Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington
December 2013 - December 2014

Statistical parameters used to calculate whether PAP standards have been met or missed,

and any applicable PAP payments, are sometimes required to be different than those used to

calculate performance in this report. See the Reading Reports link on

CenturyLink's Wholesale Website for details.

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
December 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
December 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
December 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
December 2014	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A
December 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
December 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
December 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
December 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
December 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
December 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
December 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
December 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
December 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
December 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
December 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
December 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
December 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
December 2014	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A
December 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
December 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
December 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
December 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
December 2014	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A
December 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	LIS Trunk	Parity	N/A
December 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
December 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	LIS Trunk	Parity	N/A
December 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
December 2014	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
December 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
December 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
December 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2014	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
December 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
December 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
December 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
December 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
December 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
December 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
December 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
December 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
December 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
December 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
December 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
December 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
December 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
December 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
December 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
December 2014	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
December 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
December 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
December 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
November 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
November 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
November 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
November 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
November 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
November 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
November 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
November 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
November 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
November 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
November 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
November 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
November 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
November 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
November 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
November 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
November 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
November 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
November 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
November 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
November 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
November 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
November 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
November 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
November 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
November 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
November 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
November 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
November 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
November 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
November 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
November 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
November 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
November 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
November 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
November 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
November 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
November 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
November 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
November 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
November 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
November 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
November 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
November 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
November 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
November 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
November 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
November 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
November 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
November 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
November 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
November 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
November 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
November 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
November 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
November 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
November 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
November 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
November 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
November 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
November 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
November 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
November 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
November 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
November 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
October 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
October 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
October 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
October 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
October 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
October 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
October 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
October 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A

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October 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
October 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
October 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
October 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
October 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
October 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
October 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
October 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
October 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - XDSLi	Diagnostic	N/A
October 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
October 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
October 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
October 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - XDSLi	Parity	N/A
October 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
October 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - XDSLi	Parity	N/A
October 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A

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October 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
October 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
October 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
October 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
October 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
October 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
October 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
October 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
October 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
October 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
October 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
October 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
October 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
October 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
October 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%

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October 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
October 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
October 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
October 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
October 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
October 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
October 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
October 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
October 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
October 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
October 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
October 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
October 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
October 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
October 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
October 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
October 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
October 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
October 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
October 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
October 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
October 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
October 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
October 2014	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A
September 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
September 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
September 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
September 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
September 2014	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A
September 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
September 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
September 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
September 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
September 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
September 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
September 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
September 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
September 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
September 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
September 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
September 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
September 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
September 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
September 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
September 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
September 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
September 2014	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
September 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
September 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
September 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
September 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2014	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
September 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
September 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
September 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
September 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
September 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
September 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
September 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
September 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
September 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
September 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
September 2014	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
September 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
September 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
September 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
September 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
September 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
September 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
September 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
September 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
September 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
September 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
September 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
September 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
September 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
September 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
September 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
September 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
September 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
September 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
September 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
September 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
September 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
September 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
September 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
September 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
August 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
August 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
August 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
August 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
August 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
August 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
August 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
August 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
August 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
August 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
August 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
August 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
August 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
August 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
August 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
August 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
August 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - XDSLi	Diagnostic	N/A
August 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
August 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - XDSLi	Parity	N/A
August 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
August 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
August 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - XDSLi	Parity	N/A
August 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
August 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
August 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
August 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
August 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
August 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	LIS Trunk	Parity	N/A
August 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Residence	Parity	N/A
August 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
August 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	LIS Trunk	Parity	N/A
August 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Residence	Parity	N/A
August 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
August 2014	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
August 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
August 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
August 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
August 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2014	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
August 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
August 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
August 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
August 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

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August 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
August 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
August 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
August 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A

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August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
August 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
August 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
August 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
August 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
August 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
August 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
August 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
August 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
August 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
August 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
August 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
August 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
August 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
July 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
July 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
July 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
July 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
July 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
July 2014	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A
July 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
July 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
July 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
July 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
July 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
July 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
July 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
July 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
July 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
July 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
July 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
July 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
July 2014	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A
July 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
July 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
July 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
July 2014	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A
July 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
July 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
July 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A

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July 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
July 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
July 2014	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A
July 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
July 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
July 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
July 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
July 2014	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
July 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
July 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
July 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
July 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
July 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
July 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
July 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
July 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
July 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
July 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
July 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
July 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
July 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
July 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
July 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
July 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
July 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
July 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
July 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
July 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
July 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
July 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
July 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Diagnostic	N/A
July 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
July 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
July 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
July 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
July 2014	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
July 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
July 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
July 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
July 2014	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A
June 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
June 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
June 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
June 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
June 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
June 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
June 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
June 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
June 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
June 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
June 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
June 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
June 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
June 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
June 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
June 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
June 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
June 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
June 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
June 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
June 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
June 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
June 2014	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
June 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
June 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
June 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
June 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
June 2014	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
June 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
June 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
June 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
June 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
June 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
June 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
June 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
June 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
June 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
June 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
June 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
June 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
June 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
June 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
June 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
June 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
June 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
June 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
June 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
June 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
June 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
June 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
June 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
June 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
June 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
June 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
June 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
June 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
June 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
June 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
June 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
June 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
June 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
June 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
June 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
June 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
June 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
June 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
June 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
June 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
June 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
June 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
June 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
June 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
June 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
June 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
June 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
June 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
June 2014	Pre-Ordering	PO-5C-(b)	FOCs on Time for manual LSRs via Facsimile	Unbundled Loop AGG-EELs	Benchmark	90.00%
June 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
June 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
June 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
May 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
May 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
May 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
May 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
May 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
May 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
May 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
May 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
May 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
May 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
May 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
May 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
May 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
May 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
May 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
May 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
May 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
May 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
May 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
May 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
May 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5C-(b)	FOCs on Time for manual LSRs via Facsimile	Unbundled Loop AGG-EELs	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
May 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
April 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
April 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
April 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
April 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
April 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
April 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
April 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
April 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
April 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
April 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
April 2014	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
April 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
April 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
April 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
April 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
April 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
April 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
April 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
March 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
March 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
March 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
March 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
March 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
March 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
March 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
March 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A

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March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
March 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

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March 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
March 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
March 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A

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March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A

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March 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
March 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
March 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
March 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
March 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
March 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
February 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
February 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
February 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
February 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
February 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
February 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
February 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
February 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
February 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
February 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
February 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
February 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
February 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5C-(b)	FOCs on Time for manual LSRs via Facsimile	Unbundled Loop AGG-EELs	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
February 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
January 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
January 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
January 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
January 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
January 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
January 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Benchmark	90.00%
January 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
January 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
January 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
January 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
January 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
January 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
January 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
January 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
January 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
December 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
December 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
December 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
December 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
December 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
December 2013	Collocation	CP-1B	Scheduled Interval 91 to 120 Calendar Days	All	Benchmark	120.00
December 2013	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Benchmark	90.00%
December 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
December 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance	ALL	Parity by Design	N/A
December 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
December 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Basic Rate ISDN	Parity	N/A
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
December 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-3C	No dispatches	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

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December 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-4C	No dispatches	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-4C	No dispatches	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS1	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A

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December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A

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December 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Centrex 21	Parity	N/A
December 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2013	Network Performance	NP-1A	NXX Code Activation	All	Parity	N/A
December 2013	Network Performance	NP-1B	NXX Code Activation - Facility Delays	All	Diagnostic	N/A
December 2013	Operator Services	OS-1	Speed of Answer - Operator Services	ALL	Parity by Design	N/A
December 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
December 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Business	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
December 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC	ALL	Parity	N/A
December 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A

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December 2013	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

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December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-6A-1	Dispatches within MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-1	Dispatches within MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
December 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00

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December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Benchmark	12.50
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Benchmark	20.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Benchmark	30.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Benchmark	25.00
December 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order	All	Parity	N/A
December 2013	Pre-Ordering	PO-16	Timely Release Notifications	ALL	Benchmark	92.50%
December 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
December 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs	LNP	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2B	Electronic Flow-through	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
December 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
December 2013	Pre-Ordering	PO-3X	LSRs received via XML	Product Aggregate	Benchmark	12:00
December 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
December 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
December 2013	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
December 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
December 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
December 2013	Pre-Ordering	PO-8A	Non-Designed Services	Non-Designed Services	Parity	N/A
December 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
December 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
December 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1,509	1,509	100.00%							
1,712,342	1,748,239	97.95%							
17,934	17,934	100.00%							
3,650	3,660	99.73%	5.22%	60,360	61,251	98.55%	11.97%	-5.79898	-4.525529
17,741	17,741	100.00%							
2	2	100.00%							
3,594,360	3,453,042	1.04							
7001.05	45,846	0.15							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
43,200	43,200	100.00%							
42,180	42,180	100.00%							
22,860	22,860	100.00%							
0	0								
23	29	79.31%	40.51%	30	37	81.08%	39.17%	-0.247662	-2.150568
0	1	0.00%	0.00%						
11	19	57.89%							
22	24	91.67%							
51	73	69.86%	45.89%	31	38	81.58%	38.77%	2.217026	-0.652144
7	11	63.64%	48.10%	29	36	80.56%	39.58%	1.537544	-1.06524
1	1	100.00%							
6	7	85.71%	34.99%	29	36	80.56%	39.58%	-0.631092	-2.383678
5	11	45.45%	49.79%	313	801	39.08%	48.79%	-0.430622	-1.2618
105:34	2	52:47	31:51	60843:49	1,367	44:31	40:34	0.524401	-0.681187
84:05	29	2:54	1:56	111:24	31	3:36	2:43	-0.990615	-1.602251
22:04	1	22:04	0:00						
92:26	19	4:52	4:08						
67:43	24	2:49	3:54						
246:56	73	3:23	1:58	111:24	31	3:36	2:43	-0.362715	-1.220515
780:30	80	9:45	8:49	316905:41	5,140	61:39	58:07	-7.925829	-5.818562
39:06	11	3:33	1:56	89:44	31	2:54	2:05	0.834499	-0.492661
3:02	1	3:02	0:00						
18:54	7	2:42	1:57	89:44	31	2:54	2:05	-0.222766	-1.135432
28:35	7	4:05	2:59	68879:42	1,584	43:29	42:37	-2.440787	-2.483893
40	2,257	1.77%	13.19%	73	3,620	2.02%	14.06%	-0.648039	-1.39398
1	81,426	0.00%	0.35%	0	72,450	0.00%			

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2	77	2.60%	15.91%	6,246	423,206	1.48%	12.06%	0.482541	-0.706636
0	176	0.00%		76	3,896	1.95%	13.83%	-1.830362	-2.112781
20	4,187	0.48%	6.89%	0	1,390	0.00%			
24	15,599	0.15%	3.92%	0	1,390	0.00%			
80	6,033	1.33%	11.44%	74	3,501	2.11%	14.38%	-2.577348	-2.566916
0	44	0.00%		76	3,894	1.95%	13.83%	-0.930626	-1.565781
87	33,285	0.26%	5.11%	7,180	611,296	1.17%	10.77%	-15.058938	-10.155185
2	2	100.00%	0.00%	1,153	1,418	81.31%	38.98%	-0.677512	-1.411898
30	40,966	0.07%	0.55%						-2.782608
0	15,583	0.00%	0.03%						-2.993208
30	40,966	0.07%							
0	15,583	0.00%							
0	2	0.00	0.00	0	4	0.00	0.00		
656	8	82.00	0.00						
10	1	10.00	0.00	195	5	39.00	30.33	-0.872797	-1.530623
2	1	2.00	0.00	31,111	443	70.23	73.26	-0.930268	-1.565563
0	2	0.00%	0.00%	0	4	0.00%	0.00%		
0	8	0.00%	0.00%						
1	1	100.00%	0.00%	4	5	80.00%	40.00%	3.719016	1.261001
1	1	100.00%	0.00%	151	443	34.09%	47.40%	3.719016	1.261001
1	1	100.00%	0.00%	1,944	2,031	95.72%	20.25%	-0.211497	-1.128581
4	4	100.00%							
4	4	100.00%	0.00%	3	3	100.00%	0.00%		
29	31	93.55%							
269	285	94.39%							
62	64	96.88%	17.40%	5	6	83.33%	37.27%	-0.85105	-1.517402
77	77	100.00%							
10	12	83.33%							
4	4	100.00%	0.00%	2	3	66.67%	47.14%	-0.92582	-1.562859
2	2	100.00%							
24	26	92.31%							
5	5	100.00%	0.00%	3	4	75.00%	43.30%	-0.860663	-1.523246
29	29	100.00%							
4	1	4.00	0.00	5,245	1,591	3.30	3.55	0.544642	-0.668881
19	4	4.75							
221	30	7.37							
473	164	2.88							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
292	63	4.63							
341	75	4.55							
60	14	4.29							
4	2	2.00							
58	15	3.87							
19	5	3.80							
138	29	4.76							
12	12	100.00%							
3,148	3,148	100.00%							
5087.64	32,180	0.16							
11823.60	18,256	0.65							
16911.24	32,180	0.53							
1725.19	6,060	0.28							
1867.81	6,060	0.31							
686.53	2,353	0.29							
4776.00	1,200	3.98							
5462.53	2,353	2.32							
2788.63	4,927	0.57							
12492.16	2,647	4.72							
15280.79	4,927	3.10							
6728.37	11,820	0.57							
6486.00	5,640	1.15							
13214.37	11,820	1.12							
1830.39	2,344	0.78							
639.13	800	0.80							
2469.52	2,344	1.05							
2238.94	7,811	0.29							
4557.09	12,594	0.36							
6796.03	7,811	0.87							
82.15	1,111	0.07							
1367.85	4,269	0.32							
1374.01	1,112	1.24							
2824.01	4,269	0.66							
2077.69	5,756	0.36							
68068.80	3,480	19.56							
70146.49	5,756	12.19							
12743.24	7,240	1.76							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
19385.63	5,002	3.88							
60353.58	6,342	9.52							
29881.76	8,096	3.69							
20137.15	1,045	19.27							
7098.72	1,679	4.23							
22593.24	5,798	3.90							
2323.36	3,775	0.62							
7289.89	1,842	3.96							
2,990	3,678	81.29%							
25	60	41.67%							
640	846	75.65%							
2,990	3,010	99.34%							
25	25	100.00%							
640	647	98.92%							
71:07	6	11:51							
324:09	277	1:10							
24	24	100.00%							
583	583	100.00%							
2,733	2,733	100.00%							
31	31	100.00%							
352	362	97.24%							
635	635	100.00%							
1	1	100.00%							
6	6	100.00%							
93	93	100.00%							
18	45	40.00%	48.99%	10	96	10.42%	30.55%	-5.360452	-4.258924
1,518	1,518	100.00%							
1,518,387	1,525,952	99.50%							
22,452	22,452	100.00%							
4,999	5,001	99.96%	2.00%	70,213	70,740	99.26%	8.60%	-5.60311	-4.406449
22,452	22,452	100.00%							
1	1	100.00%							
3,352,486	3,214,173	1.04							
5928.17	40,708	0.15							
28,800	28,800	100.00%							
28,800	28,800	100.00%							
28,800	28,800	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
41,220	41,220	100.00%							
40,005	40,005	100.00%							
20,700	20,700	100.00%							
0	0								
21	28	75.00%	43.30%	15	24	62.50%	48.41%	-1.856382	-3.1286
1	2	50.00%	50.00%						
7	10	70.00%							
11	16	68.75%							
30	54	55.56%	49.69%	14	23	60.87%	48.80%	0.34902	-1.78781
8	11	72.73%	44.54%	23	29	79.31%	40.51%	0.116526	-1.929158
0	1	0.00%	0.00%						
1	1	100.00%							
5	8	62.50%							
5	10	50.00%	50.00%	22	28	78.57%	41.03%	2.583568	-0.429302
3	5	60.00%	48.99%	222	682	32.55%	46.86%	-1.305116	-1.793454
84:31	28	3:01	2:14	101:07	22	4:36	3:11	-1.737058	-2.056056
12:56	2	6:28	8:15						
34:45	10	3:28	2:10	2:50	1	2:50	0:00		
57:26	16	3:35	2:37	2:50	1	2:50	0:00		
270:36	54	5:01	4:28	98:04	21	4:40	3:11	0.279319	-0.830186
797:25	92	8:40	10:46	235501:20	4,387	53:41	37:22	-11.43783	-7.953707
50:54	11	4:38	5:20	98:05	27	3:38	3:38	0.703089	-0.572552
5:21	1	5:21	0:00						
1:58	1	1:58	0:00						
35:30	8	4:26	1:48						
48:09	10	4:49	3:46	95:20	26	3:40	3:42	0.778966	-0.526423
36:19	6	6:03	2:56	43036:47	1,097	39:14	34:46	-2.33077	-2.417008
6	28	21.43%	41.03%	3	25	12.00%	32.50%	0.539492	-0.672012
0	2	0.00%	0.00%						
0	11	0.00%	0.00%	0	2	0.00%	0.00%		
0	16	0.00%	0.00%	0	2	0.00%	0.00%		
15	54	27.78%	44.79%	3	25	12.00%	32.50%	1.281964	-0.220621
6	92	6.52%	24.69%	506	4,749	10.65%	30.85%	-1.272616	-1.773696
1	11	9.09%	28.75%	2	29	6.90%	25.34%	-0.332282	-1.202013
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	8	0.00%	0.00%						

