

Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless- 4Q21  
 Docket: UT-121610

1. Total customers at end of period:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Total Washington customers:

2. Total new customers enrolled:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

3. Total customers de-enrolled due to 60 day inactivity:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

4. Total customers de-enrolled due to failed annual verification:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

5. Total customers who de-enrolled voluntarily:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

| Prior Ending Qtr | Oct-21 | Nov-21 | Dec-21 | Total | Notes                                                                                                                                                                                                                                 |
|------------------|--------|--------|--------|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  |        |        |        |       | <b>Category Line 1, Month 3 Column =Total (End of Qtr) column</b>                                                                                                                                                                     |
| -                | -      | -      | -      | -     | (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.                                                                               |
| 456              | 489    | 510    | 514    | 1,513 |                                                                                                                                                                                                                                       |
| -                | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
| 174              | 181    | 163    | 147    | 491   |                                                                                                                                                                                                                                       |
| 630              | 670    | 673    | 661    | 2,004 |                                                                                                                                                                                                                                       |
|                  |        |        |        |       | <b>Category Line 2, Sum of Months 1+2+3 = Total</b>                                                                                                                                                                                   |
|                  | -      | -      | -      | -     | (B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups include customers retained month to month, trueups and adjustments |
|                  | 72     | 55     | 58     | 185   |                                                                                                                                                                                                                                       |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | 28     | 6      | 8      | 42    |                                                                                                                                                                                                                                       |
|                  | 100    | 61     | 66     | 227   |                                                                                                                                                                                                                                       |
|                  |        |        |        |       | <b>Category Line 3, Sum of Months 1+2+3 = Total</b>                                                                                                                                                                                   |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | 26     | 19     | 34     | 79    |                                                                                                                                                                                                                                       |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | 17     | 17     | 15     | 49    |                                                                                                                                                                                                                                       |
|                  | 43     | 36     | 49     | 128   |                                                                                                                                                                                                                                       |
|                  |        |        |        |       | <b>Category Line 4, Sum of Months 1+2+3 = Total</b>                                                                                                                                                                                   |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  |        |        |        |       | <b>Category Line 5, Sum of Months 1+2+3 = Total</b>                                                                                                                                                                                   |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | 16     | 15     | 22     | 53    |                                                                                                                                                                                                                                       |
|                  | -      | -      | -      | -     |                                                                                                                                                                                                                                       |
|                  | 3      | 7      | 8      | 18    |                                                                                                                                                                                                                                       |
|                  | 19     | 22     | 30     | 71    |                                                                                                                                                                                                                                       |