

Virgin Mobile USA, L.P.
Quarterly Lifeline Report
Washington
4th Quarter 2015

Public

	Sep-2015	Oct-2015	Nov-2015	Dec-2015	Cumulative Total
Customers Enrolled	45,205	44,126	42,691	40,518	40,518
Customers De-activated					
Suspended		REDACTED	REDACTED	REDACTED	REDACTED
Duplicates		REDACTED	REDACTED	REDACTED	REDACTED
Voluntary Disconnect		REDACTED	REDACTED	REDACTED	REDACTED
Inactivity		REDACTED	REDACTED	REDACTED	REDACTED
Moved		REDACTED	REDACTED	REDACTED	REDACTED
Non-Certification		REDACTED	REDACTED	REDACTED	REDACTED
NLAD-related deact		REDACTED	REDACTED	REDACTED	REDACTED
Other		REDACTED	REDACTED	REDACTED	REDACTED
Total Deactivated		1,586	1,995	2,608	6,189
New Customers		507	560	435	1,502

Note: confidential information is in bold numbers.