

**EXHIBIT BJJ-57 TO THE
DIRECT TESTIMONY OF
BONNIE J. JOHNSON
ON BEHALF OF
INTEGRA TELECOM**

From: Isaacs, Kimberly D.

Sent: Tuesday, August 02, 2011 10:52 AM

To: 'New Cr, Cmp'; cmpcr@qwest.com; Julia Redman-Carter (julia.redman-carter@paetec.com); Greg Darnell (greg.darnell@cbeyond.net); Kathy Troughton (kathy.troughton@chartercom.com); Michael E Mccarthy (Michael.Mccarthy@state.mn.us); 'Lynn.Notarianni@dora.state.co.us'; 'Barbara.Anders@dora.state.co.us'; 'mitch.moore@state.or.us'; 'ebalvin@covad.com'; 'greg.doyle@state.mn.us'; 'andrew.bahn@state.mn.us'; Brenda Bloemke (Brenda_Bloemke@cable.comcast.com); rod.cox@tdsmetro.com; (kwillis@popp.com); (Shelly.Pedersen@twtelecom.com); 'WWeinman@utc.wa.gov'; 'AFimbres@azcc.gov'; 'ccoleman@utah.gov'; jim.hickle@velocitytelephone.com; Denney, Douglas K.; Johnson, Bonnie J.; Clauson, Karen L.; Prull, Stephanie A.

Subject: RE: Correction-CEMR_MTG_Matrix

Mark/Qwest,

Qwest's recent correction (below) is inconsistent with other information provided in the Qwest CMP Matrix that was distributed by email to CLECs on July 1, 2011. Although you indicate in the email below that "CEMR does not" use CMIP software, the July 1, 2011 Qwest CMP Matrix states on page 56: "For trouble ticketing, CEMR goes through MEDIACC first and then MEDIACC interfaces with Qwest's back-end systems." As MEDIACC uses CMIP software, and CEMR goes through MEDIACC, CEMR does use CMIP software because it goes through MEDIACC, which uses CMIP software. Per the information provided by Qwest, CMIP software is not supported by the vendor. In addition, there is no correction relating to CEMR's use of Oracle. Therefore, also per the information provided by Qwest, CEMR uses Oracle software that is not supported by the vendor. See page 2 of the July 1, 2011 Qwest CMP Matrix, which says: "The database used by CEMR is Oracle 10.2.0.4, which is not supported by the vendor." In the list of "upgrades" to CEMR on page 50 of that matrix, there was no upgrade to Oracle, or apparently to any software, as the only CEMR upgrades identified appear to be hardware upgrades.

As previously indicated, we believe that posting information provided in the summer of 2011 to the CMP calendar for January of 2011 is likely to cause confusion and make the information difficult to locate. Please consider finding a more suitable place to post information related to this issue. If Qwest would provide information exchanged between CMP meetings in the distribution package for the upcoming CMP meeting, for example, the material would be posted in or near the month in which it was exchanged. The CR Detail should also indicate where information is available/posted.

Thank you



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