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3	10	30.00%	45.83%	2	29	6.90%	25.34%	1.306837	-0.2055
0	6	0.00%	0.00%	146	1,160	12.59%	33.17%	-0.927071	-1.563619
39	2,291	1.70%	12.94%	53	3,661	1.45%	11.94%	0.800211	-0.513506
3	81,450	0.00%	0.61%	0	72,983	0.00%			
0	79	0.00%		5,095	427,521	1.19%	10.85%	-0.976046	-1.593394
0	176	0.00%		55	3,940	1.40%	11.73%	-1.544374	-1.938913
11	4,266	0.26%	5.07%	2	1,403	0.14%	3.77%	0.992986	-0.396307
24	15,607	0.15%	3.92%	2	1,403	0.14%	3.77%	0.106749	-0.935101
64	6,075	1.05%	10.21%	51	3,544	1.44%	11.91%	-1.531615	-1.931156
0	47	0.00%		54	3,939	1.37%	11.63%	-0.803479	-1.488481
98	33,676	0.29%	5.39%	5,909	616,776	0.96%	9.74%	-12.236692	-8.43938
7	40,390	0.02%	0.11%						-2.948571
0	15,583	0.00%	0.01%						-2.997967
12	40,630	0.03%							
0	15,583	0.00%							
15	1	15.00	0.00						
1,026	17	60.35	38.83						
20	1	20.00	0.00	111	6	18.50	23.86	0.60076	-0.634764
1	1	100.00%	0.00%						
5	17	29.41%	45.56%						
0	1	0.00%	0.00%	5	6	83.33%	37.27%	-2.070197	-2.25859
1	1	100.00%	0.00%	1,711	1,714	99.82%	4.18%	-0.041861	-1.02545
10	10	100.00%							
4	4	100.00%	0.00%	4	4	100.00%	0.00%		
34	34	100.00%							
259	269	96.28%							
58	59	98.31%	12.91%	8	13	61.54%	48.65%	-2.466599	-2.499586
99	106	93.40%							
11	11	100.00%							
9	9	100.00%	0.00%						
22	25	88.00%							
1	1	100.00%	0.00%	6	9	66.67%	47.14%	-0.67082	-1.40783
4	4	100.00%							
1	1	1.00	0.00	678	597	1.14	0.82	-0.165891	-1.100855
15	3	5.00							
66	23	2.87							
413	141	2.93							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
283	57	4.96							
471	96	4.91							
44	9	4.89							
71	22	3.23							
5	1	5.00							
17	4	4.25							
13	13	100.00%	0.00%	6	6	100.00%	0.00%		
1	1	100.00%	0.00%	3,476	3,824	90.90%	28.76%	-0.316368	-1.192338
34	36	94.44%	22.91%	4	4	100.00%	0.00%	-0.869424	-1.528572
322	330	97.58%	15.38%	4	4	100.00%	0.00%	-1.323566	-1.804671
58	60	96.67%	17.95%	22	22	100.00%	0.00%	-0.082743	-1.050304
104	110	94.55%	22.71%	2,533	2,702	93.75%	24.21%	-0.339695	-1.20652
6	7	85.71%							
3,119	3,122	99.90%							
4598.76	24,204	0.19							
10423.35	16,545	0.63							
15022.11	24,204	0.62							
1656.64	5,177	0.32							
1818.99	5,177	0.35							
721.38	2,186	0.33							
114.53	881	0.13							
835.91	2,186	0.38							
2850.76	4,598	0.62							
21341.12	3,923	5.44							
24191.88	4,598	5.26							
6665.62	10,751	0.62							
6486.00	5,640	1.15							
13151.62	10,751	1.22							
1479.00	1,740	0.85							
897.93	907	0.99							
2376.93	1,740	1.37							
2279.02	6,703	0.34							
4378.36	11,522	0.38							
6657.38	6,703	0.99							
74.80	935	0.08							
1423.76	3,848	0.37							
1165.00	932	1.25							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2663.56	3,848	0.69							
1882.44	4,482	0.42							
54514.83	2,829	19.27							
56397.27	4,482	12.58							
12676.90	7,457	1.70							
16121.16	4,071	3.96							
56435.78	5,891	9.58							
29559.30	7,989	3.70							
20889.00	1,055	19.80							
6674.08	1,652	4.04							
20787.36	5,588	3.72							
2017.27	3,307	0.61							
7030.26	1,662	4.23							
2,841	3,393	83.73%							
37	76	48.68%							
744	925	80.43%							
2,841	2,855	99.51%							
37	39	94.87%							
744	745	99.87%							
249:29	190	1:19							
35	35	100.00%							
626	626	100.00%							
2,609	2,609	100.00%							
26	26	100.00%							
297	309	96.12%							
504	504	100.00%							
4	4	100.00%							
44	44	100.00%							
32	62	51.61%	49.97%	3	89	3.37%	18.05%	-16.158792	-10.823848
1,654	1,654	100.00%							
1,657,001	1,662,353	99.68%							
21,827	21,827	100.00%							
4,460	4,470	99.78%	4.72%	74,638	75,192	99.26%	8.55%	-3.896949	-3.369177
21,827	21,827	100.00%							
3,748,205	3,589,022	1.04							
7929.23	53,743	0.15							
26,960	26,960	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
30,600	30,600	100.00%							
26,960	26,960	100.00%							
43,200	43,200	100.00%							
39,330	39,330	100.00%							
22,860	22,860	100.00%							
0	0								
20	24	83.33%	37.27%	29	37	78.38%	41.17%	-0.918478	-2.558396
1	1	100.00%	0.00%						
7	10	70.00%							
18	26	69.23%							
35	60	58.33%	49.30%	27	33	81.82%	38.57%	4.215798	0.563022
0	1	0.00%							
1	5	20.00%	40.00%	26	37	70.27%	45.71%	3.35229	0.038048
2	4	50.00%							
1	2	50.00%							
12	14	85.71%	34.99%	25	36	69.44%	46.06%	-2.242744	-3.363492
2	3	66.67%	47.14%	397	823	48.24%	49.97%	-0.637618	-1.387644
74:14	24	3:06	1:26	105:08	30	3:30	2:18	-0.651563	-1.396122
0:13	1	0:13	0:00						
51:04	10	5:06	5:11						
101:19	26	3:54	2:22						
314:01	60	5:14	6:00	94:33	28	3:23	2:18	1.866296	0.134627
5:31	1	5:31	0:00	116:35	35	3:20	2:13	1.080319	-0.343212
632:38	92	6:53	6:17	196259:16	4,790	40:58	34:50	-9.299069	-6.653432
30:57	5	6:11	5:01	136:54	35	3:55	3:18	1.221227	-0.257547
34:11	4	8:33	11:41						
10:18	2	5:09	1:43						
62:15	14	4:27	6:22	134:42	34	3:58	3:20	0.423405	-0.742588
59:16	9	6:35	3:49	34993:45	1,143	30:37	28:48	-2.493248	-2.515787
0	1	0.00%	0.00%	7	42	16.67%	37.27%	-0.441983	-1.268706
4	23	17.39%	37.90%	7	42	16.67%	37.27%	-0.247746	-1.150619
0	1	0.00%	0.00%						
0	10	0.00%	0.00%						
0	26	0.00%	0.00%						
11	60	18.33%	38.69%	7	42	16.67%	37.27%	-0.0567	-1.034471
0	1	0.00%	0.00%	7	42	16.67%	37.27%	-0.441983	-1.268706
7	92	7.61%	26.51%	591	5,190	11.39%	31.77%	-1.130967	-1.687579

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	5	20.00%	40.00%	7	37	18.92%	39.17%	-0.447927	-1.27232
1	4	25.00%	43.30%						
0	2	0.00%	0.00%						
1	14	7.14%	25.75%	7	37	18.92%	39.17%	-0.958235	-1.582565
1	9	11.11%	31.43%	150	1,237	12.13%	32.64%	-0.092944	-1.056506
29	2,316	1.25%	11.12%	74	3,730	1.98%	13.94%	-1.98356	-2.205919
1	81,479	0.00%	0.35%	0	73,703	0.00%			
0	84	0.00%		5,445	433,170	1.26%	11.14%	-1.033985	-1.628618
0	175	0.00%		80	4,015	1.99%	13.97%	-1.846407	-2.122536
14	4,353	0.32%	5.66%	0	1,417	0.00%			
28	15,632	0.18%	4.23%	0	1,417	0.00%			
74	6,128	1.21%	10.92%	69	3,615	1.91%	13.68%	-2.44336	-2.485457
1	48	2.08%	14.28%	79	4,015	1.97%	13.89%	-0.298056	-1.181205
101	34,182	0.30%	5.43%	6,427	623,778	1.03%	10.10%	-13.100169	-8.964337
25	40,558	0.06%	0.43%						-2.812908
0	15,583	0.00%	0.00%						-2.999076
25	40,558	0.06%							
0	15,583	0.00%							
13	1	13.00							
784	22	35.64	34.95						
2	1	2.00	0.00	181	5	36.20	8.56	-3.649051	-3.218466
3	1	3.00	0.00	24,580	385	63.84	65.18	-0.932263	-1.566775
9	22	40.91%	49.17%						
1	1	100.00%	0.00%	1	5	20.00%	40.00%	3.719016	1.261001
1	1	100.00%	0.00%	144	385	37.40%	48.39%	3.719016	1.261001
2	2	100.00%							
6	10	60.00%	48.99%	5	5	100.00%	0.00%	1.020076	-0.379838
67	73	91.78%							
393	421	93.35%							
62	75	82.67%	37.85%	7	8	87.50%	33.07%	-0.240249	-1.146061
165	168	98.21%							
6	6	100.00%							
4	4	100.00%	0.00%	2	2	100.00%	0.00%		
1	1	100.00%							
25	26	96.15%							
5	6	83.33%	37.27%	2	3	66.67%	47.14%	-0.5	-1.303978
11	11	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
10	2	5.00							
212	68	3.12							
821	269	3.05							
334	64	5.22							
690	148	4.66							
28	6	4.67							
3	1	3.00							
25	8	3.13							
29	6	4.83							
25	5	5.00							
14	14	100.00%	0.00%	10	10	100.00%	0.00%		
73	75	97.33%	16.11%	5	5	100.00%	0.00%	-1.16586	-1.708793
445	457	97.37%	15.99%	5	5	100.00%	0.00%	-1.15617	-1.702901
79	81	97.53%	15.52%	11	11	100.00%	0.00%	-0.752114	-1.457253
176	179	98.32%	12.84%	3,283	3,530	93.00%	25.51%	-2.722607	-2.655228
32	32	100.00%							
4,884	4,885	99.98%							
381.52	2,254	0.17							
1198.25	1,784	0.67							
1579.77	2,254	0.70							
133.42	428	0.31							
151.19	428	0.35							
144.00	1,200	0.12							
4776.00	1,200	3.98							
4920.00	1,200	4.10							
183.55	292	0.63							
1993.32	290	6.87							
2176.87	292	7.46							
537.35	860	0.62							
6486.00	5,640	1.15							
7023.35	860	8.17							
82.29	96	0.86							
79.12	96	0.82							
161.41	96	1.68							
220.79	715	0.31							
526.15	1,428	0.37							
746.94	715	1.04							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
8.52	120	0.07							
73.57	213	0.35							
149.81	120	1.25							
231.90	213	1.09							
161.73	416	0.39							
7941.44	416	19.09							
8103.17	416	19.48							
8533.53	4,625	1.85							
13741.81	3,219	4.27							
45563.56	4,024	11.32							
19017.53	5,177	3.67							
13245.90	670	19.77							
4461.34	1,088	4.10							
15159.29	3,732	4.06							
1505.55	2,369	0.64							
5825.53	1,219	4.78							
3,405	4,166	81.73%							
54	96	56.25%							
859	1,171	73.36%							
3,405	3,429	99.30%							
54	57	94.74%							
859	864	99.42%							
89:47	12	7:29							
532:24	244	2:11							
49	49	100.00%							
680	680	100.00%							
3,139	3,139	100.00%							
20	20	100.00%							
560	589	95.08%							
692	693	99.86%							
3	3	100.00%							
62	62	100.00%							
25	78	32.05%	46.67%	6	72	8.33%	27.64%	-5.250854	-4.192293
0	1	0.00%	0.00%	0	3	0.00%	0.00%		
1,488	1,488	100.00%							
1,673,709	1,675,281	99.91%							
22,564	22,564	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
4,930	4,930	100.00%	0.00%	72,000	72,406	99.44%	7.47%	-5.10172	-4.101626
22,348	22,348	100.00%							
1	1	100.00%							
3,043,868	2,906,752	1.05							
7431.74	52,521	0.14							
29,157	29,520	98.77%							
29,520	29,520	100.00%							
29,157	29,520	98.77%							
41,760	41,760	100.00%							
40,740	40,740	100.00%							
21,960	21,960	100.00%							
0	0								
10	17	58.82%	49.22%	15	22	68.18%	46.58%	0.54117	-1.670992
1	1	100.00%	0.00%						
2	2	100.00%							
7	11	63.64%							
38	53	71.70%	45.05%	15	21	71.43%	45.18%	-0.04628	-2.028136
5	5	100.00%	0.00%	29	39	74.36%	43.67%	-2.472418	-3.503124
1	1	100.00%	0.00%						
0	1	0.00%							
2	3	66.67%							
7	8	87.50%	33.07%	29	39	74.36%	43.67%	-1.55079	-2.942814
8	15	53.33%	49.89%	363	720	50.42%	50.00%	-0.223615	-1.135948
1	1	100.00%	0.00%	2,016	4,675	43.12%	49.52%	-1.148332	-1.698136
2:54	1	2:54	0:00	31220:34	916	34:05	40:27	-0.770444	-1.468397
76:45	17	4:31	3:33	69:56	20	3:30	2:17	0.998576	-0.392909
1:00	1	1:00	0:00						
6:25	2	3:13	0:37	9:53	1	9:53	0:00		
125:31	11	11:25	21:37	9:53	1	9:53	0:00		
217:28	53	4:06	3:45	63:59	19	3:22	2:16	0.76882	-0.53259
643:25	85	7:34	8:12	151581:12	3,627	41:48	37:31	-8.314286	-6.054727
9:49	5	1:58	1:10	144:09	25	5:46	6:35	-1.180249	-1.71754
3:31	1	3:31	0:00						
6:51	1	6:51	0:00						
16:33	3	5:31	3:22						
24:09	8	3:01	1:53	144:09	25	5:46	6:35	-1.028364	-1.625201
74:54	9	8:19	7:44	31721:11	952	33:19	40:06	-1.861572	-2.131755

