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P.O. Box 2828
Renton, WA 98056
October 10, 1990

Utilities and Transportation Commission
Chandler Plaza Bldg. FY-11
1300 S. Evergreen Park Dr. S.W.
Olympia, WA 98504

Dear Sir:

I agree with the proposed changes outlined in the enclosed article.

My husband travels a lot and calls home from various hotels around the country. Until we caught on to these alternate operator services, we were stuck with some unreasonably high charges from these outfits.

Some states require the hotels to have a sign on the telephone stating which long distance carrier they are using but this is not always done. Trying to reach a AT&T operator from these hotels is easier said than done. The instructions for dialing out don't always work and the hotel operator can be very uncooperative connecting you to a AT&T operator.

It is our understanding that these alternate operator services provide the hotel or other premises with free telephones in return for using their service. If this is correct, then the public is at the mercy of this unfair system.

Good luck on the proposed changes.

Sincerely,

Elaine Britt

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