



April 27, 2021

Mr. Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation
621 Woodland Square Loop Southeast
Lacey, WA 98503

Re: UT-200230 Rainier Connect North LLC Annual Complaint Reporting

Dear Mr. Johnson:

As required by Order 01 in Docket Ut-200230, Appendix A (page 7 of the order) at Condition 6, Rainier Connect North, LLC is submitting the annual report on the number of complaints, categorized by the different nature of complaints that were received from Washington Lifeline customers during the calendar year ended December 31, 2020.

For the reporting year identified above, Rainier Connect North, LLC received no complaints from Washington Lifeline customers. Also, we are not aware of any complaints filed with the Commission's Consumer Protection Division, the Washington State Office of the Attorney General, or the Federal Communications Commission (FCC).

Should you have any questions regarding this submission, please contact me directly at (360) 832-4130 or danielle.clausen@rainierconnect.net.

Sincerely,

Danielle Clausen

Danielle Clausen

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State Of WASH.
UTIL. AND TRANSP.
COMMISSION