## EXHIBIT BJJ-59 TO THE DIRECT TESTIMONY OF BONNIE J. JOHNSON ON BEHALF OF INTEGRA TELECOM



**Announcement Date:** 

Effective Date:

**Notification Number:** 

April 7, 2009 Immediately

SYST.04.07.09.F.06245.CTG NewApp On Hold

Notification Category:

Target Audience:

Subject:

Systems Notification CLECs, Resellers

CMP - Common Ticketing Gateway (CTG) 1.0 - New Application to Application Interface Implementation

Placed On HOLD

Associated CR # or System Name and Number:

CTG Release 1.0 Qwest CR# SCR121608-02

Effective April 7, 2009, the proposed development and implementation of the Qwest Common Ticketing Gateway (CTG) 1.0 has been indefinitely placed on HOLD. The implementation date for this project was targeted for September 28, 2009. At this time, Change Request SCR121608-02, Introduction of CTG (Common Ticketing Gateway) application to application, and the related Change Request SCR121608-01, Retirement of MEDIACC, will be placed in a Deferred status.

On December 31, 2008, Qwest sent an initial system release notification SYST.12.31.08.F.05938.CTG\_IntrfceNewAppImpPI to introduce the Common Ticketing Gateway (CTG) 1.0 Preliminary Release information. The implementation plans for CTG were to follow a phased approach of a replacement for Mediated Access Electronic Bonding Trouble Administration (MEDIACC) which is the application to application electronic gateway used primarily to mechanically process telephone or circuit repair activities. The proposed initial functionality for CTG included:

- Providing an effective mechanism to automate communication and the processing of trouble ticket information
- Implementing electronic trouble ticketing capabilities with Qwest for the exchange of Trouble Ticket information for various Qwest products and services purchased by the customer
- Providing an electronic bonding facility that enables Qwest customers to use their own repair/ticketing system to manage troubles on their Qwest products and services.

The benefit of this new application was to allow Qwest and Wholesale customers the use of a more advanced type of technical communication based on internet standard protocols and web services and telecommunications industry standard markup languages.

When a revised implementation date for CTG has been identified, Qwest will provide appropriate system notification.

Further information about both Change Requests is available on the Wholesale Web site at URL <a href="http://www.qwest.com/wholesale/cmp/changerequest.html">http://www.qwest.com/wholesale/cmp/changerequest.html</a>.

## Resources:

Customer Notification Letter Archive <a href="http://www.qwest.com/wholesale/notices/cnla/">http://www.qwest.com/wholesale/notices/cnla/</a>
Original Notice Number SYST.12.31.08.F.05938.CTG\_IntrfceNewAppImpPI
Response to Comments SYST.01.21.09.F.05987.CTG\_NewApp\_Imp\_Plan\_Resp

If you have any questions on this subject, please submit comments at <a href="http://www.qwest.com/wholesale/cmp/comment.html">http://www.qwest.com/wholesale/cmp/comment.html</a>.

Sincerely

## **Qwest Corporation**

Note: In cases of conflict between the changes implemented through this notification and any CLEC interconnection agreement, the rates, terms and conditions of such interconnection agreement shall prevail as between Qwest and the CLEC party to such interconnection agreement.

The Qivest Wholesale Web Site provides a comprehensive catalog of detailed information on Qivest products and services including specific descriptions on doing business with Qivest. All information provided on the site describes current activities and process. Prior to any modifications to existing activities or processes described on the web site, who esale customers will receive written notification announcing the upcoming change.

If you would like to subscribe, unsubscribe or change your corrent profile to Qwest Wholesale mailouts please go to the "Subscribe/Unsubscribe" web site and tollow the subscription instructions. The site is located at:

http://www.gwest.com/wholesale/notices/cnla/maillist.html