REPORT OF PEND OREILLE TELEPHONE COMPANY UNDER THE WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM IN COMPLIANCE WITH WAC 480-123-130

June 30, 2021

Docket No. UT-200785

File electronically

1. WAC 480-123-130(1)(a) - Access Lines Served [NECA 1.3 working loops]

	January 1, 2020	December 31, 2020
Residential	<u>1020</u>	<u>1112</u>
Business	<u>347</u>	<u>319</u>

2. WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communications services program in fiscal year ended June 30, 2021 represent monies that the Company formerly received through the Washington Exchange Carrier Association (WECA) pooling process and the reduction of support under the Federal Communications Commission's (FCC's) Connect America Fund Inter-Carrier Compensation Fund (CAF ICC) program. As such, the funds from the universal communications services program contributed to defrayal of the ongoing operation and maintenance expenses of the Company. The funds from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service to customers residing in the area the Company serves.

In December 2020, the Company received \$446,290 from the universal communications services program for the fiscal period of July 1, 2020 through June 30,2021.

During the program year 2020-2021, the Company had maintenance costs to the Central Offices for approximately \$16,000.00, other work equipment \$57,000.00, Electronic equipment upgrades for fiber to the home \$ 192,000.00 and cable/fiber/conduit placed in service \$ 553,000.00. Also, the Company had \$209,879 plant under construction that remained open at year end.

With the electronic equipment upgrades the company is able to serve 615 locations in Non-ACAM areas with speeds of 25/3 or better.

3. WAC 480-123-130(1)© - Broadband Buildout Deployment

The Company falls into criterion two of WAC 480-123-110. We are attaching an Excel spreadsheet with the required information for USAC and for the commission.

The Company has deployed to all locations (228) but the geocoded locations are not available at this time. We expect to have this done by next year.

4. WAC 480-123-130(1)(d) - Unfilled Consumer Requests for New Basic Telecommunications Service*

None

*Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

5. WAC 480-123-130(1)(h) – Report on Operational Efficiencies/Business Plan Modification

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company serves. The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies.

6. WAC 480-123-130(1)(e) - FCC Form 477

This form was previously filed on or about February 9, 2021 under Docket UT-210002.

7. WAC 480-123-130(1)(j) – Other Efforts

The Company upgraded our Data/Voice Network from our Calix C7 Network to a new 10G E7 Ring from our Central Office in Cusick to Ione and then to Metaline Falls. We have upgraded 12 DLC sites from Telstrat Systems to Calix E8 or E3 to provide our customers with VDSL and GPON services. The Company also installed a new Dantel Network Monitoring System.

8. WAC 480-123-130(1)(g) and (h) - Other information N/A