

BEFORE THE WASHINGTON STATE  
UTILITIES AND TRANSPORTATION COMMISSION

**QWEST CORPORATION,**

**Complainant,**

**v.**

**LEVEL 3 COMMUNICATIONS, LLC;  
PAC-WEST TELECOMM, INC.;  
NORTHWEST TELEPHONE INC.; TCG-  
SEATTLE; ELECTRIC LIGHTWAVE, INC.;  
ADVANCED TELCOM GROUP, INC. D/B/A  
ESCHELON TELECOM, INC.; FOCAL  
COMMUNICATIONS CORPORATION;  
GLOBAL CROSSING LOCAL SERVICES  
INC; AND, MCI WORLDCOM  
COMMUNICATIONS, INC**

**DOCKET NO. UT-063038**

**DIRECT TESTIMONY  
OF PHILIP LINSE  
QWEST CORPORATION**

**NOVEMBER 20, 2006**

1                                   **I.       IDENTIFICATION OF WITNESS**

2   **Q.   PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND POSITION**  
3   **WITH QWEST CORPORATION.**

4   A.   My name is Philip Linse. My business address is 700 West Mineral Avenue,  
5        Littleton Colorado. I am employed as Director – Technical Regulatory in the  
6        Network Policy Organization. I am testifying on behalf of Qwest Corporation  
7        (“Qwest”).

8

9   **Q.   PLEASE GIVE A BRIEF BACKGROUND OF YOUR EDUCATIONAL AND**  
10 **TELEPHONE COMPANY EXPERIENCE.**

11 A.   I received a Bachelors degree from the University of Northern Iowa in 1994. I  
12        began my career in the telephone communications industry in 1995 when I joined  
13        the engineering department of CDI Telecommunications in Missoula, Montana. In  
14        1998, I accepted a position with Pacific Bell as a Technology Planner with  
15        responsibility for analyzing network capacity. In 2000, I accepted a position with  
16        U S WEST as a Manager, Tactical Planning. In 2001, I was promoted to a staff  
17        position in Technical Regulatory Interconnection Planning for Qwest. In this  
18        position, I developed network strategies for interconnection of unbundled  
19        Switching, Signaling System 7 (“SS7”) and other switching-related products. My  
20        responsibilities also included the development of network strategies based on the  
21        evaluation of new technologies. I was one of the network organization’s subject  
22        matter experts. In 2003, I was promoted to my current position as Director of  
23        Technical Regulatory in the Network organization. Since my promotion in 2003,  
24        the Technical Regulatory group has been realigned and is now part of the Policy  
25        organization. In addition to my oversight responsibilities of Qwest’s network

1 regulatory interconnection and switching requirements for sections 251 and 252 of  
2 the Telecommunications Act of 1996, I also develop and direct the implementation  
3 of network policies. In addition to these internal functions, I also represent Qwest  
4 in industry technical standards setting groups such as the FCC's Network  
5 Reliability and Interoperability Council ("NRIC") and the Network Interconnection  
6 Interoperability Forum ("NIIF").

7  
8 **II. PURPOSE OF TESTIMONY**

9 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

10 A. The purpose of my testimony is to detail Qwest's positions, from a technical  
11 perspective, as they relate to local traffic that originates and terminates within a  
12 Local Calling Area ("LCA") and interexchange traffic that originates and  
13 terminates in different exchanges and LCAs. My testimony describes the  
14 regulatory basis and rationale for how the network routes local and interexchange  
15 traffic. I will also address the inappropriate use of VNXX routing in connection  
16 with the industry's number assignment rules as well as Qwest's position that  
17 carriers should not be permitted to use a network architecture that misrepresents  
18 interexchange traffic as if it were not interexchange. In other words, it is Qwest's  
19 position that VNXX is an inappropriate use of Qwest's network resources as well as  
20 a violation of industry practice and industry standards. My testimony will show  
21 from a technical perspective that the Qwest position on this issue is reasonable and  
22 consistent with industry standards and local calling in Washington.

