

VIA OVERNIGHT MAIL

Litigation and Regulatory 201 Spear Street, 9th Flr. San Francisco, CA 94105

January 27, 2010

Mr. David Danner, Executive Director and Secretary ATTN: Kristen Russell Washington Utilities and Transportation Commission Chandler Plaza Building 1300 S. Evergreen Park Drive S.W. P.O. Box 47250 Olympia, WA 98504-7250

Re: Washington Service Quality Report, Docket No. 060502

- Mass Markets Service Quality Report for December 2009, and
- Mass Markets Service Quality Report for 4th Quarter 2009:
- * MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services

Dear Mr. Danner:

Verizon Business Global LLC hereby submits the **Washington monthly service quality report** for December 2009, and the quarterly service quality report for 4th quarter 2009, on behalf of MCImetro Access Transmission Services LLC. We are submitting a confidential and a public version of each report. The confidential reports are marked accordingly and are placed inside a sealed envelope.

Please feel free to contact senior counsel, Thomas Dixon at (303) 390-6206 should you have any questions regarding these reports. Thank you.

Sincerely,

Haleh Davary

Regulatory Compliance Analyst

Verizon Business

CC: Thomas Dixon Joe Dunbar

Enclosure