



February 8, 2010

David Danner
Executive Director
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250

RE: Bethel School District's Comments to Proposed Rate Increase
and Tariff Revisions Docket # UW-091466 Rainier View Water
Company, Inc.

Dear Director Danner:

On behalf of the Bethel School District (Bethel), I am submitting this letter and attachments as formal comments regarding the above-referenced rate increase and tariff revisions proposed by Rainier View Water Company, Inc. (Rainier View). Based on the comments below, Bethel is opposed to the rate increase and tariff revisions.

On September 15, 2009, Rainier View filed its proposed rate increase and tariff revisions. Since that time the UTC Staff has reviewed the proposal and made recommendations that resulted in the Commission issuing an Order suspending the tariff revisions. However, the proposal remains active, and Bethel appreciates the opportunity to comment and explain the significant financial impact this proposal will have on the School District.

The School District covers 202 square miles in southeast Pierce County. In the last ten years, Bethel has grown by nearly 5,000 students. It now stands as the 13th largest district in the State with an enrollment of about 17,500. Bethel has 17 elementary schools (K-6), five junior high schools (7-9), three comprehensive senior high schools (10-12), an alternative junior high/high school (8-12), a transportation center, and an online academy. A majority of the District is served by Rainier View, and we believe the District is one of, if not its largest, customer.

As a preliminary matter, Bethel recently filed a Complaint (January 28, 2010) with the UTC based on a new method of assessment charged by Rainier View for schools Bethel opened in 2009. However, Rainier View did not charge this method of assessment for any of Bethel's other 13 schools within Rainier View's service area. It is Bethel's position that these charges are outside the terms of the existing tariff and any approved agreements. The charges dramatically increase the costs to the District. I am attaching a copy of the complaint. While the complaint is in regard to the existing tariff, it is important to understand the financial uncertainty and impacts caused by the totality of Rainier View's recent actions, including the proposed rate increase. The proposed tariff as submitted by Rainier View fails to show the true impact to Bethel. The attached spreadsheets show the significant impacts and clearly dispute Rainier View's estimated 3.4% increase. In fact, it appears that the additional \$164,487 is going to be primarily burdened by Bethel.

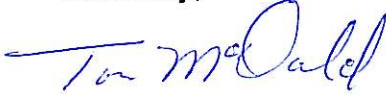
The spreadsheet is a representative example of Bethel's water use and costs for an elementary school (North Star Elementary School), a junior high school (Frontier Junior High School) and a high school (Graham Kapowsin High School) based upon a 2" or 3" meter (depending upon the school as noted in the spreadsheets). The attached summary sheet shows that the proposed rates and tariff revisions will actually result in almost an 86% increase in costs to Bethel for all schools served by Rainier View. Based on the example schools, Bethel estimates the yearly increased cost to the District will be almost \$103,000.

Pursuant to the UTC statutes, rules and regulations, the rates must be reasonable and fair. See, chapter 80.104 RCW, chapters 480-110 and 480-80 WAC. Rainier has the burden of proof to show that the proposed increases are fair, just and reasonable. RCW 18.04.130(4). We believe that in regard to Bethel these rates do not meet that standard. They raise the cost far in excess of current rates, placing a significant and substantial new financial burden on the School District and in turn its ability to budget for critical educational needs. This will injuriously affect the rights and interest of the public.

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Thank you very much for your time and assistance.

Sincerely,

A handwritten signature in blue ink that reads "Tom McDonald". The signature is fluid and cursive, with the first name "Tom" and last name "McDonald" clearly legible.

Thomas McDonald
Direct Line: (360) 786-5039
Email: tmcdonald@cascadialaw.com
Office: Olympia

TM:en

Enclosures: UTC Complaint (Jan. 28, 2010) w/o attachments
Four (4) spreadsheets
Summary Comparison: Existing to Proposed Tariff

cc: Jim Ward, Regulatory Analyst
Jim Hansen, Director of Construction and Planning
Catherine Carlson, Facilities Planner

FRONTIER JR HIGH
Domestic and Irrigation
Proposed Tariff

(Estimated from 2009 Usage)