23  
24 **III. LOCAL CALL ROUTING**

25 **Q. WHAT ARE LOCAL CALLS?**

1 A. Local calls are defined by the geographic boundaries of an LCA. Calls that take  
2 place between end users located within an LCA are local calls.

3

4 **Q. WHAT GEOGRAPHIC AREAS TYPICALLY MAKE UP A LOCAL**  
5 **CALLING AREA?**

6 A. AN LCA can be made up of one or more exchanges that are served by one or more  
7 central offices. This can include exchanges that are served by central offices of  
8 other carriers such as independent companies. Exchange areas typically include the  
9 base rate area which is the highest density of population of an exchange and may  
10 also include areas beyond the base rate area.<sup>1</sup> In the past, exchanges typically  
11 allowed local calling only within the exchange itself. As the populations of  
12 contiguous exchanges have grown, people that lived and were served in the  
13 different exchanges began to establish a community of interest between the  
14 exchanges. As a result, LCA boundaries that were also the exchange boundary  
15 were expanded so that the community of interest could be served with local calling.  
16 The Commission may order expansion of LCA boundaries only through a request  
17 for extended area service (“EAS”). Such a request may be approved by the state  
18 commission only for compelling reasons, as described in the Commission’s rule.<sup>2</sup>

19

20 **Q. HOW DO QWEST SWITCHES KNOW THAT A CALL IS LOCAL?**

21 A. The telecommunication switches that Qwest operates are computers that are  
22 programmed to route telephone calls. The switch is programmed so that local calls  
23 are routed according to the approved LCAs as described above. Making a switch

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<sup>1</sup> Qwest Exchange and Network Services Tariff, 5.1 Exchange Areas

<sup>2</sup> WAC 480-120-265

1 understand what is local versus what is non-local is accomplished by assigning  
2 telephone number resources to each switch within each LCA. In other words,  
3 numbers are assigned based on what has been defined as the geographic LCA; the  
4 LCA is not defined based on the number. The North American Numbering Plan  
5 Administrator (“NANPA”) administers the assignment of numbering resources to  
6 carriers for use in the carrier’s switches. The telephone number resources that are  
7 contained in each switch are then assigned to Exchange Access Lines<sup>3</sup> that are  
8 provided to end users located in the geographically defined LCA. The seven or ten  
9 digit telephone number is the telecommunications version of an address. The first  
10 three digits of a ten digit number represent the Area Code or Numbering Plan Area  
11 (“NPA”). The second three digits represent the central office code or NXX. The  
12 last four digits are the line number or the number that is assigned to the Exchange  
13 Access Line. Each switch within each LCA is then programmed to “know” that the  
14 first six digits (NPA-NXX) of each ten digit telephone number assigned to other  
15 switches in the LCA are “Local.” This programming is used to determine if a call  
16 will be routed to other switches in the LCA.

17  
18 **Q. HOW DO QWEST SWITCHES ROUTE LOCAL CALLS?**

19 A. Local routing typically takes place between two end users within the LCA and with  
20 at least one switch. When a customer makes a local call as described above, the  
21 switch is programmed to route the call based on the first six digits of seven or ten  
22 digit telephone number that is dialed. The switch will first determine if the dialed  
23 telephone number is associated with an Exchange Access Line served by that  
24 switch. If it is, then the switch will route the call to the Exchange Access Line of

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<sup>3</sup> Qwest Exchange and Network Services Tariff, 2.1 Definition of Terms

1 the called party. If the number is associated with another switch within the LCA,  
2 then the switch will route the call over a trunk that connects the two switches. The  
3 switch that serves the Exchange Access Line of the called party will then route the  
4 call to the Exchange Access Line of the called party. If the switch determines that  
5 the dialed telephone number is not associated with a switch in the LCA, based on  
6 the programming described above, then the switch will route the call to what is  
7 known as a vacant code recording. This recording will instruct the caller to first  
8 dial a one before making the call and to hang up and attempt the call again. Each  
9 method of local routing is based on the geographic boundaries within which the call  
10 takes place.

