



May 1, 2012

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Mr. Dave Danner
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Subject: **DOCKET UT-090842 – QUARTERLY REPORT CARD 1Q 2012**

Dear Mr. Danner:

Pursuant to paragraph 1 in Appendix E, Attachment 1 in Order 06 in Docket UT-090842, enclosed is the quarterly service quality report card for 1Q 2012 for Frontier Communications Northwest Inc. ("FC Northwest" or the "Company").

If you have any questions concerning this report, please call me at 972-908-4415 or email me at kimberly.a.douglass@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass" with a long horizontal flourish extending to the right.

Kim Douglass
Manager - Regulatory Affairs

Enclosure