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	1	0.00%	0.00%	7	24	29.17%	45.45%	-0.628724	-1.382237
1	17	5.88%	23.53%	2	23	8.70%	28.18%	-0.31216	-1.18978
0	1	0.00%	0.00%						
0	2	0.00%	0.00%	0	1	0.00%	0.00%		
0	11	0.00%	0.00%	0	1	0.00%	0.00%		
2	53	3.77%	19.06%	2	23	8.70%	28.18%	-0.699594	-1.425323
3	85	3.53%	18.45%	393	4,001	9.82%	29.76%	-1.929081	-2.172798
0	5	0.00%	0.00%	8	39	20.51%	40.38%	-1.069437	-1.650171
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	3	0.00%	0.00%						
1	8	12.50%	33.07%	8	39	20.51%	40.38%	-0.511273	-1.310832
0	9	0.00%	0.00%	105	1,007	10.43%	30.56%	-1.019015	-1.619517
22	2,347	0.94%	9.64%	61	3,782	1.61%	12.60%	-2.040789	-2.240711
2	86,169	0.00%	0.48%	0	74,040	0.00%			
0	89	0.00%		4,167	438,044	0.95%	9.71%	-0.924441	-1.56202
1	171	0.58%	7.62%	62	4,067	1.52%	12.25%	-0.982442	-1.597282
3	4,411	0.07%	2.61%	1	1,420	0.07%	2.65%	-0.029784	-1.018108
14	15,594	0.09%	2.99%	1	1,420	0.07%	2.65%	0.263223	-0.839972
61	6,158	0.99%	9.90%	60	3,667	1.64%	12.69%	-2.439817	-2.483304
0	48	0.00%		62	4,067	1.52%	12.25%	-0.856973	-1.521003
94	34,667	0.27%	5.20%	5,008	628,875	0.80%	8.89%	-10.710503	-7.511524
103	41,062	0.25%	2.08%						-2.244054
2	15,607	0.01%	0.12%						-2.958895
103	41,062	0.25%							
2	15,607	0.01%							
903	38	23.76	18.19						
3	1	3.00	0.00	103	8	12.88	7.30	-1.27564	-1.775534
15	38	39.47%	48.88%						
1	1	100.00%	0.00%	2	8	25.00%	43.30%	3.719016	1.261001
3	3	100.00%	0.00%	2,354	2,426	97.03%	16.97%	-0.30273	-1.184047
3	3	100.00%	0.00%	2,136	2,142	99.72%	5.29%	-0.091734	-1.05577
4	4	100.00%							
4	4	100.00%	0.00%	6	6	100.00%	0.00%		
46	48	95.83%							
282	292	96.58%							
93	102	91.18%	28.36%	6	8	75.00%	43.30%	-1.017494	-1.618592

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
181	182	99.45%							
5	5	100.00%							
3	3	100.00%	0.00%	2	2	100.00%	0.00%		
1	1	100.00%							
28	28	100.00%							
1	1	100.00%	0.00%	2	6	33.33%	47.14%	-1.309307	-1.796002
6	6	100.00%							
11	3	3.67	1.15	7,141	1,871	3.82	3.53	-0.073624	-1.04476
2	2	1.00	0.00	798	695	1.15	0.54	-0.384387	-1.233691
16	4	4.00							
134	44	3.05							
485	166	2.92							
456	97	4.70							
647	143	4.52							
21	5	4.20							
3	1	3.00							
39	13	3.00							
3	1	3.00							
13	4	3.25							
10	10	100.00%	0.00%	8	8	100.00%	0.00%		
6	6	100.00%	0.00%	4,525	4,951	91.40%	28.04%	-0.751118	-1.456647
54	54	100.00%	0.00%	15	15	100.00%	0.00%		
357	358	99.72%	5.28%	15	15	100.00%	0.00%	-1.748203	-2.062832
102	103	99.03%	9.81%	13	14	92.86%	25.75%	-0.841339	-1.511498
184	191	96.34%	18.79%	3,257	3,486	93.43%	24.77%	-1.577476	-1.959037
32	32	100.00%							
4,210	4,218	99.81%							
2948.16	18,426	0.16							
11078.40	17,310	0.64							
14026.56	18,426	0.76							
1715.01	5,197	0.33							
1898.49	5,197	0.37							
144.00	1,200	0.12							
4051.64	1,018	3.98							
4195.64	1,200	3.50							
2757.48	4,178	0.66							
39865.20	4,170	9.56							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
42622.68	4,178	10.20							
5727.16	8,548	0.67							
6486.00	5,640	1.15							
12213.16	8,548	1.43							
1155.52	1,256	0.92							
1356.48	1,256	1.08							
2512.00	1,256	2.00							
1847.40	6,158	0.30							
3631.20	12,104	0.30							
5478.60	6,158	0.89							
97.76	1,222	0.08							
798.70	2,282	0.35							
1528.75	1,223	1.25							
2425.21	2,282	1.06							
1334.94	3,513	0.38							
67669.32	3,508	19.29							
69004.26	3,513	19.64							
12435.50	7,106	1.75							
18937.21	5,077	3.73							
74818.82	6,163	12.14							
29833.43	8,129	3.67							
20061.03	1,023	19.61							
6664.61	1,608	4.14							
22313.04	5,736	3.89							
2330.37	3,699	0.63							
8281.88	1,780	4.65							
3,494	4,311	81.05%							
58	97	59.79%							
764	1,014	75.35%							
3,494	3,505	99.69%							
58	60	96.67%							
764	768	99.48%							
93:40	8	11:43							
661:51	300	2:12							
50	50	100.00%							
625	625	100.00%							
3,199	3,199	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
18	18	100.00%							
458	490	93.47%							
740	740	100.00%							
3	3	100.00%							
58	58	100.00%							
30	50	60.00%	48.99%	5	79	6.33%	24.35%	-12.19744	-8.415517
1,535	1,535	100.00%							
1,733,837	1,735,091	99.93%							
21,835	21,835	100.00%							
4,375	4,381	99.86%	3.70%	73,628	74,054	99.42%	7.56%	-3.727353	-3.266069
21,835	21,835	100.00%							
1	1	100.00%							
3,714,346	3,566,933	1.04							
7545.06	51,784	0.15							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
42,840	42,840	100.00%							
41,565	41,565	100.00%							
21,600	21,600	100.00%							
0	0								
19	28	67.86%	46.70%	19	26	73.08%	44.36%	0.239172	-1.854594
1	1	100.00%	0.00%						
6	14	42.86%							
18	29	62.07%							
37	51	72.55%	44.63%	19	26	73.08%	44.36%	-0.467452	-2.284192
0	1	0.00%							
15	24	62.50%	48.41%	15	29	51.72%	49.97%	-1.562922	-2.950188
4	6	66.67%	47.14%						
0	1	0.00%							
0	2	0.00%							
7	8	87.50%	33.07%	15	29	51.72%	49.97%	-3.585516	-4.179838
5	11	45.45%	49.79%	337	751	44.87%	49.74%	-0.038466	-1.023385
47:39	1	47:39	0:00	120:28	28	4:18	4:40	1.727934	0.050509
100:57	28	3:36	2:09	106:59	26	4:07	4:42	-0.398359	-1.242185
2:51	1	2:51	0:00						
84:59	14	6:04	5:48	11:24	2	5:42	2:06	-0.470497	-1.286042

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
103:57	29	3:35	2:10	11:24	2	5:42	2:06	-1.379421	-1.838628
220:13	51	4:19	4:27	114:48	26	4:25	4:49	-0.083955	-1.051041
40:37	1	40:37	0:00	120:28	28	4:18	4:40	1.880794	0.143441
429:32	69	6:14	5:40	156212:54	3,958	39:28	33:49	-8.093604	-5.920562
84:24	24	3:31	1:56	7238:05	25	289:31	1419:47	-0.704906	-1.428552
32:26	6	5:24	6:08						
10:37	1	10:37	0:00						
25:47	2	12:54	3:13						
17:03	8	2:08	1:40	7238:05	25	289:31	1419:47	-0.498322	-1.302958
169:38	20	8:29	6:07	41098:01	1,093	37:36	47:24	-2.722324	-2.655056
0	1	0.00%	0.00%	4	28	14.29%	34.99%	-0.401148	-1.243881
8	28	28.57%	45.18%	4	28	14.29%	34.99%	0.976104	-0.406571
0	1	0.00%	0.00%						
0	14	0.00%	0.00%	0	2	0.00%	0.00%		
1	29	3.45%	18.25%	0	2	0.00%	0.00%	-1.517929	-1.922835
6	51	11.76%	32.22%	4	28	14.29%	34.99%	-0.3063	-1.186217
0	1	0.00%	0.00%	4	28	14.29%	34.99%	-0.401148	-1.243881
3	69	4.35%	20.39%	433	4,308	10.05%	30.07%	-1.563118	-1.950308
7	24	29.17%	45.45%	5	29	17.24%	37.77%	0.704004	-0.571996
1	6	16.67%	37.27%						
0	1	0.00%	0.00%						
0	2	0.00%	0.00%						
1	8	12.50%	33.07%	5	29	17.24%	37.77%	-0.314308	-1.191086
1	20	5.00%	21.79%	114	1,168	9.76%	29.68%	-0.711263	-1.432417
52	2,379	2.19%	14.62%	55	3,869	1.42%	11.84%	2.477883	0.506446
7	87,969	0.01%	0.89%	0	74,880	0.00%			
0	92	0.00%		4,612	443,824	1.04%	10.14%	-0.98278	-1.597488
0	165	0.00%		57	4,157	1.37%	11.63%	-1.485372	-1.903042
15	4,467	0.34%	5.79%	2	1,473	0.14%	3.68%	1.807872	0.099108
31	15,603	0.20%	4.45%	2	1,473	0.14%	3.68%	0.626702	-0.618992
59	6,166	0.96%	9.74%	55	3,758	1.46%	12.01%	-2.038791	-2.239497
1	48	2.08%	14.28%	57	4,157	1.37%	11.63%	0.028766	-0.982512
89	35,083	0.25%	5.03%	5,476	635,724	0.86%	9.24%	-11.990889	-8.289943
6	40,774	0.02%	0.16%						-2.952835
2	15,607	0.01%	0.21%						-2.970567
22	41,206	0.05%							
2	15,631	0.01%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
26	2	13.00	0.00						
21	1	21.00	0.00	36,005	293	122.88	139.27	-0.730292	-1.443986
427	17	25.12	16.90						
1	1	1.00	0.00	45,571	384	118.67	138.76	-0.846955	-1.514912
0	2	0.00%	0.00%						
0	1	0.00%	0.00%	134	293	45.73%	49.82%	-0.916461	-1.557169
2	17	11.76%	32.22%						
0	1	0.00%	0.00%	181	384	47.14%	49.92%	-0.943032	-1.573323
2	2	100.00%	0.00%	2,206	2,273	97.05%	16.91%	-0.246353	-1.149772
2	2	100.00%	0.00%	2,043	2,046	99.85%	3.83%	-0.054166	-1.032931
4	4	100.00%							
13	13	100.00%	0.00%	3	3	100.00%	0.00%		
52	56	92.86%							
445	459	96.95%							
84	91	92.31%	26.65%	7	9	77.78%	41.57%	-1.000192	-1.608074
190	192	98.96%							
11	11	100.00%							
7	7	100.00%	0.00%	4	4	100.00%	0.00%		
4	4	100.00%							
20	20	100.00%							
12	16	75.00%	43.30%	2	4	50.00%	50.00%	-0.894427	-1.543773
36	36	100.00%							
9	2	4.50	0.71	5,698	1,682	3.39	1.91	0.87055	-0.470743
1	1	1.00	0.00	753	679	1.11	0.44	-0.246875	-1.150089
5	1	5.00							
133	44	3.02							
925	307	3.01							
432	86	5.02							
681	168	4.05							
56	11	5.09							
11	4	2.75							
31	11	2.82							
95	16	5.94							
148	30	4.93							
20	20	100.00%	0.00%	8	8	100.00%	0.00%		
4	4	100.00%	0.00%	4,253	4,701	90.47%	29.36%	-0.648839	-1.394466
59	61	96.72%	17.81%	5	5	100.00%	0.00%	-1.050026	-1.63837