#### 11 **IV. INTEREXCHANGE CALL ROUTING**

##### 12 **Q. WHAT ARE INTEREXCHANGE CALLS?**

13 A. Interexchange calls are non-local calls that take place between end users located in  
14 different LCAs. These non-local calls are known by the industry as interexchange  
15 or long distance calls.  
16

##### 17 **Q. WHAT GEOGRAPHIC AREAS ARE TYPICALLY INVOLVED IN AN** 18 **INTEREXCHANGE CALL?**

19 A. The traffic that is made up of interexchange calls includes intraLATA  
20 interexchange traffic and interLATA interexchange traffic. IntraLATA  
21 interexchange traffic includes calls that take place between end users located in  
22 different LCAs but within the same LATA. InterLATA interexchange traffic  
23 includes calls that take place between end users located in different LCAs and in  
24 different LATAs. There are three LATAs in Washington, two of which extend into  
25

1 other states. Thus, there are four types of interexchange traffic that exists  
2 associated with Washington end users. They are: Intrastate IntraLATA, Interstate  
3 IntraLATA, Intrastate InterLATA, and Interstate InterLATA.

4  
5 **Q. HOW DO QWEST SWITCHES ROUTE INTEREXCHANGE CALLS?**

6 A Interexchange routing typically takes place between two end users located in  
7 different LCAs and involve at least two switches. When a customer makes an  
8 interexchange call as describe above, the switch is programmed to typically route  
9 the call based on the digit 1+ the first three to six digits of ten digit telephone  
10 number that is dialed. Each switch is programmed with all of the interexchange  
11 NPAs and central office codes (NPA-NXXs) based on the geographic boundary of  
12 the LCAs and the LATA. This programming is then used by the switch to route  
13 traffic as either IntraLATA interexchange traffic or InterLATA interexchange  
14 traffic. If the 1+ ten digit telephone number is local, the Qwest switch would  
15 permit the call to be completed as a local call based on the local first six digits of  
16 the dialed telephone number. This is called permissive dialing where the switch  
17 essentially ignores that the caller dialed a “1” before the local ten digit telephone  
18 number.

19 If the switch determines that the 1+ ten digit telephone number is in fact an  
20 interexchange call, the switch would then determine if the call was IntraLATA or  
21 InterLATA based on the programming described above. If the call is InterLATA  
22 then the switch will route the call to the calling end user’s Presubscribed  
23 Interexchange Carrier (“PIC”) using the Interexchange carrier’s (“IXCs”) Carrier  
24 Identification Code or (“CIC”). If the call is IntraLATA then the switch will route  
25 the call to the calling end user’s second Presubscribed IXC (“2PIC”) using the IXC’s

1 Carrier Identification Code or (“CIC”). The PIC and 2PIC arrangement that allows  
2 the end user to presubscribe to two IXC’s, allows end users to presubscribe to a  
3 different IXC for InterLATA calls and IntraLATA calls. Each method of  
4 interexchange routing is accomplished based on the geographic boundaries within  
5 which the call takes place.

6

7 **Q. WHY IS THERE SIGNIFICANCE BETWEEN ROUTING SOME CALLS**  
8 **LOCAL AND SOME CALLS INTEREXCHANGE?**

9 A. In short, the significance is compensation. Compensation is provided differently to  
10 carriers for local calls than for interexchange calls. As explained in Mr.  
11 Brotherson’s testimony, local calls are typically paid for by the customer through a  
12 flat monthly rate and interexchange calls are typically paid for by the customer  
13 based on minutes of use. Dr. Fitzsimmons explains in his testimony the economics  
14 of cost causation.

15

16 **V. VIRTUAL NXX SERVICE VERSUS FOREIGN EXCHANGE SERVICE**

17 **Q. WHAT IS VIRTUAL NXX OR VNXX?**

18 A. Virtual NXX or “VNXX” is an arrangement where Competitive Local Exchange  
19 Carriers (“CLECs”) assign telephone numbers to its customers that are not  
20 physically located in the LCA associated with the NXX of the telephone number.  
21 This allows calls that take place between LCAs to appear as local. The assignment  
22 of the NXX to a customer in a different LCA than the LCA of the telephone number  
23 provides the CLEC customer with a virtual presence in an LCA other than the LCA  
24 that the customer is actually located, thus the term “Virtual NXX.” The result is  
25 calls that originate from a Qwest customer in an LCA are transported by Qwest to



1 the CLEC associated with number assigned to the CLEC customer located in  
2 another LCA. These are interexchange calls that become disguised as local calls  
3 because the CLEC understands that it can avoid charges associated with  
4 interexchange traffic by assigning telephone numbers that the CLEC knows are  
5 programmed into the originating switch as local numbers.