	A	B	C	D	E	F	G	H	I	J	K	L
1					Metered Rate Service							
2	Statement Date	Use*	Meter	Water (Usage)	3" Meter Charge	0 - 500 Cubic Ft	Over 500 Cubic Ft	Total Usage Charge	Fireflow	Treatment Surcharge	Generator Surcharge	Total Due
3	1/1/09	Dom & Irr	384081	8400	\$109.80	\$5.00	\$146.15	\$260.95	\$243.27	\$1.81	\$0.00	\$506.03
4	2/1/09	Dom & Irr	384081	10800	\$109.80	\$5.00	\$190.55	\$305.35	\$243.27	\$1.81	\$0.00	\$550.43
5	3/1/09	Dom & Irr	384081	12500	\$109.80	\$5.00	\$222.00	\$336.80	\$243.27	\$1.81	\$0.00	\$581.88
6	4/1/09	Dom & Irr	384081	10400	\$109.80	\$5.00	\$183.15	\$297.95	\$243.27	\$1.81	\$0.00	\$543.03
7	5/1/09	Dom & Irr	384081	13500	\$109.80	\$5.00	\$240.50	\$355.30	\$243.27	\$1.81	\$0.00	\$600.38
8	6/1/09	Dom & Irr	384081	185300	\$109.80	\$5.00	\$3,418.80	\$3,533.60	\$243.27	\$1.81	\$0.00	\$3,778.68
9	7/1/09	Dom & Irr	384081	260300	\$109.80	\$5.00	\$4,806.30	\$4,921.10	\$243.27	\$1.81	\$0.00	\$5,166.18
10	8/1/09	Dom & Irr	384081	268800	\$109.80	\$5.00	\$4,963.55	\$5,078.35	\$243.27	\$1.81	\$0.00	\$5,323.43
11	9/1/09	Dom & Irr	384081	11400	\$109.80	\$5.00	\$201.65	\$316.45	\$243.27	\$1.81	\$0.00	\$561.53
12	10/1/09	Dom & Irr	384081	90000	\$109.80	\$5.00	\$1,655.75	\$1,770.55	\$243.27	\$1.81	\$0.00	\$2,015.63
13	11/1/09	Dom & Irr	384081	32400	\$109.80	\$5.00	\$590.15	\$704.95	\$243.27	\$1.81	\$0.00	\$950.03
14	12/1/09	Dom & Irr	384081	10400	\$109.80	\$5.00	\$183.15	\$297.95	\$243.27	\$1.81	\$0.00	\$543.03
15												
16												
17		* Single 3" Meter for Domestic and Irrigation Service										
18		Formula For Column G "Over 500 Cubic Ft" - $=(D-500)/100*1.85$										
19		Formula For Column H "Total Usage Charge": - $=(E+F+G)$										
											Grand Total	\$21,120.26

**NORTH STAR ELEMENTARY
Irrigation
Proposed Tariff**

(Estimated from 2009 Usage)

	A	B	C	D	E	F	G	H	I	J	K	L
1					Metered Rate Service							
2	Statement Date	Use	Meter	Water (Usage)	3" Meter Charge	0 - 500 Cubic Ft	Over 500 Cubic Ft	Total Usage Charge	Fireflow	Treatment Surcharge	Generator Surcharge	Total Due
3	1/1/09	Irrigation	2431956	0	\$109.80	\$0.00	N/A	\$109.80	\$0.00	\$1.81	\$0.00	\$111.61
4	2/1/09	Irrigation	2431956	0	\$109.80	\$0.00	N/A	\$109.80	\$0.00	\$1.81	\$0.00	\$111.61
5	3/1/09	Irrigation	2431956	0	\$109.80	\$0.00	N/A	\$109.80	\$0.00	\$1.81	\$0.00	\$111.61
6	4/1/09	Irrigation	2431956	800	\$109.80	\$5.00	\$5.55	\$120.35	\$0.00	\$1.81	\$0.00	\$122.16
7	5/1/09	Irrigation	2431956	6100	\$109.80	\$5.00	\$103.60	\$218.40	\$0.00	\$1.81	\$0.00	\$220.21
8	6/1/09	Irrigation	2431956	21000	\$109.80	\$5.00	\$379.25	\$494.05	\$0.00	\$1.81	\$0.00	\$495.86
9	7/1/09	Irrigation	2431956	55300	\$109.80	\$5.00	\$1,013.80	\$1,128.60	\$0.00	\$1.81	\$0.00	\$1,130.41
10	8/1/09	Irrigation	2431956	66500	\$109.80	\$5.00	\$1,221.00	\$1,335.80	\$0.00	\$1.81	\$0.00	\$1,337.61
11	9/1/09	Irrigation	2431956	10100	\$109.80	\$5.00	\$177.60	\$292.40	\$0.00	\$1.81	\$0.00	\$294.21
12	10/1/09	Irrigation	2431956	52500	\$109.80	\$5.00	\$962.00	\$1,076.80	\$0.00	\$1.81	\$0.00	\$1,078.61
13	11/1/09	Irrigation	2431956	0	\$109.80	\$0.00	N/A	\$109.80	\$0.00	\$1.81	\$0.00	\$111.61
14	12/1/09	Irrigation	2431956	0	\$109.80	\$0.00	N/A	\$109.80	\$0.00	\$1.81	\$0.00	\$111.61
15												
16										Grand Total		\$5,237.12
17		Formula For Column G "Over 500 Cubic Ft" - $=(D-500)/100*1.85$										
18		Formula For Column H "Total Usage Charge": - $=(E+F+G)$										
19		Formula For Column I "Total Due": - $=(H:K)$										