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
503	505	99.60%	6.28%	5	5	100.00%	0.00%	-2.063537	-2.254542
107	107	100.00%	0.00%	14	14	100.00%	0.00%		
228	228	100.00%	0.00%	3,093	3,330	92.88%	25.71%	-4.043624	-3.458349
36	36	100.00%							
3,744	3,746	99.95%							
2572.92	18,378	0.14							
11621.82	17,346	0.67							
14194.74	18,378	0.77							
1430.80	5,110	0.28							
1568.32	5,110	0.31							
156.00	1,300	0.12							
4776.00	1,200	3.98							
4932.00	1,300	3.79							
2519.30	4,130	0.61							
22922.64	4,108	5.58							
25441.94	4,130	6.16							
5317.80	8,863	0.60							
6256.00	5,440	1.15							
11573.80	8,863	1.31							
1026.60	1,180	0.87							
1900.74	1,203	1.58							
2927.34	1,180	2.48							
1627.56	6,028	0.27							
5210.74	12,118	0.43							
6838.30	6,028	1.13							
51.50	1,030	0.05							
687.90	2,293	0.30							
1300.36	1,102	1.18							
2039.76	2,293	0.89							
1309.80	3,540	0.37							
65259.16	3,539	18.44							
66568.96	3,540	18.80							
14378.86	7,499	1.92							
19283.39	5,158	3.74							
75455.47	6,528	11.56							
31541.27	8,394	3.76							
21448.06	1,109	19.34							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
6929.84	1,766	3.92							
22540.00	5,635	4.00							
2405.39	3,890	0.62							
8638.02	1,940	4.45							
3,714	4,507	82.41%							
56	103	54.37%							
827	1,086	76.15%							
3,714	3,735	99.44%							
56	56	100.00%							
827	832	99.40%							
30:03	4	7:31							
467:33	299	1:34							
49	49	100.00%							
680	680	100.00%							
3,399	3,399	100.00%							
29	29	100.00%							
496	511	97.06%							
726	726	100.00%							
5	5	100.00%							
20	20	100.00%							
21	63	33.33%	47.14%	3	81	3.70%	18.89%	-9.339741	-6.67816
1,675	1,675	100.00%							
1,757,766	1,758,042	99.98%							
20,403	20,403	100.00%							
4,746	4,747	99.98%	1.45%	72,306	72,841	99.27%	8.54%	-5.577655	-4.390973
20,393	20,393	100.00%							
2	2	100.00%							
4,646,939	4,390,757	1.06							
7882.36	53,037	0.15							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
43,200	43,200	100.00%							
42,080	42,180	99.76%							
22,860	22,860	100.00%							
0	0								
27	34	79.41%	40.43%	16	20	80.00%	40.00%	-0.626814	-2.381076

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3	3	100.00%	0.00%						
4	7	57.14%							
17	29	58.62%							
40	58	68.97%	46.26%	18	22	81.82%	38.57%	1.726218	-0.950534
11	13	84.62%	36.08%	20	25	80.00%	40.00%	-0.674882	-2.4103
2	4	50.00%							
5	5	100.00%	0.00%	20	25	80.00%	40.00%	-2.041242	-3.240986
3	9	33.33%	47.14%	404	781	51.73%	49.97%	0.760065	-0.537913
97:16	1	97:16	0:00	34142:27	836	40:50	36:40	1.242641	-0.244528
104:05	34	3:04	1:50	69:44	18	3:52	3:22	-0.826997	-1.502778
3:20	3	1:07	1:06						
28:41	7	4:06	2:41	1:20	1	1:20	0:00		
100:23	29	3:28	2:16	1:20	1	1:20	0:00		
214:23	58	3:42	3:27	73:49	20	3:41	3:14	-0.143367	-1.087161
1219:40	94	12:59	21:14	153190:40	3,966	38:38	40:56	-6.004863	-4.650697
39:17	13	3:01	2:11	63:43	21	3:02	2:14	-0.015639	-1.009508
24:16	4	6:04	3:17						
6:34	5	1:19	1:00	63:43	21	3:02	2:14	-1.547748	-1.940964
45:17	7	6:28	1:40	39855:55	1,013	39:21	36:23	-2.382543	-2.448483
0	1	0.00%	0.00%	117	877	13.34%	34.00%	-0.392138	-1.238403
4	34	11.76%	32.22%	6	22	27.27%	44.54%	-1.272624	-1.773701
0	3	0.00%	0.00%						
0	7	0.00%	0.00%	0	2	0.00%	0.00%		
2	29	6.90%	25.34%	0	2	0.00%	0.00%	-1.141256	-1.693834
15	58	25.86%	43.79%	6	22	27.27%	44.54%	-0.1265	-1.076906
5	94	5.32%	22.44%	444	4,318	10.28%	30.37%	-1.56739	-1.952906
2	13	15.38%	36.08%	4	25	16.00%	36.66%	-0.04909	-1.029845
0	4	0.00%	0.00%						
0	5	0.00%	0.00%	4	25	16.00%	36.66%	-0.890871	-1.541611
0	7	0.00%	0.00%	135	1,086	12.43%	32.99%	-0.993643	-1.604092
47	2,433	1.93%	13.76%	45	3,961	1.14%	10.60%	2.914814	0.772081
3	88,281	0.00%	0.58%	1	75,024	0.00%	0.37%	1.139271	-0.307372
1	91	1.10%	10.43%	4,512	449,653	1.00%	9.97%	-0.254964	-1.155007
0	163	0.00%		47	4,250	1.11%	10.46%	-1.324923	-1.805496
7	4,533	0.15%	3.93%	2	1,529	0.13%	3.61%	0.220962	-0.865665
33	15,400	0.21%	4.62%	2	1,529	0.13%	3.61%	0.861411	-0.476299
63	6,153	1.02%	10.07%	47	3,847	1.22%	10.99%	-0.876196	-1.532689

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	49	0.00%		47	4,250	1.11%	10.46%	-0.736	-1.447456
101	35,500	0.28%	5.33%	5,404	642,627	0.84%	9.13%	-11.176183	-7.794637
1	1	100.00%	0.00%	793	877	90.42%	29.43%	-0.325279	-1.197755
11	41,206	0.03%	0.23%						-2.920165
1	15,703	0.01%	0.07%						-2.982164
11	41,206	0.03%							
1	15,703	0.01%							
3	1	3.00	0.00						
169	8	21.13	4.26						
24	3	8.00	3.46	304	3	101.33	142.38	-0.802843	-1.488094
0	1	0.00%	0.00%						
1	8	12.50%	33.07%						
1	3	33.33%	47.14%	2	3	66.67%	47.14%	-0.866025	-1.526506
1	1	100.00%	0.00%	2,176	2,251	96.67%	17.95%	-0.185611	-1.112844
2	2	100.00%							
6	6	100.00%	0.00%						
41	41	100.00%							
402	408	98.53%							
106	114	92.98%	25.54%	4	4	100.00%	0.00%	-0.681811	-1.414512
214	214	100.00%							
9	9	100.00%							
3	4	75.00%	43.30%	3	3	100.00%	0.00%	-0.180012	-1.10944
6	6	100.00%							
22	22	100.00%							
27	27	100.00%	0.00%	9	11	81.82%	38.57%	-1.317893	-1.801222
14	14	100.00%							
3	1	3.00	0.00	7,230	1,950	3.71	2.67	-0.265203	-1.161232
9	2	4.50							
99	39	2.54							
816	280	2.91							
753	102	7.38							
752	167	4.50							
18	5	3.60							
18	6	3.00							
45	15	3.00							
123	27	4.56							
61	13	4.69							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
10	10	100.00%	0.00%	3	3	100.00%	0.00%		
1	1	100.00%	0.00%	4,368	4,830	90.43%	29.41%	-0.325188	-1.1977
48	48	100.00%	0.00%	4	4	100.00%	0.00%		
460	465	98.92%	10.31%	4	4	100.00%	0.00%	-1.726825	-2.049835
139	141	98.58%	11.83%	14	15	93.33%	24.94%	-0.774699	-1.470983
220	228	96.49%	18.40%	3,106	3,364	92.33%	26.61%	-2.284735	-2.38902
22	22	100.00%							
7,094	7,098	99.94%							
2495.36	17,824	0.14							
10873.17	17,259	0.63							
13368.53	17,824	0.75							
1463.84	5,228	0.28							
1602.65	5,228	0.31							
401.94	1,386	0.29							
4776.00	1,200	3.98							
5177.94	1,386	3.74							
2426.06	3,913	0.62							
27905.74	4,021	6.94							
30331.80	3,913	7.75							
5462.73	8,671	0.63							
6486.00	5,640	1.15							
11948.73	8,671	1.38							
1176.58	1,322	0.89							
941.25	1,255	0.75							
2117.83	1,322	1.60							
1668.24	5,958	0.28							
4113.78	12,466	0.33							
5782.02	5,958	0.97							
46.24	1,156	0.04							
660.61	2,131	0.31							
1482.08	1,256	1.18							
2188.93	2,131	1.03							
1143.45	3,267	0.35							
69328.16	3,581	19.36							
70471.61	3,267	21.57							
13276.56	7,470	1.78							
21496.01	5,150	4.17							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
71518.47	6,526	10.96							
30477.51	8,356	3.65							
20359.71	1,071	19.01							
6872.94	1,772	3.88							
23988.49	6,019	3.99							
2516.77	3,845	0.65							
8389.42	1,931	4.34							
3,776	4,590	82.27%							
48	92	52.17%							
939	1,207	77.80%							
3,776	3,800	99.37%							
48	48	100.00%							
939	943	99.58%							
41:16	5	8:15							
476:27	290	1:39							
45	45	100.00%							
808	808	100.00%							
3,429	3,429	100.00%							
31	31	100.00%							
515	535	96.26%							
728	728	100.00%							
1	1	100.00%							
3	3	100.00%							
33	33	100.00%							
32	62	51.61%	49.97%	3	82	3.66%	18.77%	-15.17712	-10.227034
0	1	0.00%	0.00%						
1,419	1,419	100.00%							
1,896,925	1,938,345	97.86%							
21,644	21,644	100.00%							
4,537	4,539	99.96%	2.10%	79,309	79,703	99.51%	7.01%	-4.207208	-3.557801
21,510	21,510	100.00%							
1	1	100.00%							
3,166,786	2,958,740	1.07							
9652.43	62,890	0.15							
28,980	28,980	100.00%							
28,980	28,980	100.00%							
28,980	28,980	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
41,460	41,460	100.00%							
40,287	40,380	99.77%							
21,060	21,060	100.00%							
0	0								
20	25	80.00%	40.00%	16	22	72.73%	44.54%	-1.11724	-2.679234
2	2	100.00%	0.00%	2	2	100.00%	0.00%		
5	10	50.00%							
19	28	67.86%							
30	36	83.33%	37.27%	15	21	71.43%	45.18%	-1.91943	-3.16693
4	4	100.00%	0.00%	25	35	71.43%	45.18%	-2.396578	-3.457016
2	2	100.00%							
1	2	50.00%							
4	6	66.67%	47.14%	25	35	71.43%	45.18%	-0.3906	-2.237468
5	9	55.56%	49.69%	452	719	62.87%	48.32%	0.132631	-0.919366
0	1	0.00%	0.00%	2,712	4,799	56.51%	49.57%	0.163658	-0.900503
32:04	1	32:04	0:00	29438:26	922	31:56	30:57	0.57691	-0.649263
1:44	1	1:44	0:00	99:56	20	5:00	5:58	-0.533075	-1.324087
77:06	25	3:05	3:17	98:01	18	5:27	6:09	-1.243243	-1.755838
4:13	2	2:06	1:52	5:26	2	2:43	0:41	-0.889979	-1.541069
48:43	10	4:52	2:40	5:26	2	2:43	0:21	1.418654	-0.13752
135:12	28	4:50	5:18	5:26	2	2:43	0:21	0.962099	-0.415085
108:40	36	3:01	1:58	94:41	17	5:34	6:19	-1.373798	-1.83521
788:54	84	9:24	7:21	109611:00	3,729	29:24	27:44	-6.536098	-4.973665
8:45	4	2:11	0:44	124:13	29	4:17	3:51	-1.022541	-1.621661
6:40	2	3:20	0:18						
34:37	2	17:19	22:21						
22:46	6	3:48	1:38	124:13	29	4:17	3:51	-0.283663	-1.172455
95:57	12	8:00	8:09	29762:55	955	31:10	30:50	-2.587365	-2.573006
0	1	0.00%	0.00%	0	8	0.00%	0.00%		
0	1	0.00%	0.00%	4	24	16.67%	37.27%	-0.438178	-1.266393
7	25	28.00%	44.90%	4	24	16.67%	37.27%	0.60483	-0.63229
0	2	0.00%	0.00%	0	2	0.00%	0.00%		
0	10	0.00%	0.00%	0	2	0.00%	0.00%		
1	28	3.57%	18.56%	0	2	0.00%	0.00%	-1.501086	-1.912595
4	36	11.11%	31.43%	4	24	16.67%	37.27%	-0.565685	-1.343912
4	84	4.76%	21.30%	412	4,089	10.08%	30.10%	-1.601621	-1.973716
0	4	0.00%	0.00%	3	35	8.57%	27.99%	-0.580119	-1.352688