6 In effect, VNXX provides similar functionality of 800-type service, such that the  
7 calling customer is not subject to toll charges. However, unlike VNXX, 800-type  
8 services require that the called customer pay for the interexchange service. This  
9 does not occur with VNXX service since the service appears to be local.

10

11 **Q. WHAT IS FOREIGN EXCHANGE OR FX?**

12 A. Foreign exchange or "FX" is a service that is provided by Qwest which allows a  
13 customer to obtain local service within a Qwest exchange and the private line  
14 transport necessary to connect the customer location to an exchange other than the  
15 one that the customer is located. FX service allows for customers to obtain local  
16 service within a local calling area so that the FX customer may place local calls to  
17 other local customers located within the LCA of the foreign exchange and so that  
18 local customers located within the LCA of the foreign exchange can also call the  
19 customer of the FX service.

20

21 **Q. WHAT ARE THE GENERAL DIFFERENCES BETWEEN QWEST'S FX**  
22 **SERVICE IN WASHINGTON AND VNXX SERVICE?**

23 A. There are several differences between FX service and VNXX service. These  
24 differences include how the services are offered, how the services are provisioned,  
25 how traffic is routed, and what types of customers subscribe to the service.

1 **Q. HOW ARE QWEST'S FX SERVICE IN WASHINGTON AND VNXX**  
2 **SERVICE OFFERED DIFFERENTLY?**

3 A. FX service is provisioned within the LATA that the customer is served. VNXX  
4 however, is not limited to provisioning within the LATA. CLEC VNXX customers  
5 may be located anywhere in the United States or even the world. Thus, a CLEC  
6 that relies solely on VNXX to provide service may not have any customers that are  
7 located in Washington.

8

9 **Q. HOW ARE QWEST'S FX SERVICE IN WASHINGTON AND VNXX**  
10 **SERVICE PROVISIONED DIFFERENTLY?**

11 A. As I explained above FX service is provisioned from within the LCA and the  
12 foreign exchange. VNXX however, is not provisioned from either the exchange or  
13 the LCA from which the service is purportedly provided. Unlike CLECs that  
14 actually provide local service in LCAs from which they obtain numbering  
15 resources, CLECs that provide VNXX service are neither providing switching  
16 service nor loops to customers located within the LCA.

17

18 **Q. IS THE ROUTING OF VNXX TRAFFIC EQUIVALENT TO THAT OF FX**  
19 **TRAFFIC?**

20 A. No. Non-VNXX calls, such as those placed to a subscriber of FX service, are  
21 associated with services that are physically provisioned to the customer from within  
22 the LCA where the traffic originates. Thus, the routing and transport of the traffic  
23 will take place from the foreign exchange. For example, an FX call that originates  
24 with an end user in the Olympia LCA but is destined for an end user located in the  
25 Seattle LCA is placed by dialing a number associated with local service physically

1           provisioned in the Olympia LCA. The call is routed to an FX service in Olympia,  
2           where it is then transported to Seattle over the interexchange private line transport.  
3           As explained above, the end user subscribing to FX service in this example must  
4           establish and pay for local service in Olympia and pay rates that are intended to  
5           cover the additional costs associated with transport of the call from Olympia to  
6           Seattle. In contrast, CLECs that use VNXX simply assign local numbers from one  
7           LCA to customers that are located in a different LCA. In doing so, VNXX service  
8           inappropriately relies on Qwest to originate and transport the interexchange traffic  
9           between LCAs.

