

### ATT Priority List--Ranking of "0's"

Concept Agreed to?	Language Agreed To?		<u>Issue</u>
Yes	Pending modification	I.A.10	Qwest to continue what the guidelines are for when an issue is appropriate for the CMP vs. when the Account team should handle it. (CMP Issues Log #216)
Yes	Yes	I.A.4.	What are the criteria used to determine "level of effort" (I.e., S, M, L, XL) for a release? (CMP Issues Log #146.)
Yes	Yes, pending action item #272	I.A.5.	Clarify what notices will be communicated to CLECs via email, mail-outs, communiqués, and posted on the web site. (CMP Issues Log # 156.) This also relates to CMP Gap Analysis # 101: "We continue to receive notices for scheduled system downtime on too short notice (i.e., on 1/10/02 at 5:30 p.m. received notice on DLIS being down 1/12/02 all day). We have discussed in Redesign having Qwest provide these notices further in advance. We would like to receive them at least 5 business days in advance."
Yes	Yes	V.b.	Defined Terms used in the Redlined Draft CMP Document must be concluded. (CMP Issues Log ##106, 133, 141, 162, 182 & 248.)
Yes	Pending modification	V.e.	What process will be used to make changes to CMP once it has been "re-designed"? <del>By what method does Qwest propose to prove that it has actually implemented changes as it represents it has done/is doing/will do? (CMP Gap Analysis # 103. Also CMP Gap Analysis # 116.)</del> <b>3/18/02: Combined with WorldCom issue.</b>
Yes	Pending modification	V.f.	SGAT Section 12.2.6. (CMP Gap Analysis ## 148 & 149.)
Yes	Yes	Covad Issue #1	<u>Clarification of Scope of Issue</u> . In its List, AT&T identified the issue of "[w]hat changes are CLEC impacting and what process governs them? What is the process when a CLEC-impacting change occurs, but was not expected?" AT&T List, p. 7, subpoint (c). Covad agrees that this is an issue requiring resolution before Section 271 relief may be given, but clarifies that it believes this issue must be addressed in terms of (1) product, process and systems changes that are CLEC-impacting, and (2) retail changes that may be CLEC-impacting. <b>4/03/02: Captured as separate issue, Covad Issue#3.</b>
Yes	Pending language	Covad Issue #2	agreed upon and included in the parties' Master Redlined CLEC-Qwest CMP Redesign Framework Interim Draft (i.e., the "CMP contract"). Currently, while the parties have agreed in principle on the method and use of an exception process in connection with the CMP, that agreement is not reflected in the master redlined document. Accordingly, while this remains an issue to be resolved, Covad believes it is non-controversial and can be quickly and easily accomplished by the parties.
OPEN	Pending CLECs review of Qwest provided Retail-Wholesale documents	Covad Issue #3	<u>Clarification of Scope of Issue</u> . In its List, AT&T identified the issue of "[w]hat changes are CLEC impacting and what process governs them? What is the process when a CLEC-impacting change occurs, but was not expected?" AT&T List, p. 7, subpoint (c). Covad agrees that this is an issue requiring resolution before Section 271 relief may be given, but clarifies that it believes this issue must be addressed in terms of (1) product, process and systems changes that are CLEC-impacting, and <b>Closed See Covad Issue #1</b> (2) retail changes that may be CLEC-impacting.
OPEN	Ongoing Redesign Team review	WorldCom	Change Management improvement Document and Process to deploy Qwest CMP improvements.( Action Item #231) <b>3/18/02: Combined with ATT issue V.e--By what method does Qwest propose to prove that it has actually implemented changes as it represents it has done/is doing/ will do? (CMP Gap Analysis #103, 116)</b>