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	2	0.00%	0.00%						
1	2	50.00%	50.00%						
0	6	0.00%	0.00%	3	35	8.57%	27.99%	-0.692952	-1.421285
0	12	0.00%	0.00%	101	1,013	9.97%	29.96%	-1.146032	-1.696738
29	2,490	1.16%	10.73%	57	4,046	1.41%	11.79%	-0.813303	-1.494453
2	93,345	0.00%	0.46%	2	76,273	0.00%	0.51%	-0.191877	-1.116653
0	93	0.00%		4,299	456,618	0.94%	9.66%	-0.940066	-1.57152
1	162	0.62%	7.83%	59	4,343	1.36%	11.58%	-0.800191	-1.486481
12	4,625	0.26%	5.09%	2	1,514	0.13%	3.63%	1.184227	-0.280041
30	15,251	0.20%	4.43%	2	1,514	0.13%	3.63%	0.660133	-0.598667
42	6,173	0.68%	8.22%	56	3,932	1.42%	11.85%	-3.076717	-2.870511
0	51	0.00%		59	4,343	1.36%	11.58%	-0.833204	-1.506552
96	36,062	0.27%	5.15%	5,102	650,896	0.78%	8.82%	-10.850084	-7.596383
18	41,062	0.04%	0.23%						-2.865528
1	15,703	0.00%	0.06%						-2.985328
21	41,134	0.05%							
1	15,703	0.00%							
76	2	38.00							
14	6	2.33	3.61						
181	7	25.86	8.78	328	8	41.00	82.75	-0.353591	-1.214968
10	2	5.00	0.00	36,175	317	114.12	130.20	-1.181495	-1.718298
5	6	83.33%	37.27%						
6	7	85.71%	34.99%	3	8	37.50%	48.41%	2.457263	0.49391
0	2	0.00%	0.00%	134	317	42.27%	49.40%	-1.206358	-1.733413
2	2	100.00%	0.00%	2,204	2,205	99.95%	2.13%	-0.03011	-1.018306
13	13	100.00%							
5	5	100.00%	0.00%	6	6	100.00%	0.00%		
41	41	100.00%							
528	544	97.06%							
99	105	94.29%	23.21%	3	6	50.00%	50.00%	-2.110097	-2.282848
201	210	95.71%							
17	17	100.00%							
2	2	100.00%	0.00%	4	4	100.00%	0.00%		
2	2	100.00%							
18	18	100.00%							
35	38	92.11%	26.97%	5	10	50.00%	50.00%	-2.369396	-2.44049
13	13	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	1	1.00	0.00	892	759	1.18	0.48	-0.365819	-1.222402
25	6	4.17							
99	38	2.61							
955	322	2.97							
432	97	4.45							
753	167	4.51							
49	10	4.90							
51	17	3.00							
183	38	4.82							
59	13	4.54							
7	7	100.00%	0.00%	10	10	100.00%	0.00%		
2	2	100.00%	0.00%	4,347	4,784	90.87%	28.81%	-0.448301	-1.272548
46	47	97.87%	14.43%	7	7	100.00%	0.00%	-1.128144	-1.685863
590	600	98.33%	12.80%	7	7	100.00%	0.00%	-1.22496	-1.744723
142	143	99.30%	8.33%	18	19	94.74%	22.33%	-0.837022	-1.508873
216	223	96.86%	17.44%	3,122	3,338	93.53%	24.60%	-1.95816	-2.190477
21	21	100.00%							
4,064	4,064	100.00%							
3566.22	24,357	0.15							
10195.64	16,705	0.61							
13761.86	24,357	0.57							
1654.23	5,572	0.30							
1871.63	5,572	0.34							
629.30	2,280	0.28							
48.57	795	0.06							
677.87	2,280	0.30							
2966.94	4,664	0.64							
19420.31	3,343	5.81							
22387.25	4,664	4.80							
6332.93	10,058	0.63							
6486.00	5,640	1.15							
12818.93	10,058	1.27							
1640.02	1,832	0.90							
984.04	973	1.01							
2624.06	1,832	1.43							
1960.10	6,563	0.30							
4816.36	11,142	0.43							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
6776.46	6,563	1.03							
66.66	1,024	0.07							
1033.17	3,179	0.32							
1231.04	1,025	1.20							
2330.87	3,179	0.73							
1660.68	4,459	0.37							
61049.94	3,183	19.18							
62710.62	4,459	14.06							
12237.43	7,032	1.74							
20460.15	4,824	4.24							
62082.99	6,210	10.00							
29010.77	7,869	3.69							
19741.75	1,015	19.45							
6403.53	1,640	3.90							
23392.90	5,614	4.17							
2300.50	3,711	0.62							
7004.22	1,777	3.94							
4,573	5,537	82.59%							
33	81	40.74%							
784	1,096	71.53%							
4,573	4,585	99.74%							
33	33	100.00%							
784	794	98.74%							
27:33	3	9:11							
722:22	356	2:02							
28	28	100.00%							
580	580	100.00%							
4,191	4,191	100.00%							
45	45	100.00%							
690	710	97.18%							
859	861	99.77%							
2	2	100.00%							
2	2	100.00%							
74	74	100.00%							
53	93	56.99%	49.51%	8	90	8.89%	28.46%	-11.430786	-7.949424
1,672	1,672	100.00%							
1,797,889	1,798,010	99.99%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
21,310	21,310	100.00%							
4,107	4,112	99.88%	3.48%	71,715	72,021	99.58%	6.50%	-2.908091	-2.767994
21,310	21,310	100.00%							
1	1	100.00%							
3,373,468	3,202,610	1.05							
9150.58	66,712	0.14							
29,778	30,420	97.89%							
29,778	30,420	97.89%							
29,773	30,420	97.87%							
86,280	86,280	100.00%							
83,850	83,850	100.00%							
22,500	22,500	100.00%							
0	0								
23	32	71.88%	44.96%	12	20	60.00%	48.99%	-1.700772	-3.033996
1	2	50.00%	50.00%						
7	11	63.64%							
20	36	55.56%							
39	56	69.64%	45.98%	10	18	55.56%	49.69%	-2.092666	-3.27225
6	6	100.00%	0.00%	31	37	83.78%	36.86%	-1.99925	-3.215458
1	1	100.00%							
2	2	100.00%							
15	18	83.33%	37.27%	31	37	83.78%	36.86%	-0.628862	-2.38232
2	5	40.00%	48.99%	507	736	68.89%	46.30%	0.914903	-0.443778
158:23	32	4:57	11:43	75:00	16	4:41	3:45	-0.404289	-1.24579
177:47	2	88:54	124:42						
37:48	11	3:26	2:04	15:42	3	5:14	4:03	-0.681945	-1.414593
215:09	36	5:59	5:41	15:42	3	5:14	4:03	-0.140835	-1.085622
241:30	56	4:19	4:37	74:43	15	4:59	3:42	-0.622421	-1.378405
933:45	86	10:51	16:31	107301:30	3,744	28:40	39:51	-4.096083	-3.490242
7:34	6	1:16	0:59	93:15	31	3:00	2:46	-1.416712	-1.861299
3:52	1	3:52	0:00						
4:39	2	2:19	1:09						
57:26	18	3:11	2:31	93:15	31	3:00	2:46	0.161119	-0.902047
139:26	16	8:43	7:50	33878:38	1,035	32:44	42:50	-2.226138	-2.353396
9	32	28.13%	44.96%	0	23	0.00%	0.00%	2.618853	0.59215
0	2	0.00%	0.00%						
1	11	9.09%	28.75%	0	4	0.00%	0.00%	-0.622926	-1.378712

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2	36	5.56%	22.91%	0	4	0.00%	0.00%	-0.869424	-1.528572
11	57	19.30%	39.46%	0	23	0.00%	0.00%	2.105826	0.280251
6	86	6.98%	25.48%	364	4,134	8.81%	28.34%	-0.592205	-1.360035
0	6	0.00%	0.00%	9	37	24.32%	42.90%	-1.288204	-1.783172
0	1	0.00%	0.00%						
0	2	0.00%	0.00%						
8	18	44.44%	49.69%	9	37	24.32%	42.90%	1.199951	-0.270481
1	16	6.25%	24.21%	132	1,101	11.99%	32.48%	-0.701632	-1.426562
38	2,556	1.49%	12.10%	57	4,144	1.38%	11.65%	0.379662	-0.769182
2	93,273	0.00%	0.46%	0	78,025	0.00%			
0	93	0.00%		4,381	463,645	0.94%	9.67%	-0.941788	-1.572567
0	159	0.00%		60	4,450	1.35%	11.53%	-1.4485	-1.880626
12	4,684	0.26%	5.06%	4	1,528	0.26%	5.11%	-0.037126	-1.022571
38	14,923	0.25%	5.04%	4	1,528	0.26%	5.11%	-0.05202	-1.031626
74	6,180	1.20%	10.88%	55	4,036	1.36%	11.59%	-0.704596	-1.428364
0	52	0.00%		60	4,450	1.35%	11.53%	-0.838151	-1.50956
102	36,439	0.28%	5.28%	5,236	658,911	0.79%	8.88%	-10.772483	-7.549205
3	41,254	0.01%	0.08%						-2.977364
0	15,751	0.00%	0.01%						-2.995749
3	41,254	0.01%							
0	15,751	0.00%							
38	1	38.00							
58	10	5.80	5.37						
54	8	6.75	4.65	288	4	72.00	101.47	-1.0501	-1.638415
83	9	9.22	7.28	31,820	277	114.87	126.60	-2.463961	-2.497982
1	10	10.00%	30.00%						
7	8	87.50%	33.07%	3	4	75.00%	43.30%	1.04505	-0.364655
0	9	0.00%	0.00%	132	277	47.65%	49.94%	-2.816963	-2.712592
2	2	100.00%	0.00%	2,070	2,075	99.76%	4.90%	-0.069471	-1.042236
20	20	100.00%							
11	11	100.00%	0.00%	16	16	100.00%	0.00%		
63	63	100.00%							
417	458	91.05%							
96	104	92.31%	26.65%	2	2	100.00%	0.00%	-1.054129	-1.640865
140	143	97.90%							
12	15	80.00%							
8	8	100.00%	0.00%	3	3	100.00%	0.00%		

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
9	9	100.00%							
15	15	100.00%							
18	18	100.00%	0.00%	7	10	70.00%	45.83%	-1.65985	-2.009117
18	23	78.26%							
1	1	1.00	0.00	845	733	1.15	0.54	-0.281818	-1.171333
22	3	7.33							
165	58	2.84							
797	247	3.23							
395	88	4.49							
600	128	4.69							
28	5	5.60							
24	8	3.00							
42	14	3.00							
72	17	4.24							
85	23	3.70							
19	19	100.00%	0.00%	20	20	100.00%	0.00%		
2	2	100.00%	0.00%	4,135	4,574	90.40%	29.46%	-0.460696	-1.280083
70	73	95.89%	19.85%	4	4	100.00%	0.00%	-1.037519	-1.630767
476	482	98.76%	11.09%	4	4	100.00%	0.00%	-1.658352	-2.008206
121	122	99.18%	9.02%	12	12	100.00%	0.00%	-1.343517	-1.816801
162	166	97.59%	15.33%	3,015	3,248	92.83%	25.81%	-2.320049	-2.410489
20	20	100.00%							
4,621	4,623	99.96%							
2760.67	18,884	0.15							
10871.37	17,342	0.63							
13632.04	18,884	0.72							
1513.48	5,345	0.28							
1651.18	5,345	0.31							
378.81	1,302	0.29							
63.21	1,037	0.06							
442.02	1,302	0.34							
2589.88	4,221	0.61							
21251.20	4,155	5.11							
23841.08	4,221	5.65							
5347.93	8,934	0.60							
6486.00	5,640	1.15							
11833.93	8,934	1.32							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1091.63	1,238	0.88							
1180.64	1,218	0.97							
2272.27	1,238	1.84							
1735.23	6,199	0.28							
5576.32	12,352	0.45							
7311.55	6,199	1.18							
53.71	1,258	0.04							
705.85	2,331	0.30							
1497.49	1,259	1.19							
2257.05	2,331	0.97							
1370.24	3,651	0.38							
70936.56	3,649	19.44							
72306.80	3,651	19.80							
20758.25	7,312	2.84							
23766.54	5,061	4.70							
67646.64	6,399	10.57							
39493.49	8,198	4.82							
21004.88	1,063	19.76							
9598.37	1,736	5.53							
29908.41	5,894	5.07							
5133.78	3,779	1.36							
9737.07	1,894	5.14							
3,598	4,357	82.58%							
53	88	60.23%							
889	1,160	76.64%							
3,598	3,639	98.87%							
53	53	100.00%							
889	898	99.00%							
572:57	291	1:58							
47	47	100.00%							
647	647	100.00%							
3,294	3,294	100.00%							
22	22	100.00%							
601	615	97.72%							
673	673	100.00%							
1	1	100.00%							
4	4	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
27	27	100.00%							
19	77	24.68%	43.11%	7	63	11.11%	31.43%	-2.540644	-2.544602
1,578	1,578	100.00%							
1,851,013	1,851,814	99.96%							
22,558	22,558	100.00%							
4,751	4,752	99.98%	1.45%	75,832	76,188	99.53%	6.82%	-4.376084	-3.66047
22,558	22,558	100.00%							
1	1	100.00%							
3,560,409	3,398,255	1.05							
7191.08	57,209	0.13							
28,080	28,080	100.00%							
28,080	28,080	100.00%							
28,080	28,080	100.00%							
83,520	83,520	100.00%							
81,480	81,480	100.00%							
21,960	21,960	100.00%							
0	0								
25	36	69.44%	46.06%	17	22	77.27%	41.91%	0.666508	-1.594792
3	3	100.00%	0.00%	1	2	50.00%	50.00%	-2.19089	-3.331966
8	15	53.33%							
21	22	95.45%							
59	67	88.06%	32.43%	13	18	72.22%	44.79%	-2.663766	-3.619454
11	12	91.67%	27.64%	27	32	84.38%	36.31%	-1.186532	-2.72136
0	1	0.00%	0.00%						
1	1	100.00%							
2	2	100.00%							
5	7	71.43%	45.18%	27	32	84.38%	36.31%	0.670326	-1.59247
3	5	60.00%	48.99%	527	734	71.80%	45.00%	0.160261	-0.902569
125:59	36	3:30	2:18	69:08	18	3:50	4:20	-0.272807	-1.165855
1:27	3	0:29	0:16	5:06	2	2:33	2:54	-0.780895	-1.474751
80:50	15	5:23	3:52	2:31	1	2:31	0:00		
55:07	22	2:30	1:02	2:31	1	2:31	0:00		
181:15	67	2:42	2:03	67:21	16	4:13	4:28	-1.209359	-1.735238
508:47	78	6:31	6:04	90967:26	3,600	25:16	36:51	-4.444912	-3.702314
29:26	12	2:27	1:17	75:34	27	2:48	1:53	-0.531491	-1.323124
13:37	1	13:37	0:00						
3:03	1	3:03	0:00						