GRAHAM KAPOWSIN HIGH SCHOOL
Domestic and Irrigation
Proposed Tariff

(Estimated from 2009 Usage)

	A	B	C	D	E	F	G	H	I	J	K	L
1	Statement Date	Use*	3" Meter	Water (Usage)	Metered Rate Service			Total Usage Charge	Fireflow	Treatment Surcharge	Generator Surcharge	Total Due
2					Meter Charge	0 - 500 Cubic Ft	Over 500 Cubic Ft					
3	1/1/09	Dom & Irr	70136641	1700	\$109.80	\$5.00	\$22.20					
4	1/1/09	Dom & Irr	136641	100		\$0.00	\$1.85					
5							Total	\$138.85	\$522.00	\$1.81	\$0.00	\$662.66
6	2/1/09	Dom & Irr	70136641	1300	\$109.80	\$5.00	\$14.80					
7	2/1/09	Dom & Irr	136641	0		\$0.00	\$0.00					
8							Total	\$129.60	\$522.00	\$1.81	\$0.00	\$653.41
9	3/1/09	Dom & Irr	70136641	100	\$109.80	\$0.00	\$1.85					
10	3/1/09	Dom & Irr	136641	1400		\$5.00	\$16.65					
11							Total	\$133.30	\$522.00	\$1.81	\$0.00	\$657.11
12	4/1/09	Dom & Irr	70136641	200	\$109.80	\$0.00	\$3.70					
13	4/1/09	Dom & Irr	136641	1500		\$5.00	\$18.50					
14							Total	\$137.00	\$522.00	\$1.81	\$0.00	\$660.81
15	5/1/09	Dom & Irr	70136641	400	\$109.80	\$0.00	\$7.40					
16	5/1/09	Dom & Irr	136641	2236		\$5.00	\$32.12					
17							Total	\$154.32	\$522.00	\$1.81	\$0.00	\$678.13
18	6/1/09	Dom & Irr	70136641	178500	\$109.80	\$5.00	\$3,293.00					
19	6/1/09	Dom & Irr	136641	5706		\$0.00	\$105.56					
20							Total	\$3,513.36	\$522.00	\$1.81	\$0.00	\$4,037.17
21	7/1/09	Dom & Irr	70136641	141600	\$109.80	\$5.00	\$2,610.35					
22	7/1/09	Dom & Irr	136641	3021		\$0.00	\$55.89					
23							Total	\$2,781.04	\$522.00	\$1.81	\$0.00	\$3,304.85
24	8/1/09	Dom & Irr	70136641	255900	\$109.80	\$5.00	\$4,724.90					
25	8/1/09	Dom & Irr	136641	5700		\$0.00	\$105.45					
26							Total	\$4,945.15	\$522.00	\$1.81	\$0.00	\$5,468.96
27	9/1/09	Dom & Irr	70136641	110500	\$109.80	\$5.00	\$2,035.00					
28	9/1/09	Dom & Irr	136641	3381		\$0.00	\$62.55					
29							Total	\$2,212.35	\$522.00	\$1.81	\$0.00	\$2,736.16
30	10/1/09	Dom & Irr	70136641	28600	\$109.80	\$5.00	\$519.85					
31	10/1/09	Dom & Irr	136641	1883		\$0.00	\$34.84					
32							Total	\$669.49	\$522.00	\$1.81	\$0.00	\$1,193.30
33	11/1/09	Dom & Irr	70136641	100	\$109.80	\$0.00	\$1.85					
34	11/1/09	Dom & Irr	136641	1612		\$5.00	\$20.57					
35							Total	\$137.22	\$522.00	\$1.81	\$0.00	\$661.03
36	12/1/09	Dom & Irr	70136641	100	\$109.80	\$0.00	\$1.85					
37	12/1/09	Dom & Irr	136641	1613		\$5.00	\$20.59					
38							Total	\$137.24	\$522.00	\$1.81	\$0.00	\$661.05
39												
40										Grand Total		\$20,713.58
41		* Single 3" Meter for Domestic and Irrigation Service										
42		Formula For Column G "Over 500 Cubic Ft" - =(D-500)/100*1.85										
43		Formula For Column H "Total Usage Charge": - =(E+F+G)										
44		Formula For Column I "Total Due": - =(H:K)										