10  
11   **Q.   WHAT ARE THE DIFFERENCES IN THE TYPES OF CUSTOMERS THAT**  
12   **SUBSCRIBE TO QWEST’S WASHINGTON FX SERVICE AND VNXX**  
13   **SERVICE?**

14   A.   FX services historically have been subscribe to by local business owners that wish  
15   to maintain their local calling when their business contact location has moved or  
16   where businesses may wish to provide local calling to customer service centers for  
17   products or services that are sold from the businesses operations within the LCA.  
18   This can be illustrated with business chains that may have many stores located  
19   throughout Washington. Such business chains may wish to centralize their  
20   customer service and provide local calling to its customer service platform. VNXX  
21   however, has been historically and predominantly used to provide one-way calling  
22   from Qwest’s end users that are located within the LCA to CLEC ISP customers  
23   that are located in a different LCA and may even be located in some other state.  
24   Although FX is used by ISPs, unlike FX service, carriers that offer VNXX services  
25   can offer interexchange service and avoid interexchange private line transport from

1 the actual LCA because of the way the numbers are inappropriately assigned to  
2 provide VNXX service.

3

4 **VI. VNXX VIOLATES THE INDUSTRY'S NUMBERING RULES**

5 **Q. DOES VNXX VIOLATE INDUSTRY GUIDELINES WHEN CARRIERS**  
6 **ASSIGN TELEPHONE NUMBERS IN THE WAY YOU HAVE**  
7 **DESCRIBED?**

8 A. Yes. There are industry rules that dictate the different types of telephone numbers  
9 and how such numbers are to be assigned.

10

11 **Q. HOW WERE THE RULES FOR ASSIGNING TELEPHONE NUMBERS**  
12 **ESTABLISHED?**

13 A. In 1995, prior to the passage of the 1996 Act, the FCC created the North American  
14 Numbering Council ("NANC"), which makes recommendations to the FCC on  
15 numbering issues and oversees the North American Numbering Plan ("NANP"). At  
16 the same time, the FCC also created the North American Numbering Plan  
17 Administrator ("NANPA"), an impartial entity that is responsible for assigning and  
18 administering telecommunications numbering resources in an efficient and  
19 non-discriminatory manner. Thus NANPA is responsible for allocating NPA and  
20 NXX codes. Under FCC rules, NANPA is directed to administer telephone  
21 numbering resources in an efficient and non-discriminatory manner, *and* in  
22 accordance with the guidelines developed by INC (the North American Industry  
23 Numbering Committee).<sup>4</sup>

24

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<sup>4</sup> See 47 C.F.R. § 52.13(b) and (d).

1 **Q. ARE THE “GUIDELINES” DEVELOPED BY INC INTENDED TO BE**  
2 **MERE GUIDELINES THAT CAN BE DISREGARDED?**

3 A. No. INC guidelines are really more than mere guidelines because the adherence to  
4 them is an FCC mandate.<sup>5</sup> The Alliance for Telecommunications Industry  
5 Solutions (ATIS) has published a set of INC guidelines entitled “Central Office  
6 Code (NXX) Assignment Guidelines” (COCAG). The VNXX method of assigning  
7 telephone numbers (i.e., its use of VNXX) is in violation of these industry  
8 guidelines, which designate NPA/NXX codes as geographically-specific.

9

10 **Q. WHAT PROVISIONS OF THE COCAG DEFINE NPA NXX CODES AS**  
11 **GEOGRAPHICALLY SPECIFIC?**

12 A. Section 2.14 of the COCAG states that:

13 “It is assumed from a wireline perspective that CO codes/blocks  
14 allocated to a wireline service provider are to be utilized to provide  
15 service to a customer’s premise *physically located* in the same rate  
16 center that the CO codes/blocks are assigned. Exceptions exist, for  
17 example tariffed services such as *foreign exchange service*.”  
18 (Emphasis added.)

19 VNXX is not identified as an exception, and is certainly not an “exception” as it is  
20 provisioned by carriers without local service in the rate center to which the  
21 codes/blocks are assigned.

