

June 6, 2012

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Mr. Dave Danner Executive Director and Secretary Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47250 Olympia, WA 98504-7250

Im Louglass

Subject: DOCKET UT-090842 – QUARTERLY REPORT CARD 1Q 2012 REVISED

Dear Mr. Danner:

Enclosed is a revised quarterly report card for 1Q 2012 for Frontier Communications Northwest Inc. The repair office answer time results for March, the business office answer time results for February and March and the quarterly results for both metrics were inaccurate and have been revised to reflect the correct results.

The revisions have been bolded for identification. No other data was revised. The Company respectfully requests that the Commission replace the quarterly report card previously filed on May 1, 2012 with the enclosed revised report.

If you have any questions concerning this report, please call me at 972-908-4415 or email me at kimberly.a.douglass@ftr.com.

Sincerely,

Kim Douglass

Manager - Regulatory Affairs

Enclosure