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Febrary 29, 2024

VIA ELECTRONIC FILING

Received Records Management Feb 29, 2024

Jeff Killip, Executive Director & Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

Re: U-200281—NW Natural January 2024 Report Required by Order 03

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or "Company"), provides the enclosed data report in compliance with Order 03 in docket U-200281 and as outlined in the approved term sheet. As described below, the Company is providing the required data per the term sheet and the data for the COVID-19 Assistance Program ("CAP") for the month of January 2024.

Section K List of Requested Data to be filed Monthly:

1. Energy Assistance Disbursement.

For the month of January 2024

| | COVID-19 Assistance Program* | | | LIHEAP | GREAT Bill Assistance |
|--------------------|------------------------------|---------------------|-------|-------------|--------------------------|
| | Automatic Grants | New Applications | Total | LIIILAI | Program |
| Total Benefits | \$0 | \$0 | \$0 | \$30,149.00 | \$67,157.00 |
| Number of Accounts | 0 | 0 | 0 | 115 | 95 |
| Average Benefits | \$0 | \$0 | \$0 | \$262.17 | \$706.92 |

^{*}The CAP has ended and no further activity is anticipated.

2. Past Due Balances.

- a. The number of customers by customer class with past-due balances (arrearages);
- b. The amount of past-due balances, by customer class, that are 30, 60, 90, and more than 90 days past due, and the total amount of arrearages;
- c. The amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of these arrearages.

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Please see attached file for this data in the same format as NW Natural's quarterly reports filed in U-200281.

Please address correspondence on this matter to me with copies to the following:

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Rates & Regulatory Affairs
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Sincerely,

/s/ Amy Schulties

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Attachments:

200281-NWN-January-2024-COVID-Data-Rpt-02-29-2024, PDF 200281-NWN-January-2024-COVID-Data-Rpt-02-29-2024, Excel