SUMMARY COMPARISON
Existing to
Proposed Tariff
(Domestic and Irrigation)

(Estimated from 2009 Use)

School	Billing Time Period	Current Tariff Charge	Estimated Proposed Tariff Charge	Estimated Percent of Increase
North Star Elementary	Jan thru Dec 2009	\$4,808.14	\$9,665.30	101%
Frontier Junior High	Jan thru Dec 2009	\$10,866.46	\$21,120.26	94%
Graham Kapowsin High School	Jan thru Dec 2009	\$12,789.83	\$20,714.58	62%
	Example Totals	\$28,464.43	● \$51,500.14	81%
8 Elementary Schools in RV Service Area	Jan thru Dec 2009	\$38,465.12	\$77,314.89	
4 Junior High Schools in RV Service Area	Jan thru Dec 2009	\$43,465.84	\$84,323.73	
2 High Schools Transportation Center in RV Service Area	Jan thru Dec 2009	\$38,369.49	\$62,158.57	
TOTAL IMPACT TO BETHEL SCHOOL DISTRICT (Estimated)	1 Year	\$120,300.45	\$223,797.19	86%

To Print this form go to the menu and choose File > Print

Customer Name: Jim Hansen, Bethel School District #403

Street Address: 516 176th St E

City: Spanaway

State: WA

Zip: 98387

County: Pierce

Home Phone:

Day/Work Phone: 253.683.6041

Email Address: jhansen@bethelsd.org

Account Number: 1.56.651500, 1.58.625500

Company Name: Rainier View Water Company

Street Address: 5410 189th St E

City: Puyallup

State: WA

Zip: 98375

Date: 01/28/2010

Complaint Detail: The Bethel School District #403 ("District") opened Nelson Elementary and Liberty Junior High in September 2009. For these two new schools, Rainier View Water Company (Rainier View) calculated the invoices for water usage using a methodology inconsistent with Rainier View's Tariff and inconsistent with the invoices for all other District school properties within Rainier View's service area. There is no dispute that the Water Rates to be charged to the District are based upon the published Tariff. The Water Extension Agreements for service executed between the District and Rainier View do not change the published Tariff Rates. Unlike the District's other school properties within Rainier View's service area, invoices for Nelson Elementary and Liberty Junior High were calculated by imposing Tariff Condition No. 1, of Schedule No. 1. Condition No. 1 states: "In addition to the regular monthly minimum of \$15.80, the minimum for a multiple dwelling unit shall be \$15.80 for the second unit, \$13.35 for the third unit and \$13.35 for each unit thereafter." Rainier View Tariff, Rule 15 – Rates clearly defines what condition must be met to be considered a multiple dwelling unit establishing when Condition No. 1 of Schedule 1 is applicable. Rule 15 – Rates states: "Rates for water service and supply shall be those published in the company's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates shall apply to a single service to one customer at one premise. Where two or more families with separate housekeeping establishments occupy the same or separate dwellings, each family using water shall be considered a separate customer. Each separate housekeeping establishment or business will be considered a customer. When conditions require that more than one customer be supplied through one meter, each customer shall be charged the minimum charge as provided by the schedule of rates. If the consumption as shown by the meter exceeds the allowance for the minimum charge multiplied by the number of customers, the excess consumption charge shall be computed at the regular rates for one customer and the amount prorated equally to the several customers, or otherwise as may be agreed by the customers and the utility." All of the District's school properties (including Nelson Elementary and Liberty Junior High) are single user sites. There are no multiple dwelling units or multiple users on either site or on any school property. The District purchased 7 ERUs for domestic and 9 ERUs for irrigation water at Nelson Elementary and 11 ERUs for domestic and 27 ERUs for irrigation water at Liberty Junior High. Rainier View equated the number of ERUs purchased for these sites as multiple dwelling units. For example, at Liberty Junior High, for domestic usage, Rainier View charged \$15.80 for the first ERU, \$15.80 for the second ERU, and then the balance was charged by multiplying the remaining 9 ERUs x \$13.35. Resulting invoices were therefore significantly higher than Tariff rates allow. Please see attached spreadsheets for comparison of charges calculated using Schedule No. 1