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
4:33	2	2:16	0:13						
24:17	7	3:28	3:34	75:34	27	2:48	1:53	0.687131	-0.582254
19:41	5	3:56	1:24	30568:24	957	31:57	54:15	-1.151453	-1.700034
9	36	25.00%	43.30%	7	26	26.92%	44.36%	-0.168456	-1.102414
0	3	0.00%	0.00%	0	2	0.00%	0.00%		
0	15	0.00%	0.00%	0	1	0.00%	0.00%		
0	22	0.00%	0.00%	0	1	0.00%	0.00%		
11	67	16.42%	37.04%	7	26	26.92%	44.36%	-1.025022	-1.623169
5	78	6.41%	24.49%	348	4,012	8.67%	28.15%	-0.70353	-1.427716
1	12	8.33%	27.64%	3	32	9.38%	29.15%	-0.105574	-1.064185
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	2	0.00%	0.00%						
2	7	28.57%	45.18%	3	32	9.38%	29.15%	0.795907	-0.516123
1	5	20.00%	40.00%	142	1,035	13.72%	34.41%	-0.058761	-1.035724
48	2,560	1.88%	13.56%	54	4,219	1.28%	11.24%	2.113097	0.284672
4	92,985	0.00%	0.66%	2	79,125	0.00%	0.50%	0.729611	-0.556428
0	102	0.00%		4,183	469,208	0.89%	9.40%	-0.957764	-1.582279
0	157	0.00%		58	4,530	1.28%	11.24%	-1.402861	-1.852879
16	4,743	0.34%	5.80%	1	1,579	0.06%	2.52%	3.748714	1.279056
24	14,793	0.16%	4.02%	1	1,579	0.06%	2.52%	1.485002	-0.097183
74	6,202	1.19%	10.86%	50	4,110	1.22%	10.96%	-0.106043	-1.06447
0	54	0.00%		58	4,530	1.28%	11.24%	-0.83193	-1.505778
83	36,937	0.22%	4.73%	5,047	665,898	0.76%	8.67%	-11.501413	-7.992363
23	41,038	0.06%	0.37%						-2.829097
6	15,751	0.04%	0.21%						-2.876945
26	41,230	0.06%							
6	15,751	0.04%							
17	1	17.00							
71	10	7.10	2.23						
3	1	3.00	0.00	270	6	45.00	77.04	-0.504712	-1.306843
9	3	3.00	0.00	27,343	265	103.18	121.92	-1.415267	-1.860421
10	10	100.00%	0.00%						
1	1	100.00%	0.00%	3	6	50.00%	50.00%	3.719016	1.261001
3	3	100.00%	0.00%	128	265	48.30%	49.97%	3.719016	1.261001
1	1	100.00%	0.00%	2,223	2,282	97.41%	15.87%	-0.162878	-1.099022
1	1	100.00%	0.00%	2,156	2,161	99.77%	4.80%	-0.048146	-1.029271

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
8	8	100.00%							
9	9	100.00%	0.00%	6	6	100.00%	0.00%		
45	46	97.83%							
438	444	98.65%							
96	98	97.96%	14.14%	4	8	50.00%	50.00%	-2.608596	-2.585914
167	182	91.76%							
21	21	100.00%							
9	9	100.00%							
16	16	100.00%							
7	7	100.00%	0.00%	18	25	72.00%	44.90%	-1.458333	-1.886604
17	18	94.44%							
3	1	3.00	0.00	5,543	1,716	3.23	5.54	-0.041517	-1.025241
1	1	1.00	0.00	940	831	1.13	0.52	-0.250827	-1.152492
16	3	5.33							
97	42	2.31							
655	231	2.84							
397	87	4.56							
645	144	4.48							
79	17	4.65							
23	9	2.56							
33	11	3.00							
29	6	4.83							
76	16	4.75							
9	9	100.00%	0.00%	12	12	100.00%	0.00%		
2	2	100.00%	0.00%	4,358	4,790	90.98%	28.65%	-0.445167	-1.270642
53	55	96.36%	18.72%	14	14	100.00%	0.00%	-0.339789	-1.206577
456	469	97.23%	16.42%	14	14	100.00%	0.00%	-0.464614	-1.282465
102	105	97.14%	16.66%	34	36	94.44%	22.91%	-0.609948	-1.370822
195	200	97.50%	15.61%	3,223	3,443	93.61%	24.46%	-2.186624	-2.329373
24	24	100.00%							
3,139	3,160	99.34%							
4703.47	31,200	0.15							
14688.08	24,958	0.59							
19391.55	31,200	0.62							
2185.83	7,319	0.30							
2478.22	7,319	0.34							
746.10	2,546	0.29							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
112.77	1,658	0.07							
858.87	2,546	0.34							
3824.81	5,939	0.64							
25690.09	5,270	4.87							
29514.90	5,939	4.97							
8583.70	13,524	0.63							
45999.58	31,577	1.46							
54583.28	13,524	4.04							
1818.56	2,011	0.90							
1102.02	1,634	0.67							
2920.58	2,011	1.45							
2679.37	9,241	0.29							
5383.03	17,602	0.31							
8062.40	9,241	0.87							
93.25	1,504	0.06							
1093.31	3,419	0.32							
1811.20	1,504	1.20							
2997.76	3,419	0.88							
2321.12	5,882	0.39							
101505.64	5,284	19.21							
103826.76	5,882	17.65							
12683.62	6,827	1.86							
17418.93	4,701	3.71							
56862.65	5,956	9.55							
29038.93	7,636	3.80							
18963.12	968	19.59							
6468.17	1,635	3.96							
22180.23	5,497	4.03							
8091.91	3,527	2.29							
6145.14	1,744	3.52							
3,633	4,382	82.91%							
60	104	57.69%							
753	1,018	73.97%							
3,633	3,653	99.45%							
60	61	98.36%							
753	765	98.43%							
53:56	3	17:59							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
752:13	359	2:06							
58	58	100.00%							
554	554	100.00%							
3,354	3,354	100.00%							
28	28	100.00%							
579	599	96.66%							
685	685	100.00%							
4	4	100.00%							
54	54	100.00%							
33	65	50.77%	49.99%	2	63	3.17%	17.53%	-15.354672	-10.334978
1,541	1,541	100.00%							
1,907,982	1,908,763	99.96%							
21,037	21,037	100.00%							
3,863	3,863	100.00%	0.00%	67,626	68,097	99.31%	8.29%	-5.04585	-4.067659
21,037	21,037	100.00%							
3,026,083	2,878,543	1.05							
7168.37	49,705	0.14							
29,820	29,880	99.80%							
29,820	29,880	99.80%							
29,792	29,880	99.71%							
85,680	85,680	100.00%							
83,130	83,130	100.00%							
21,600	21,600	100.00%							
0	0								
42	58	72.41%	44.69%	15	22	68.18%	46.58%	-0.72574	-2.441218
1	3	33.33%	47.14%	1	1	100.00%	0.00%	0	-2
6	15	40.00%							
23	30	76.67%							
36	45	80.00%	40.00%	17	24	70.83%	45.45%	-1.595756	-2.97015
10	14	71.43%	45.18%	28	40	70.00%	45.83%	-0.20078	-2.122066
1	1	100.00%	0.00%						
1	1	100.00%							
3	4	75.00%	43.30%	28	40	70.00%	45.83%	-0.416126	-2.252986
7	11	63.64%	48.10%	445	785	56.69%	49.55%	-0.461864	-1.280793
0	1	0.00%	0.00%	2,727	5,497	49.61%	50.00%	-0.01003	-1.006098
31:51	1	31:51	0:00	34958:25	985	35:29	59:15	-0.061409	-1.037334
224:54	58	3:53	4:04	102:08	19	5:23	6:46	-0.836453	-1.508528

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
23:45	3	7:55	5:02	1:10	1	1:10	0:00		
117:13	15	7:49	7:27	34:39	11	3:09	4:47	1.405072	-0.145777
101:02	30	3:22	3:16	34:39	11	3:09	4:47	0.047644	-0.971035
168:44	45	3:45	5:30	104:45	21	4:59	6:33	-0.716317	-1.43549
733:13	91	8:03	7:10	160401:49	4,344	36:55	64:31	-4.224772	-3.568479
47:26	14	3:23	2:40	118:49	31	3:50	2:44	-0.503812	-1.306296
2:30	1	2:30	0:00						
0:16	1	0:16	0:00						
30:40	4	7:40	13:08	118:49	31	3:50	2:44	1.145505	-0.303582
87:01	6	14:30	16:34	35140:58	1,012	34:43	58:40	-0.841705	-1.51172
0	1	0.00%	0.00%	7	22	31.82%	46.58%	-0.668114	-1.406185
16	58	27.59%	44.69%	3	24	12.50%	33.07%	1.196603	-0.272517
0	3	0.00%	0.00%	0	1	0.00%	0.00%		
0	15	0.00%	0.00%	0	12	0.00%	0.00%		
1	30	3.33%	17.95%	0	12	0.00%	0.00%	-0.565949	-1.344072
6	45	13.33%	33.99%	3	24	12.50%	33.07%	-0.302383	-1.183836
7	91	7.69%	26.65%	425	4,770	8.91%	28.49%	-0.40386	-1.24553
1	14	7.14%	25.75%	8	40	20.00%	40.00%	-1.035098	-1.629295
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
1	4	25.00%	43.30%	8	40	20.00%	40.00%	-0.290528	-1.176628
0	6	0.00%	0.00%	102	1,076	9.48%	29.29%	-0.790476	-1.480575
72	2,594	2.78%	16.43%	62	4,312	1.44%	11.90%	4.522587	1.749537
4	93,897	0.00%	0.65%	1	80,637	0.00%	0.35%	1.786117	0.085882
0	103	0.00%		4,946	474,520	1.04%	10.16%	-1.041469	-1.633168
1	150	0.67%	8.14%	64	4,629	1.38%	11.68%	-0.739031	-1.449299
16	4,810	0.33%	5.76%	12	1,603	0.75%	8.62%	-1.673262	-2.017271
30	14,717	0.20%	4.51%	12	1,603	0.75%	8.62%	-2.402823	-2.460813
49	6,255	0.78%	8.82%	64	4,205	1.52%	12.24%	-3.025365	-2.839291
0	54	0.00%		64	4,629	1.38%	11.68%	-0.865063	-1.525921
97	37,419	0.26%	5.08%	5,846	672,617	0.87%	9.28%	-12.371143	-8.521121
13	41,806	0.03%	0.28%						-2.907154
1	15,751	0.01%	0.06%						-2.973259
13	41,830	0.03%							
1	15,751	0.01%							
1	1	1.00	0.00						
0	1	0.00%	0.00%						

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	1	100.00%	0.00%	2,250	2,256	99.73%	5.15%	-0.051628	-1.031388
4	4	100.00%							
11	11	100.00%	0.00%	10	10	100.00%	0.00%		
43	43	100.00%							
525	550	95.45%							
59	71	83.10%	37.48%	9	13	69.23%	46.15%	-0.996005	-1.605528
333	338	98.52%							
9	9	100.00%							
5	5	100.00%	0.00%	21	21	100.00%	0.00%		
5	5	100.00%							
26	29	89.66%							
26	29	89.66%	30.45%	13	17	76.47%	42.42%	-1.017556	-1.61863
15	15	100.00%							
18	4	4.50							
109	38	2.87							
758	258	2.94							
421	67	6.28							
983	193	5.09							
38	9	4.22							
15	5	3.00							
75	25	3.00							
176	29	6.07							
40	9	4.44							
16	16	100.00%	0.00%	33	33	100.00%	0.00%		
1	1	100.00%	0.00%	4,399	4,828	91.11%	28.45%	-0.312253	-1.189836
50	51	98.04%	13.86%	3	6	50.00%	50.00%	-2.226123	-2.353387
580	596	97.32%	16.16%	3	6	50.00%	50.00%	-2.306393	-2.402188
92	100	92.00%	27.13%	32	35	91.43%	27.99%	-0.103935	-1.063188
353	355	99.44%	7.48%	3,068	3,282	93.48%	24.69%	-4.318629	-3.62554
136	136	100.00%							
3,005	3,006	99.97%							
3083.73	20,221	0.15							
7611.97	12,737	0.60							
10695.70	20,221	0.53							
1294.12	4,112	0.31							
1490.00	4,112	0.36							
620.18	2,157	0.29							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
50.27	806	0.06							
670.45	2,157	0.31							
2287.89	3,544	0.65							
10762.15	2,304	4.67							
13050.04	3,544	3.68							
5158.49	7,976	0.65							
29537.69	15,622	1.89							
34696.18	7,976	4.35							
1421.81	1,546	0.92							
575.17	727	0.79							
1996.98	1,546	1.29							
1567.86	4,964	0.32							
2797.00	8,302	0.34							
4364.86	4,964	0.88							
59.51	608	0.10							
780.39	2,294	0.34							
748.70	608	1.23							
1588.60	2,294	0.69							
1531.68	3,766	0.41							
50567.99	2,563	19.73							
52099.67	3,766	13.83							
13058.09	7,271	1.80							
18840.05	5,003	3.77							
56124.63	6,327	8.87							
30770.08	8,135	3.78							
19497.73	1,073	18.17							
6897.10	1,712	4.03							
23269.36	5,863	3.97							
9539.50	3,756	2.54							
6598.20	1,887	3.50							
3,860	4,499	85.80%							
63	119	52.94%							
877	1,259	69.66%							
3,860	3,878	99.54%							
63	63	100.00%							
877	899	97.55%							
42:46	5	8:33							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
705:04	290	2:26							
59	59	100.00%							
707	707	100.00%							
3,514	3,514	100.00%							
35	35	100.00%							
630	648	97.22%							
578	578	100.00%							
4	4	100.00%							
15	15	100.00%							
42	89	47.19%	49.92%	7	68	10.29%	30.39%	-7.538491	-5.583077
1,408	1,408	100.00%							
1,854,198	1,855,391	99.94%							
24,999	24,999	100.00%							
3,944	3,959	99.62%	6.14%	73,786	74,274	99.34%	8.08%	-2.11069	-2.283208
24,999	24,999	100.00%							
3,768,190	3,617,763	1.04							
7115.23	50,998	0.14							
27,360	27,360	100.00%							
27,360	27,360	100.00%							
27,228	27,360	99.52%							
77,580	77,580	100.00%							
75,600	75,600	100.00%							
20,160	20,160	100.00%							
0	0								
20	38	52.63%	49.93%	18	24	75.00%	43.30%	3.005654	-0.172692
8	15	53.33%							
25	32	78.13%							
56	65	86.15%	34.54%	19	25	76.00%	42.71%	-2.020476	-3.228362
4	5	80.00%	40.00%	35	44	79.55%	40.34%	-0.047754	-2.029032
1	1	100.00%	0.00%						
1	1	100.00%							
12	16	75.00%	43.30%	35	44	79.55%	40.34%	0.112376	-1.93168
2	7	28.57%	45.18%	420	770	54.55%	49.79%	0.990521	-0.397806
186:13	38	4:54	3:45	89:04	21	4:14	3:42	0.61584	-0.625596
83:32	15	5:34	4:38						
97:41	32	3:03	2:52						
195:35	63	3:06	2:09	90:07	22	4:06	3:40	-1.092502	-1.664194

