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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Complaint and Request for Expedited Treatment of AT&T Communications of the Pacific Northwest, Inc. Against U S WEST Communications, Inc. Regarding Provisioning of Access Services)
No. UT-991292
DECLARATION OF ELIZABETH QUINTANA
)

Elizabeth Quintana states:

- 1. I am over the age of 18 and competent to testify in this proceeding.
- 2. I am employed as a Senior Account Manager in the Wholesale Organization of U S WEST Communications, Inc. ("U S WEST"). My duties include the tracking and resolution of service escalations, expedites and held orders for AT&T within the U S WEST 14-state region.
- 3. In its complaint dated August 18, 1999, AT&T alleges that 70 access service held orders are pending in Washington. US WEST has reviewed its records and determined that as of September 15, 1999, AT&T has only two held orders for intrastate access services in the state of Washington. This represents less than one percent of the total intrastate access service circuits U S WEST is providing to AT&T out of its intrastate tariff in Washington. All

DECLARATION OF ELIZABETH QUINTANA

U S WEST, Inc.
1600 7th Ave., Suite 3206
Seattle, WA 98191
Telephone: (206) 343-4000
Facsimile: (206) 343-4040

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remaining held orders for access services are for interstate services ordered out of U S WEST's interstate FCC tariff.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct to the best of my information and belief.

DATED: this 16th day of September, 1999, at Littleton, Colorado.

Elizabeth Quintana