

WASHINGTON QUALITY OF SERVICE REPORT  
TROUBLES PER 100 ACCESS LINES  
CENTURY TEL 09/04 CENTURYLINK  
Rolling 12 Months Oct 2011 - Sep 2012

Exchange	Oct-11			Nov-11			Dec-11			Jan-12			Feb-12			Mar-12			Apr-12			May-12			Jun-12			Jul-12			Aug-12				
	Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100			Tbts per 100				
	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts	Result	AL	Tkts
ALMIRA																																			
AMES LAKE																																			
ARLETTA																																			
ASHFORD																																			
BASIN CITY																																			
BEAVER																																			
BLANKELY ISLAND																																			
CARNATION																																			
CATHLAMET																																			
CHENEY																																			
CHEWELAH																																			
CHINOOK																																			
CLALLAM BAY																																			
CLEARWATER																																			
CONNELL																																			
COULLEE CITY																																			
COWICHE																																			
CRESTON																																			
CURTIS																																			
DAVENPORT																																			
EAST SOUND																																			
ENWALL-TYLER																																			
ELMA																																			
ELYOPA																																			
EUREKA																																			
EUWJ																																			
FALL CITY																																			
FORBS																																			
FOX ISLAND																																			
FRIDAY HARBOR																																			
GIG HARBOR																																			
GLENOMA																																			
HANSVILLE																																			
HARRINGTON																																			
HUMPTULIPS																																			
HUNTERS																																			
KINLOTUS																																			
KETTLE FALLS																																			
KINGSTON																																			
LAKE OAKVAULT																																			
LAKEBAY																																			
LIND																																			
LONG BEACH																																			
LOPEZ																																			
MATHERS CORNER																																			
MCCLARY																																			
MEDICAL LAKE																																			
MESA																																			
MINERAL																																			
MONTESANO																																			
MORTON																																			
NEAH BAY																																			
NESPELEM																																			
NORTH BEND																																			
OCEAN PARK																																			
OOSTA																																			
ODESSA																																			
ORTING																																			
PACIFIC BEACH																																			
PACWOOD																																			
PE ELL																																			
PUGET SOUND																																			
RANDEL																																			
RAYMOND-LABAM																																			
REARDEN																																			
RIMROCK																																			
RITZVILLE																																			
ROYAL CITY																																			
SNOQUALMIE PASS																																			
SNOQUALMIE RIDGE																																			
SOUTH BEND																																			
SOUTH PRAIRIE																																			
SPANGLE																																			
SPRAGUE																																			
STARBUCK																																			
TIETON																																			
TWISP																																			
VADER																																			
VALLEY																																			
VASHON																																			
WASHUCONA																																			
WILBUR																																			
WILSON CREEK																																			
WINTHROP																																			
YACOLT																																			

Step 12		
Tribes per 100		
AL	Txns	Result
[REDACTED]		