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1071:02	116	9:14	8:53	131035:45	3,928	33:22	40:36	-6.30837	-4.835216
12:53	5	2:35	1:51	183:03	39	4:42	7:47	-0.573089	-1.348414
1:01	1	1:01	0:00						
2:56	1	2:56	0:00						
42:57	16	2:41	1:54	183:03	39	4:42	7:47	-0.870289	-1.529098
58:01	11	5:16	3:48	27505:45	987	27:52	24:46	-3.008317	-2.828927
8	38	21.05%	40.77%	4	27	14.81%	35.52%	0.301816	-0.816509
1	15	6.67%	24.94%						
0	32	0.00%	0.00%						
5	63	7.94%	27.03%	4	27	14.81%	35.52%	-0.841748	-1.511747
7	116	6.03%	23.81%	450	4,234	10.63%	30.82%	-1.58379	-1.962876
1	5	20.00%	40.00%	10	43	23.26%	42.25%	-0.163106	-1.099161
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
4	16	25.00%	43.30%	10	43	23.26%	42.25%	-0.175033	-1.106412
0	11	0.00%	0.00%	97	1,045	9.28%	29.02%	-1.055369	-1.641619
43	2,619	1.64%	12.71%	68	4,452	1.53%	12.26%	0.378936	-0.769623
1	94,257	0.00%	0.33%	1	81,237	0.00%	0.35%	-0.101234	-1.061546
0	108	0.00%		4,493	478,971	0.94%	9.64%	-1.011167	-1.614746
0	142	0.00%		71	4,772	1.49%	12.11%	-1.443148	-1.877372
15	4,859	0.31%	5.55%	0	1,612	0.00%			
33	14,397	0.23%	4.78%	0	1,612	0.00%			
81	6,341	1.28%	11.23%	69	4,334	1.59%	12.52%	-1.275523	-1.775463
0	56	0.00%		71	4,772	1.49%	12.11%	-0.914312	-1.555863
127	37,771	0.34%	5.79%	5,407	678,272	0.80%	8.89%	-9.804242	-6.960556
51	41,782	0.12%	0.58%						-2.630574
5	15,751	0.03%	0.25%						-2.896007
53	41,878	0.13%							
5	15,751	0.03%							
19	8	2.38	1.06						
11	3	3.67	2.89	263	6	43.83	70.10	-0.810352	-1.492659
62	2	31.00	0.00	21,692	264	82.17	106.03	-0.679868	-1.413331
8	8	100.00%	0.00%						
3	3	100.00%	0.00%	5	6	83.33%	37.27%	3.719016	1.261001
2	2	100.00%	0.00%	121	264	45.83%	49.83%	3.719016	1.261001
7	7	100.00%							
2	2	100.00%	0.00%	4	4	100.00%	0.00%		

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
63	66	95.45%							
324	329	98.48%							
66	68	97.06%	16.90%	10	13	76.92%	42.13%	-1.578825	-1.959858
215	222	96.85%							
11	11	100.00%							
3	3	100.00%	0.00%	3	3	100.00%	0.00%		
2	2	100.00%							
7	8	87.50%							
6	6	100.00%	0.00%	5	65	7.69%	26.65%	-8.118836	-5.935902
19	19	100.00%							
25	6	4.17							
170	57	2.98							
454	154	2.95							
291	61	4.77							
790	181	4.36							
30	6	5.00							
5	2	2.50							
15	5	3.00							
23	5	4.60							
92	19	4.84							
5	5	100.00%	0.00%	7	7	100.00%	0.00%		
70	71	98.59%	11.78%	4	4	100.00%	0.00%	-1.613358	-1.980852
352	356	98.88%	10.54%	4	4	100.00%	0.00%	-1.707233	-2.037924
73	74	98.65%	11.55%	68	78	87.18%	33.43%	-2.11404	-2.285245
238	241	98.76%	11.09%	2,865	3,071	93.29%	25.02%	-3.264572	-2.984719
43	43	100.00%							
3,374	3,374	100.00%							
4325.59	29,426	0.15							
12751.11	20,208	0.63							
17076.70	29,426	0.58							
1889.47	6,446	0.29							
2028.64	6,446	0.31							
859.45	2,965	0.29							
92.51	1,259	0.07							
951.96	2,965	0.32							
3372.34	5,429	0.62							
17837.82	3,981	4.48							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
21210.16	5,429	3.91							
7536.52	12,136	0.62							
39703.87	25,973	1.53							
47240.39	12,136	3.89							
1931.01	2,152	0.90							
809.80	1,222	0.66							
2740.81	2,152	1.27							
2243.80	7,715	0.29							
4349.12	13,474	0.32							
6592.92	7,715	0.85							
48.34	1,096	0.04							
1101.11	3,435	0.32							
1299.26	1,097	1.18							
2448.71	3,435	0.71							
2003.11	5,498	0.36							
80666.67	4,101	19.67							
82669.78	5,498	15.04							
10828.18	6,523	1.66							
1030.17	4,479	0.23							
74773.92	7,176	10.42							
25880.94	7,311	3.54							
40974.96	4,568	8.97							
3991.25	775	5.15							
19800.00	5,280	3.75							
9368.80	3,346	2.80							
5958.12	1,722	3.46							
3,438	4,060	84.68%							
50	79	63.29%							
852	1,108	76.90%							
3,438	3,457	99.45%							
50	50	100.00%							
852	855	99.65%							
44:07	2	22:03							
353:07	225	1:34							
41	41	100.00%							
622	622	100.00%							
3,160	3,160	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
20	20	100.00%							
513	533	96.25%							
538	539	99.81%							
5	5	100.00%							
1	1	100.00%							
1	1	100.00%							
33	33	100.00%							
23	45	51.11%	49.99%	9	68	13.24%	33.89%	-5.816278	-4.536046
1,696	1,697	99.94%							
1,900,445	1,901,150	99.96%							
20,890	20,890	100.00%							
3,307	3,309	99.94%	2.46%	67,977	68,442	99.32%	8.21%	-4.233289	-3.573657
20,890	20,890	100.00%							
3	3	100.00%							
4,189,698	4,019,065	1.04							
7733.70	53,295	0.15							
27,660	27,660	100.00%							
30,600	30,600	100.00%							
27,660	27,660	100.00%							
77,280	77,280	100.00%							
75,786	75,786	100.00%							
22,860	22,860	100.00%							
0	0								
27	35	77.14%	41.99%	22	27	81.48%	38.84%	0.18582	-1.88703
2	2	100.00%	0.00%						
13	18	72.22%							
21	26	80.77%							
63	76	82.89%	37.66%	18	23	78.26%	41.25%	-0.944134	-2.573992
10	14	71.43%	45.18%	31	35	88.57%	31.82%	2.077082	-0.737224
0	1	0.00%	0.00%						
11	11	100.00%	0.00%	31	35	88.57%	31.82%	-2.078406	-3.263582
4	6	66.67%	47.14%	468	840	55.71%	49.67%	-0.538175	-1.327187
5:36	3	1:52	1:29	66:11	18	3:41	2:41	-1.084646	-1.659418
108:48	35	3:07	2:33	66:11	18	3:41	2:41	-0.732104	-1.445088
3:44	2	1:52	1:53						
64:47	18	3:36	2:54	12:25	3	4:08	3:09	-0.274323	-1.166776
93:45	26	3:36	2:22	12:25	3	4:08	3:09	-0.277078	-1.168452

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
244:17	76	3:13	3:02	63:51	17	3:45	2:44	-0.737633	-1.448449
1524:07	137	11:07	11:00	197763:31	5,294	37:21	74:40	-4.059909	-3.468249
51:59	14	3:43	3:08	87:42	25	3:30	3:41	0.248174	-0.849121
11:05	1	11:05	0:00						
22:20	11	2:02	1:12	87:42	25	3:30	3:41	-1.10782	-1.673507
50:43	9	5:38	5:37	49651:07	1,199	41:25	161:26	-0.662331	-1.402669
0	3	0.00%	0.00%	2	27	7.41%	26.19%	-0.464758	-1.282553
3	35	8.57%	27.99%	2	27	7.41%	26.19%	-0.315084	-1.191557
0	2	0.00%	0.00%						
1	18	5.56%	22.91%	0	5	0.00%	0.00%	-0.781034	-1.474835
2	26	7.69%	26.65%	0	5	0.00%	0.00%	-0.52131	-1.316934
20	76	26.32%	44.03%	2	27	7.41%	26.19%	1.86893	0.136229
8	137	5.84%	23.45%	524	5,766	9.09%	28.74%	-1.307324	-1.794796
3	14	21.43%	41.03%	1	35	2.86%	16.66%	1.515255	-0.078791
0	1	0.00%	0.00%						
0	11	0.00%	0.00%	1	35	2.86%	16.66%	-0.496149	-1.301637
0	9	0.00%	0.00%	143	1,293	11.06%	31.36%	-1.054227	-1.640924
49	2,653	1.85%	13.46%	62	4,512	1.37%	11.64%	1.660213	0.009338
3	94,281	0.00%	0.56%	0	82,029	0.00%			
0	113	0.00%		6,080	484,216	1.26%	11.13%	-1.198573	-1.728681
0	141	0.00%		62	4,827	1.28%	11.26%	-1.335125	-1.811698
18	4,927	0.37%	6.03%	6	1,634	0.37%	6.05%	-0.01079	-1.00656
26	14,387	0.18%	4.25%	6	1,634	0.37%	6.05%	-1.180984	-1.717987
87	6,359	1.37%	11.62%	58	4,389	1.32%	11.42%	0.20819	-0.873429
0	57	0.00%		62	4,827	1.28%	11.26%	-0.856155	-1.520506
146	38,343	0.38%	6.16%	7,059	684,627	1.03%	10.10%	-12.266732	-8.457644
34	41,878	0.08%	0.48%						-2.758837
5	15,751	0.03%	0.18%						-2.903138
34	41,878	0.08%							
5	15,751	0.03%							
3	1	3.00	0.00						
578	4	144.50	163.39	2,162	23	94.00	26.50	2.365618	0.438194
22	2	11.00	0.00	19,130	242	79.05	100.14	-0.957037	-1.581837
1	1	100.00%	0.00%	2,269	2,270	99.96%	2.10%	-0.020989	-1.01276
6	6	100.00%							
3	4	75.00%	43.30%	3	3	100.00%	0.00%	-0.180012	-1.10944
58	59	98.31%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
362	370	97.84%							
75	76	98.68%	11.40%	6	6	100.00%	0.00%	-1.452576	-1.883104
202	202	100.00%							
25	26	96.15%							
10	10	100.00%							
1	1	100.00%							
7	7	100.00%	0.00%	7	9	77.78%	41.57%	-1.06066	-1.644836
21	22	95.45%							
1	1	1.00	0.00	929	818	1.14	0.50	-0.272776	-1.165836
29	6	4.83							
157	57	2.75							
583	179	3.26							
298	70	4.26							
672	145	4.63							
122	24	5.08							
30	10	3.00							
3	1	3.00							
29	6	4.83							
87	18	4.83							
4	4	100.00%	0.00%	5	5	100.00%	0.00%		
1	1	100.00%	0.00%	4,448	4,910	90.59%	29.20%	-0.322251	-1.195915
64	69	92.75%	25.93%	6	6	100.00%	0.00%	-0.388437	-1.236153
367	379	96.83%	17.51%	6	6	100.00%	0.00%	-0.938171	-1.570368
80	83	96.39%	18.66%	11	16	68.75%	46.35%	-2.183675	-2.32758
218	224	97.32%	16.15%	3,107	3,331	93.28%	25.04%	-2.340518	-2.422934
74	75	98.67%							
3,613	3,614	99.97%							
1386.80	10,260	0.14							
21677.38	36,031	0.60							
23064.18	10,260	2.25							
595.58	2,094	0.28							
853.12	2,094	0.41							
270.39	984	0.27							
149.84	2,309	0.06							
420.23	984	0.43							
1142.64	1,848	0.62							
30683.68	6,889	4.45							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
31826.32	1,848	17.22							
2525.93	4,188	0.60							
67412.56	45,236	1.49							
69938.49	4,188	16.70							
657.80	738	0.89							
1404.54	2,136	0.66							
2062.34	738	2.79							
758.63	2,670	0.28							
6972.21	23,796	0.29							
7730.84	2,670	2.90							
15.77	354	0.04							
366.46	1,188	0.31							
2287.91	1,933	1.18							
2670.14	1,188	2.25							
686.38	1,956	0.35							
138810.84	7,196	19.29							
139497.22	1,956	71.32							
12350.48	7,504	1.65							
19775.40	5,164	3.83							
58213.18	6,546	8.89							
30080.39	8,390	3.59							
20948.76	1,071	19.56							
6781.95	1,771	3.83							
23855.15	6,050	3.94							
8391.99	3,856	2.18							
6055.93	1,940	3.12							
3,987	4,650	85.74%							
58	78	74.36%							
782	1,129	69.26%							
3,987	4,008	99.48%							
58	59	98.31%							
782	797	98.12%							
2:36	2	1:18							
575:40	269	2:08							
54	54	100.00%							
553	553	100.00%							
3,670	3,673	99.92%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
13	13	100.00%							
627	643	97.51%							
570	570	100.00%							
5	5	100.00%							
5	5	100.00%							
10	10	100.00%							
17	28	60.71%	48.84%	5	65	7.69%	26.65%	-8.802436	-6.351501
5,363,099	2,256,987	2.38	0.56	2,472,881	526,407	4.70	5.93	-255.668764	-156.435572
19,890,021	19,890,021	100.00%							
10	5	2.00	0.00	2,472,881	526,407	4.70	5.93	-1.01684	-1.618195
5,363,089	2,256,982	2.38	0.56	2,472,881	526,407	4.70	5.93	-255.668619	-156.435484
1,430	1,431	99.93%							
1,977,238	1,977,412	99.99%							
25,171	25,171	100.00%							
3,524	3,528	99.89%	3.37%	66,216	66,760	99.19%	8.99%	-4.516821	-3.746032
25,171	25,171	100.00%							
209	2	104.50							
2	2	100.00%							
1039:07	38,386	0:02							
				8.69	1	8.69			
30,060	30,060	100.00%							
30,060	30,060	100.00%							
85,668	85,800	99.85%							
21,960	21,960	100.00%							
83,550	83,640	99.89%							
0	0								
30,060	30,060	100.00%							
1	1	100.00%	0.00%	2	5	40.00%	48.99%	0	-1
4	7	57.14%	49.49%	368	1,023	35.97%	47.99%	0.779128	-0.526324
1	11	9.09%	28.75%	7	13	53.85%	49.85%	-2.191417	-2.332287
5,372	6,024	89.18%	31.07%	142,083	158,964	89.38%	30.81%	0.504427	-0.69333
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
4	4	100.00%	0.00%	3	3	100.00%	0.00%		
13	15	86.67%	33.99%	3	3	100.00%	0.00%	-0.485318	-1.295052
34	36	94.44%	22.91%	639	1,154	55.37%	49.71%	-4.644042	-3.823377
1	1	100.00%	0.00%						

