to request that the Commission vacate that default 22 A. Yes. If the Commission cancels the company's 23 order and allow it another chance to present its Safety 23 provisional authority, Staff would recommend that the 24 Management Plan. 24 Commission suspend the entire amount for a period of two MR. FUKANO: Understood. 25 25 years from the effective date of the initial order and

Page 25 Page 27 And I did have one further update for the 1 request to vacate the -- the default order. So the due 1 2 Commission. 2 process rights are still preserved, and I'm comfortable 3 Staff a few moments ago received an email 3 with that. 4 from the company stating that it was -- it had an 4 THE WITNESS: Thank you. 5 emergency occur this morning and requesting a 5 MR. FUKANO: Thank you, Judge. 6 reschedule, without further detail -- or without further 6 JUDGE PEARSON: Okay. I will issue an order 7 comment. 7 reflecting that I granted Staff's Motion for Default. 8 JUDGE PEARSON: Okay. How does Staff feel 8 And that I considered the evidence, and that we are 9 about that? 9 canceling the company's permit unless the company 10 I'm open to it. It would be less process 10 submits a Motion to Vacate the Default Judgment, in and less work for us, if the company does want to -- and which case the company will have until August 29th to 11 11 seeing that Staff's ultimate goal is likely bringing the 12 submit an acceptable Safety Management Plan and for 12 company into compliance. I'm willing to reschedule the Staff to review it and to provide a different 13 13 14 hearing if Staff is willing to reschedule the hearing. 14 recommendation to me. MR. FUKANO: Thank you, Judge. 15 MR. FUKANO: Could I just have a brief --15 well, unless Staff, you -- you know how you would like 16 16 JUDGE PEARSON: Okay. Anything further? 17 to proceed. 17 MR. FUKANO: I just wanted to briefly 18 THE WITNESS: Yeah. I think that this isn't 18 re-clarify or make sure that I'm following your 19 the first time, Your Honor, that the company has 19 procedural direction as to the ordering of the Motion to 20 presented cause for delaying to get Staff information. 20 Dismiss and the Safety Management Plan. We've had repeated occurrences where the 21 21 So it would be that the company would need 22 company has not been available. It's not made available 22 to move to -- move to vacate the default order. And if 23 documents and provided a list of reasons as to why it 23 that were granted, then it would have the opportunity to 24 cannot do that. And I think that that's consistent with 24 submit a Safety Management Plan, which would still need 25 other dockets in prior years, using similar reasoning. 25 to occur prior to the August 29th, cancellation date? Page 26 Page 28 1 I -- I'm not convinced that if we go that 1 JUDGE PEARSON: Correct. 2 direction that the company will show up at a later 2 And I think that in the event that the 3 hearing. But certainly, Staff is amenable to whatever 3 company files a Motion to Vacate the Default Judgment, direction the Commission would like to go. 4 4 the Commission would issue an order or notice giving 5 I iust --5 further instructions to the company and explaining to 6 JUDGE PEARSON: So I -- I'm sorry. 6 the parties that we can proceed on a paper record at 7 THE WITNESS: I would just say be aware that 7 this point. 8 8 there's a history there of the company being MR. FUKANO: Understood. Thank you, Judge. 9 uncooperative and nonresponsive. 9 JUDGE PEARSON: I do not think we would have 10 JUDGE PEARSON: Okay. And thank you for 10 time to schedule another hearing prior to that August 29th, deadline. 11 that perspective. 11 And in light of that information, I do But I do think that we have enough 12 12 13 13 believe we should go forward and hold the company in information. And if Staff is working with the company, default, and that it will be incumbent upon the company 14 14 and especially if Staff is able to come to an agreement 15 to ask the Commission to vacate the default order. 15 that we could resolve it on a paper record, as we often That's very helpful information, 16 do with these cases, I feel comfortable with that. 16 17 Mr. Perkinson. Because if the company has a history --17 MR. FUKANO: Thank you. 18 and it sounds like it does -- and I'm actually familiar 18 JUDGE PEARSON: Okay. Anything further? 19 with the company. Wasn't as familiar with the details 19 MR. FUKANO: Nothing further from Staff. 2.0 of its history, but I know the name because they have 2.0 JUDGE PEARSON: Okay. Thank you all for 21 appeared here multiple times before. 21 being here today. 22 And so we certainly don't want to waste any 22 And we are adjourned. 23 more time or resources if you think that the behavior is 23 24 24 likely to continue. (Hearing adjourned at 10:14 a.m.) And the company does have an opportunity to 25 25 -000-

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4	OTATE OF MACHINIOTON)	
5	STATE OF WASHINGTON)	
6) ss. COUNTY OF KITSAP)	
7)	
8	I, CRYSTAL R. McAULIFFE, a Certified Court	
9	Reporter in and for the State of Washington, do hereby	
10	certify that the foregoing transcript of the	
11	videoconference Brief Adjudicative Proceeding on AUGUST	
12	12, 2022, is true and accurate to the best of my	
13 14	knowledge, skill and ability. IN WITNESS WHEREOF, I have hereunto set my hand	
15	and seal this 19th day of August, 2022.	
16	and oods and rounday of Magaci, 2022.	
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