



H&R Waterworks, Inc.

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MANDATORY PROHIBITION ON OUTDOOR WATER USE

September 18, 2015

Hello Talcott Ridge Water System Customers:

As you know H&R Waterworks, Inc. has issued several notices attempting to get voluntary and then mandatory reductions in the volume of water used by customers to stay within our water right.

Talcott Ridge water customer consumption for 2015 has now exceeded the entire annual volume of water authorized under our existing water right. We have more than three months remaining in this water right calendar year.

We now must reserve all water for indoor domestic use only.

Thus the company under the provisions of its tariff is imposing, immediately, a prohibition order which allows for NO outdoor irrigation or sprinkling for the balance of this year. This prohibition on outdoor water use also includes activities like car washing, filling pools, power washing, and roof and gutter cleaning to name a few.

Failure to comply with this prohibition order will be deemed a violation of this order and H&R Waterworks tariff Rule 14. Violators will be subject to disconnection by issuance of a disconnect notice and may be subject to a reconnection charge of \$20.00.

Rule 14 - Discontinuance of Service

The Company reserves the right to discontinue a customer's service according to the provisions of WAC 480-110-355 if the customer (partial list):

(i) Violating rules, services agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.

We sincerely regret having to take this action, however we have no other alternative available.

Sincerely,

Stephen L. Harrington

Stephen L. Harrington

General Manager, Founder and Owner

H&R Waterworks, Inc.

DOH Satellite Management Agency License #123

Water Distribution Manager 3, License #7904