



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
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January 9, 2019

RE: *Washington Utilities and Transportation Commission v. Puget Sound Energy*
Dockets UE-072300 and UG-072301 (*consolidated*)

TO ALL PARTIES:

On February 5, 1997, the Washington Utilities and Transportation Commission (Commission) entered the Fourteenth Supplemental Order Accepting Stipulation; Approving Merger (14th Supplemental Order) in consolidated dockets UE-951270 and UE-960195. The 14th Supplemental Order, among other things, established Puget Sound Energy's (PSE or Company) Service Quality Index (SQI) reporting program. The SQI program was updated in consolidated dockets UE-011570 and UG-011571, and again, most recently, by Order 29, Final Order Approving and Adopting Multiparty Settlement, Closing Docket (Order 29) in the above-referenced dockets. Order 29 requires that PSE file annual SQI reports and continue to meet the established performance benchmarks.

On March 29, 2018, PSE submitted its SQI annual report for the 2017 calendar year.

On January 4, 2019, Commission staff (Staff) filed a letter in these dockets informing the Commission that it had reviewed the report and found that while PSE failed to meet the benchmark requirements for two categories related to outages, Staff believes that this does not necessarily indicate an ongoing problem. Staff recommends continued monitoring.

The Commission has reviewed the report and Staff's analysis, and accepts the report filed by PSE on March 29, 2018, as in compliance with Order 29.

MARK L. JOHNSON
Executive Director and Secretary