22

23 **Q. ARE THERE OTHER PROVISIONS IN THE COCAG THAT SPECIFY A**  
24 **GEOGRAPHIC CORRELATION WITH TELEPHONE NUMBERS?**

25 A. Yes. Section 4.2.6 of the COCAG provides that “[t]he numbers assigned to the  
26 facilities identified must serve subscribers in the *geographic area corresponding*

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<sup>5</sup> 47 C.F.R. § 52.13(d)

1           *with the rate center requested.*” (Emphasis added.)

2

3   **Q. DOES THE COCAG DEFINE A RATE AREA?**

4   A. Yes. The COCAG defines a rate area as denoting “the smallest geographic area  
5       used to distinguish rate boundaries.”

6

7   **Q. WHAT IS A RATE CENTER?**

8   A. A rate center is the point within a rate area that is defined by geographic specific  
9       coordinates from which mileage measurements are determined for the application  
10      of interexchange mileage rates. The rate center is also the basis of number  
11      assignment both from the acquisition of numbering resources and the provisioning  
12      of service to customers. Thus, it is a unique geographic area to which the numbers  
13      are assigned that is significant for determining the jurisdiction of a call and not the  
14      numbers themselves.

15

16   **Q. DOES THE COCAG RELY ON THIS CONCEPT FOR THE BASIS OF**  
17      **GEOGRAPHIC DEFINED NUMBERING RESOURCES?**

18   A. Yes. In the 51 pages of the COCAG, rate centers and rate areas are referenced over  
19      25 times in addition to other references to the geographic nature of telephone  
20      numbers that occurs more than ten times. The geographic nature of telephone  
21      numbers is an inherent principle on which the COCAG is based.

22

23   **Q. DOES THE COCAG DISTINGUISH BETWEEN GEOGRAPHIC**  
24      **NUMBERS AND NON-GEOGRAPHIC NUMBERS?**

25   A. Yes. The COCAG also states that “Geographic NPAs” are the “NPAs which

1 correspond to discrete geographic areas within the NANP,” while “Non-geographic  
2 NPAs” are “NPAs that do not correspond to discrete geographic areas, but which  
3 are instead assigned for services with attributes, functionalities, or requirements that  
4 transcend specific geographic boundaries, the common examples [of which] are  
5 NPAs in the N00 format, e.g., 800.”

6

7 **Q. DO CARRIERS THAT USE VNXX ARRANGEMENTS APPROPRIATELY**  
8 **ASSIGN NUMBERS TO ITS CUSTOMERS OF VNXX SERVICE**  
9 **ACCORDING TO INC GUIDELINES?**

10 A. No. The telephone numbers that these carriers use are geographic NPA numbers –  
11 in other words, they are numbers that should, according to guidelines, correspond to  
12 discrete geographic areas. But with the inappropriate assignment of these numbers,  
13 the numbers no longer reflect a specific geographic location. Callers who dial a  
14 VNXX “local” number would not reach anyone in the LCA – rather, they would be  
15 transported over Qwest’s network infrastructure to the VNXX carrier’s switch, and  
16 then on to an ISP that may be located in a different LCA in the state, or in another  
17 state entirely. This use of numbers violates industry guidelines.

18

19 **Q. DOES VNXX SERVICE COMPORT WITH THE INDUSTRY NUMBERING**  
20 **GUIDELINES?**

21 A. Not at all. As explained above, the industry numbering guidelines recognize that  
22 there are numbers that are geographic in nature, and others that are non-geographic  
23 in nature. The determination whether a NPA/NXX is geographic or non-geographic  
24 is based on the NPA digits that precede the NXX digits. Geographic numbers are  
25 the telephone numbers that most people associate with their wireline service. Non-

1 geographic numbers are telephone numbers that have NPA digits such as 800 or  
2 900. However, these carriers have chosen to use geographic numbers to facilitate a  
3 non-geographically provisioned service.

4 If the VNXX method of assigning telephone codes/blocks to switches were taken to  
5 its logical conclusion, all switches should recognize all telephone numbers as local.  
6 However, the switch technology that is employed by Qwest is designed based on  
7 the history of the telecommunications, industry standards and the method of  
8 regulation which are fundamentally based on the geographic location of end users.

9

10

## VII. CONCLUSION

11

**Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

12

A. Yes.