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3	3	100.00%	0.00%	208	318	65.41%	47.57%	-1.253679	-1.762183
9	9	100.00%	0.00%	4	4	100.00%	0.00%		
2	2	100.00%	0.00%	96	109	88.07%	32.41%	-0.515707	-1.313527
1	1	100.00%	0.00%	51	55	92.73%	25.97%	-0.277544	-1.168735
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
6	6	100.00%	0.00%	3	3	100.00%	0.00%		
23	24	95.83%	19.98%	3	3	100.00%	0.00%	-1.22064	-1.742097
71	72	98.61%	11.70%	3,216	4,027	79.86%	40.10%	-3.932209	-3.390613
1	1	100.00%	0.00%						
4	4	100.00%	0.00%	855	1,011	84.57%	36.12%	-0.852613	-1.518352
3	3	100.00%	0.00%	21	26	80.77%	39.41%	-0.800246	-1.486515
1	1	100.00%	0.00%	3	3	100.00%	0.00%		
1	1	100.00%							
22	25	88.00%	32.50%	20	25	80.00%	40.00%	-1.414214	-2.85978
1	1	100.00%	0.00%	1	3	33.33%	47.14%	-2.44949	-3.489184
37	49	75.51%	43.00%	19	24	79.17%	40.61%	0.067402	-1.959024
4	4	100.00%	0.00%	23	29	79.31%	40.51%	-1.915198	-3.164358
0	2	0.00%	0.00%						
0	1	0.00%	0.00%						
3	6	50.00%	50.00%	23	29	79.31%	40.51%	1.973758	-0.80004
195:42	9	21:45	3:11	48:56	4	12:14	9:50	3.847573	0.339158
96:55	2	48:27	36:23	125248:43	3,763	33:17	30:46	0.990356	-0.397906
96:55	2	48:27	36:23	125249:18	3,764	33:17	30:46	0.97815	-0.405327
25:50	2	12:55	14:11	2416:04	109	22:10	22:31	-0.575662	-1.349978
25:50	2	12:55	14:11	2416:04	109	22:10	22:31	-0.575662	-1.349978
3:00	1	3:00	0:00						
17:00	1	17:00	0:00	2600:23	230	11:18	37:27	0.796055	-0.516033
0:53	1	0:53	0:00	409:19	55	7:27	13:50	-0.47002	-1.285752
3:00	1	3:00	0:00	0:03	1	0:03	0:00		
17:00	1	17:00	0:00	2611:36	341	7:40	31:11	1.140687	-0.306511
0:01	1	0:01	0:00	1:45	3	0:35	0:10	-3.086585	-2.87651
1:51	1	1:51							
6:34	3	2:11	0:43	65:13	19	3:26	2:34	-0.781603	-1.475181
0:01	1	0:01	0:00	1:15	2	0:37	0:12	-2.479138	-2.507209
1:51	1	1:51							
74:04	25	2:58	1:50	63:59	18	3:33	2:35	-0.742925	-1.451666
0:10	1	0:10	0:00	41:43	3	13:54	11:51	-1.004636	-1.610776

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
18:41	6	3:07	1:56	7:24	2	3:42	1:40	-0.428947	-1.260781
232:11	24	9:40	25:06	7:24	2	3:42	1:40	-0.326561	-1.198535
160:29	49	3:17	2:08	63:59	18	3:33	2:35	-0.393363	-1.239148
801:30	72	11:08	12:35	127149:19	3,944	32:14	31:39	-5.606727	-4.408648
10:34	1	10:34	0:00						
10:20	4	2:35	1:04	95:59	21	4:34	5:50	-0.62486	-1.379888
9:32	2	4:46	0:08						
10:34	1	10:34	0:00						
4:13	1	4:13	0:00						
24:12	6	4:02	2:19	95:59	21	4:34	5:50	-0.199101	-1.121045
47:26	4	11:52	9:42	27677:07	982	28:11	56:42	-0.574755	-1.349426
1	9	11.11%	31.43%	0	4	0.00%	0.00%	-0.502402	-1.305439
1	2	50.00%	50.00%	401	4,023	9.97%	29.96%	0.878638	-0.465826
0	2	0.00%	0.00%	11	122	9.02%	28.64%	-0.44159	-1.268467
0	1	0.00%	0.00%	3	58	5.17%	22.15%	-0.231562	-1.14078
1	1	100.00%	0.00%	0	1	0.00%	0.00%	0	-1
0	1	0.00%	0.00%	37	346	10.69%	30.90%	-0.345537	-1.210072
0	3	0.00%	0.00%	3	26	11.54%	31.95%	-0.592304	-1.360096
0	1	0.00%	0.00%	0	3	0.00%	0.00%		
0	1	0.00%							
3	25	12.00%	32.50%	3	26	11.54%	31.95%	-0.376876	-1.229125
1	1	100.00%	0.00%	0	3	0.00%	0.00%	0.67449	-0.589939
0	6	0.00%	0.00%	0	3	0.00%	0.00%		
3	24	12.50%	33.07%	0	3	0.00%	0.00%	-0.50143	-1.304848
9	49	18.37%	38.72%	3	26	11.54%	31.95%	0.414548	-0.747973
4	74	5.41%	22.61%	427	4,291	9.95%	29.93%	-1.295166	-1.787405
0	4	0.00%	0.00%	4	29	13.79%	34.48%	-0.749949	-1.455937
0	2	0.00%	0.00%						
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	6	0.00%	0.00%	4	29	13.79%	34.48%	-0.891868	-1.542217
0	4	0.00%	0.00%	105	1,052	9.98%	29.97%	-0.6647	-1.404109
0	113	0.00%		3	1,661	0.18%	4.25%	-0.437538	-1.266004
3	1,946	0.15%	3.92%	655	201,911	0.32%	5.69%	-1.314347	-1.799066
0	200	0.00%		12	28,803	0.04%	2.04%	-0.287723	-1.174923
10	384	2.60%	15.93%	6	3,467	0.17%	4.16%	4.934621	2.000037
29	2,684	1.08%	10.34%	54	4,588	1.18%	10.78%	-0.368229	-1.223868

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3	94,209	0.00%	0.56%	3	82,149	0.00%	0.60%	-0.162059	-1.098525
3	526	0.57%	7.53%	5,343	691,750	0.77%	8.75%	-0.529109	-1.321675
0	39	0.00%		5,343	691,750	0.77%	8.75%	-0.550962	-1.334961
0	690	0.00%		12	18,970	0.06%	2.51%	-0.649174	-1.394669
0	116	0.00%		4,688	489,839	0.96%	9.74%	-1.058602	-1.643585
0	136	0.00%							
6	4,944	0.12%	3.48%	3	1,656	0.18%	4.25%	-0.495294	-1.301118
0	15	0.00%		5,343	691,750	0.77%	8.75%	-0.341698	-1.207738
25	14,253	0.18%	4.18%	3	1,656	0.18%	4.25%	-0.052153	-1.031707
55	6,372	0.86%	9.25%	53	4,472	1.19%	10.82%	-1.525291	-1.927311
0	58	0.00%		55	4,902	1.12%	10.53%	-0.806501	-1.490317
76	38,869	0.20%	4.42%	5,343	691,756	0.77%	8.75%	-12.640495	-8.684875
9	9	100.00%	0.00%	3	4	75.00%	43.30%	-0.960769	-1.584106
2	2	100.00%	0.00%	108	122	88.52%	31.87%	-0.505052	-1.30705
1	1	100.00%	0.00%	54	58	93.10%	25.34%	-0.269849	-1.164057
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
31	42,286	0.07%	0.44%						-2.778066
1	15,751	0.01%	0.04%						-2.979933
31	42,286	0.07%							
1	15,751	0.01%							
1	1	100.00%	0.00%						
0	1	0.00%							
				7.41	1	7.41			
40	40	100.00%							
0	40	0.00%							
6	1	6.00	0.00	3,847	59	65.20	87.90	-0.667913	-1.406062
6	1	6.00							
15	5	3.00	0.00						
528	2	264.00	0.00	1,719	28	61.39	31.43	3.719016	1.261001
1	1	100.00%							
1	1	100.00%							
5	5	100.00%							
2	2	100.00%							
4,174	4,174	100.00%							
4,174	4,174	100.00%							
3,297	3,558	92.66%	26.07%	669,955	1,001,358	66.90%	47.06%		
0	2	0.00%	0.00%	577	611	94.44%	22.92%	2.710548	0.647896

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2	2	100.00%	0.00%	56	65	86.15%	34.54%	-0.558421	-1.339496
10	10	100.00%							
3	3	100.00%	0.00%						
31	31	100.00%							
251	254	98.82%							
86	92	93.48%	24.69%	2	2	100.00%	0.00%	-1.154108	-1.701648
197	203	97.04%							
7	7	100.00%							
1	2	50.00%							
12	13	92.31%							
5	5	100.00%	0.00%	3	3	100.00%	0.00%		
2	2	100.00%							
1	1	100.00%							
7	9	77.78%	41.57%	8	20	40.00%	48.99%	-1.92118	-2.167994
6	6	100.00%							
6	2	3.00	1.41	1,835	415	4.42	5.40	-0.371111	-1.22562
4	2	2.00	0.00	260	45	5.78	9.36	-0.558299	-1.339421
42	9	4.67							
79	29	2.72							
386	153	2.52							
333	83	4.01							
673	155	4.34							
104	7	14.86							
36	2	18.00							
44	10	4.40							
5	2	2.50							
3	1	3.00							
35	7	5.00							
20	4	5.00							
144	12	12.00	0.00						
4	4	100.00%	0.00%	772	800	96.50%	18.38%	-0.379942	-1.230988
2	2	100.00%							
21	21	100.00%	0.00%						
23	23	100.00%	0.00%	24	24	100.00%	0.00%		
8	8	100.00%	0.00%	4	4	100.00%	0.00%		
40	40	100.00%	0.00%	6	6	100.00%	0.00%		
251	255	98.43%	12.43%	6	6	100.00%	0.00%	-1.3449	-1.817641

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
97	101	96.04%	19.50%	22	22	100.00%	0.00%	0.126346	-0.923187
201	209	96.17%	19.19%	2,840	3,048	93.18%	25.22%	-1.661862	-2.010341
4	4	100.00%							
23	23	100.00%							
40	40	100.00%							
255	255	100.00%							
101	101	100.00%							
209	209	100.00%							
0	4	0.00%							
0	4	0.00%							
1	8	12.50%							
4	4	100.00%							
23	23	100.00%							
40	40	100.00%							
251	255	98.43%							
97	101	96.04%							
201	209	96.17%							
2	1	2.00	0.00	100	21	4.76	4.41	-0.611218	-1.371594
2	1	2.00	0.00						
7	6	1.17	0.41						
2	1	2.00							
3	1	3.00	0.00	258	8	32.25	4.43	-6.222247	-4.782858
1	1	1.00	0.00	133	13	10.23	15.49	-0.574338	-1.349173
6	2	3.00	0.00						
22	6	3.67	1.03	455	41	11.10	11.60	-1.465117	-1.890728
2	2	1.00	0.00	135	4	33.75	4.50	-8.403654	-6.109059
3:06	73	0:03							
70	70	100.00%							
4,098	4,100	99.95%							
5139.37	37,570	0.14							
17793.45	22,323	0.80							
22932.82	37,570	0.61							
1918.73	7,490	0.26							
4859.20	7,490	0.65							
886.41	3,724	0.24							
2068.71	1,673	1.24							
2955.12	3,724	0.79							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3422.15	7,021	0.49							
30680.30	5,126	5.99							
34102.45	7,021	4.86							
7498.36	14,601	0.51							
49879.47	30,616	1.63							
57377.83	14,601	3.93							
2027.76	2,943	0.69							
3278.41	1,719	1.91							
5306.17	2,943	1.80							
2385.84	9,851	0.24							
9478.09	17,280	0.55							
11863.93	9,851	1.20							
926.26	2,749	0.34							
1006.23	4,021	0.25							
3268.34	1,923	1.70							
5200.83	4,021	1.29							
1993.16	6,199	0.32							
72184.97	3,883	18.59							
74178.13	6,199	11.97							
13027.47	7,289	1.79							
18523.92	5,000	3.70							
55548.59	6,371	8.72							
30158.63	8,157	3.70							
19891.75	1,066	18.66							
6539.96	1,702	3.84							
23869.87	5,862	4.07							
8549.37	3,776	2.26							
6190.13	1,873	3.30							
87	1,039	0.08	0.30	297	16,153	0.02	0.14	14.123828	7.586678
1	1	100.00%							
11	11	100.00%							
241	241	100.00%							
3,882	4,460	87.04%							
57	87	65.52%							
601	804	74.75%							
182	345	52.75%							
48	70	68.57%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
205	311	65.92%							
3,882	3,900	99.54%							
57	59	96.61%							
601	608	98.85%							
182	185	98.38%							
48	50	96.00%							
205	205	100.00%							
20:31	4	5:08							
323:16	269	1:12							
505	15,376	3.28%							
7,107	15,376	46.22%							
4	9	44.44%							
54	54	100.00%							
437	437	100.00%							
3,528	3,528	100.00%							
14	15	93.33%							
468	478	97.91%							
522	526	99.24%							
1	1	100.00%							
4	4	100.00%							
4	4	100.00%							
627:01	3,676	0:10							
1,092	1,092	100.00%	0.00%	143,267	143,267	100.00%	0.00%		
6	2	3.00	2.83	25	19	1.32	1.97	-1.147994	-1.697931
129	36	3.58	1.78	25	19	1.32	1.97	-4.051943	-3.463407
1	8	12.50%	33.07%	4	104	3.85%	19.23%	-1.226493	-1.745655
26	44	59.09%	49.17%	4	104	3.85%	19.23%	-15.973738	-10.711343