(without Condition No. 1) of the Tariff (the method used by Rainier View at all Bethel school properties for all of the years the District has received water from Rainier View and still used by Rainier View for 13 of Bethel school properties except for its two new schools – Nelson Elementary and Liberty Junior High School) to invoices actually received from Rainier View. As the attached Spreadsheets show, Rainier View claimed (by instituting a new method of determining the water rate at Nelson Elementary and Liberty Junior High only) that the District owed \$18,715.55 although using the method (without Condition No. 1) as charged by Rainier View at all other District school properties, requires the District to pay only \$12,044.47. Rainier View has over charged the District \$6,671.08. Finally, the District has communicated with Puyallup School District, which has one school property, Carson Elementary School, within the Rainier View Water Service Area. Although Puyallup School District purchased 27 ERUs for Carson Elementary to obtain domestic and irrigation water service to that site, Rainier View has not multiplied Puyallup's 27 ERUs by \$15.80 and \$13.35 to determine the Water Rate. Rainier View has not imposed Condition No. 1 under Schedule No. 1 on the Puyallup School District. Attached hereto is a copy of Puyallup School District's Invoices from Rainier View for the time period November 2007 through December 2009 with a Spreadsheet, showing the method of the charges for domestic and irrigation service for five (5) billing cycles during the period covered by the attached invoices. Thus, clearly, Bethel School District's new schools are being wrongfully charged and are being singled out. It should be noted that Rainier View advised Bethel that it was charging Puyallup School District based upon Condition No. 1 of Schedule No. 1. However, upon receipt of Invoices from Puyallup School District, it was discovered that Rainier View is not imposing Condition No. 1 of Schedule No. 1 on Puyallup to determine its Water Rate. Note: Hard copies of attachments referenced will be submit directly to WUTC.

Supervisor Involved: Yes

Results with Supervisor: Yes, multiple attempts were made to get a written explanation of the charges. Multiple phone calls to the accounting office by the General Contractor for Liberty Junior High were placed in September, a personal phone call from the District (by Cathie Carlson) to Mr. Blackman, a letter from the District, dated October 20, 2009 (attached hereto), requesting written documentation justifying the charges was sent to Mr. Blackman, the District (James Hansen and Cathie Carlson) met with Mr. Fisher and Mr. Blackman on November 1, 2009, and a letter (attached hereto) from the District, dated January 14, 2010, summarizing the November 1 meeting and attaching the spreadsheets with calculation of charges (attached hereto) was provided to Rainier View and a check from the District paying all past due invoices (based upon the Water Rate (without Condition No. 1, like all other Bethel school properties) was hand delivered to Rainier View on January 15, 2010. By letter, dated January 22, 2010, Rainier View responded to the District's January 14 letter, merely indicating that Rainier View "does not agree" with the District's analysis. Rainier View has not provided any written information that would support their claim that Condition 1 of Schedule 1 is applicable to District Properties. The District has a fiduciary duty to its taxpayers and cannot pay for charges that Rainier View verbally asserts are the Rates when those Rates are not supported by the Tariff. Note: Hard copies of attachments referenced will be submit directly to WUTC.

Complaint Resolution: Rainier View should accept the January 15, 2010 payment as payment in full through December 2009. All future invoices for all District properties within the Rainier View service area should be calculated using the approved Tariff without imposing Condition No. 1 of Schedule 1.

Explain Complaint in detail

The Bethel School District #403 ("District") opened Nelson Elementary and Liberty Junior High in September 2009. For these two new schools, Rainier View Water Company (Rainier View) calculated the invoices for water usage using a methodology inconsistent with Rainier View's Tariff and inconsistent with the invoices for all other District school properties within Rainier View's service area. There is no dispute that the Water Rates to be charged to the District are based upon the published Tariff. The Water Extension Agreements for service executed between the District and Rainier View do not change the published Tariff Rates.

