

From: [Beaton, Rebecca \(UTC\)](#)
To: [UTC DL Records Center](#)
Subject: UT-160766, UT-160767, UT-160768 Comment from James Barber, SECOMM
Date: Tuesday, June 28, 2016 9:03:09 AM
Attachments: [image001.jpg](#)

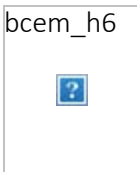
From: James E. Barber [mailto:j.barber@bces.wa.gov]
Sent: Friday, June 24, 2016 2:38 PM
To: Beaton, Rebecca (UTC) <rbeaton@utc.wa.gov>
Subject: comment based on our call today

Rebecca,

Per our conversation today I'm restating my comment for you to share if you deem it appropriate. From my perspective it is not a good action to curtail the ability for a telco to interrupt a busy telephone wireline. This is a service that many PSAPs use to verify if an emergency exists in lieu to a misdial. Many times this can prevent a law enforcement agency needing to respond based on what is found when a interrupt occurs. Curtailing this service is detrimental to any customer that may have an emergency and or the customer can incur significant delays absent this capability. PSAPs are in the business to provide help to customer callers; curtailing this service is detrimental to the telco's customer. The PSAP will get by with whatever decision is made and I will be good with any decision however it will have an impact to service.

Jim Barber

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