Unlike the District's other school properties within Rainier View's service area, invoices for Nelson Elementary and Liberty Junior High were calculated by imposing Tariff Condition No. 1, of Schedule No. 1. Condition No. 1 states:

"In addition to the regular monthly minimum of \$15.80, the minimum for a multiple dwelling unit shall be \$15.80 for the second unit, \$13.35 for the third unit and \$13.35 for each unit thereafter."

Rainier View Tariff, Rule 15 – Rates clearly defines what condition must be met to be considered a multiple dwelling unit establishing when Condition No. 1 of Schedule 1 is applicable. Rule 15 – Rates states:

"Rates for water service and supply shall be those published in the company's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates shall apply to a single service to one customer at one premise. Where two or more families with separate housekeeping establishments occupy the same or separate dwellings, each family using water shall be considered a separate customer. Each separate housekeeping establishment or business will be considered a customer.

When conditions require that more than one customer be supplied through one meter, each customer shall be charged the minimum charge as provided by the schedule of rates. If the consumption as shown by the meter exceeds the allowance for the minimum charge multiplied by the number of customers, the excess consumption charge shall be computed at the regular rates for one customer and the amount prorated equally to the several customers, or otherwise as may be agreed by the customers and the utility."

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The District purchased 7 ERUs for domestic and 9 ERUs for irrigation water at Nelson Elementary and 11 ERUs for domestic and 27 ERUs for irrigation water at Liberty Junior High. Rainier View equated the number of ERUs purchased for these sites as multiple

dwelling units. For example, at Liberty Junior High, for domestic usage, Rainier View charged \$15.80 for the first ERU, \$15.80 for the second ERU, and then the balance was charged by multiplying the remaining 9 ERUs x \$13.35. Resulting invoices were therefore significantly higher than Tariff rates allow. Please see attached spreadsheets for comparison of charges calculated using Schedule No. 1 (without Condition No. 1) of the Tariff (the method used by Rainier View at all Bethel school properties for all of the years the District has received water from Rainier View and still used by Rainier View for 13 of Bethel school properties except for its two new schools – Nelson Elementary and Liberty Junior High School) to invoices actually received from Rainier View.

As the attached Spreadsheets show, Rainier View claimed (by instituting a new method of determining the water rate at Nelson Elementary and Liberty Junior High only) that the District owed \$18,715.55 although using the method (without Condition No. 1) as charged by Rainier View at all other District school properties, requires the District to pay only \$12,044.47. Rainier View has over charged the District \$6,671.08.

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Thus, clearly, Bethel School District's new schools are being wrongfully charged and are being singled out.

Did you speak to a supervisor from the company – if yes what was the result

Yes, multiple attempts were made to get a written explanation of the charges. Multiple phone calls to the accounting office by the General Contractor for Liberty Junior High were placed, in September a personal phone call from the District (by Cathie Carlson) to Mr. Blackman, a letter from the District, dated October 20, 2009 (attached hereto), requesting written documentation justifying the charges was sent to Mr. Blackman, the District (James Hansen and Cathie Carlson) met with Mr. Fisher and Mr. Blackman on November 1, 2009, and a letter (attached hereto) from the District, dated January 14, 2010, summarizing the November 1 meeting and attaching the spreadsheets with calculation of charges (attached hereto) was provided to Rainier View and a check from

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the District paying all past due invoices (based upon the Water Rate (without Condition No. 1, like all other Bethel school properties) was hand delivered to Rainier View on January 15, 2010.

By letter, dated January 22, 2010, Rainier View responded to the District's January 14 letter, merely indicating that Rainier View "does not agree" with the District's analysis.

Rainier View has not provided any written information that would support their claim that Condition 1 of Schedule 1 is applicable to District Properties. The District has a fiduciary duty to its taxpayers and cannot pay for charges that Rainier View verbally asserts are the Rates when those Rates are not supported by the Tariff.

What do you think the company should do to resolve your complaint?

Rainier View should accept the January 15, 2010 payment as payment in full through December 2009. All future invoices for all District properties within the Rainier View service area should be calculated using the approved Tariff without imposing Condition No. 1 of Schedule 1.