

**EXHIBIT BJJ-56 TO THE  
DIRECT TESTIMONY OF  
BONNIE J. JOHNSON  
ON BEHALF OF  
INTEGRA TELECOM**

**From:** New Cr, Cmp [mailto:cmpcr2@qwest.com]  
**Sent:** Monday, August 01, 2011 2:42 PM  
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**Subject:** FW: Correction-CEMR\_MTG\_Matrix

The information on the Qwest 3/10/11 CMP Matrix was incorrect. MEDIACC uses the CMP software. CEMR does not. A correction to 1a in Qwest's 3/10/11 matrix responses has been provided. In addition a version of the 6/30/11 matrix including this correction to 1a. will be posted on the January notification where additional comment cycle documents are posted.

**1. Retirement at this Time. Why retire CEMR/MEDIACC now (as opposed to after two years, if at all)? We need a detailed understanding of the current systems and Qwest's reasons for proposing replacement.**

INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 6/30/11
a. Identify the manufacturers and the vendors that support the operating system, database, software, and hardware; and provide the specification of each that CEMR/MEDIACC is currently residing on. If Qwest is the owner/developer/manufacture r, identify Qwest.	<ul style="list-style-type: none"> <li>• MEDIACC Operating system is HP-UX 10.20, which is <b>not</b> supported by the vendor.</li> <li>• MEDIACC hardware is HPK460 which is supported by the vendor at a best effort level.</li> <li>• The database used by MEDIACC is</li> </ul>	Regarding Qwest's assertion that certain vendors do not provide support, Integra requested documentation to support Qwest's claim. Qwest did not post a document with some vendor information to its website until March 15 or March 16, 2011. Qwest provided no explanatory information with the document. A preliminary review of that document suggests that, to the extent a problem with CEMR/MEDIACC exists, any alleged problem may be of	<b>FROM partial response associated with notification sent on 5/20/11:</b>  See Qwest 3/10/11 column for manufacturer and vendor information.  During the March 16, 2011 CMP meeting, Qwest provided a document titled "MTG Vendor Support Information 031511" in an effort to document that support does not exist. Some of that information is repeated below however the full Vendor documents titled "HP-UX 11i Support Matrix" and the "ORACLE

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	<p>Sybase 11.5.1, which is <b>not</b> supported by the vendor.</p> <ul style="list-style-type: none"> <li>The Sybase database runs on HPK460 servers which are supported by the vendor at a best effort level.</li> <li>The Sybase database runs on Operating system HP-UX-10.20, which is <b>not</b> supported by the vendor.</li> <li>The database used by CEMR is Oracle 10.2.0.4, which is <b>not</b> supported by the vendor.</li> <li>The operating system for the Oracle DBMS is Redhat AS 3, which is <b>not</b> supported by the vendor.</li> <li>The hardware for</li> </ul>	<p>Qwest's own making. Qwest appears to have had options available to it to avoid the situation it claims exists today. Qwest developed the CEMR and MEDIACC applications, and Qwest has not shown whether it explored all options to maintain and upgrade them as needed and, if not, why not. Choices on Qwest's part should not result in a shifting of expenses to CLECs to move systems when a move may not be or have been necessary.</p> <p>In any event, before CEMR/MEDIACC may be replaced, the company must adhere to the requirements of the merger settlement agreements, including paragraph 12 and subparts of the Integra agreement. This is true regardless of the reason for the replacement and regardless of whether any or all CLECs have migrated to a different system. See, e.g., Row 2(f) &amp; §4.</p>	<p><b>QWEST 6/30/11</b></p> <p><b>INFORMATION-DRIVEN SUPPORT</b></p> <p>are in PDF format are not repeated here. Those documents will continue to be available on the Wholesale Calendar at <a href="http://wholesalecalendar.qwestapps.com/detail/289/2011-03-16">http://wholesalecalendar.qwestapps.com/detail/289/2011-03-16</a>.</p> <p>In regard to Sybase database support, the following link <a href="http://www.sybase.com/detail?id=100892">http://www.sybase.com/detail?id=100892</a> provides the "End of Support Notification for Enterprise Solutions Enterprise Solutions Division products on the eleven series of Sybase Adaptive Server IQ" from June 2001.</p> <p><b>NOTE: Qwest is prepared to provide a brief review of this technical information with customer technical personnel at the beginning of the Ad hoc conference call scheduled for June 8, 2011. See notification number CMPR.MEET.05.20.11.F.09163.MTG_MultipleAdHocMeetings for further details.</b></p>

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	<p>the Oracle DBMS is an IBM Blade HS20 type 8842 Model 11u, which is supported by the vendor.</p> <ul style="list-style-type: none"> <li>• The CEMR Operating system is Redhat 5.5, which is supported by the vendor.</li> <li>• The CEMR hardware is IBM LADE HS21 type 8853 Model LSU, which is supported by the vendor, and HP Blade BL640C G1 which is supported by the vendor.</li> <li>• The software used by both systems is CMIP Toolkit: Verel 2.1.1, which is not supported by the vendor, which is no longer in</li> </ul>	
	INTEGRA REPLY 3/18/11	

INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 6/30/11
	<p>business:</p> <ul style="list-style-type: none"> <li>Both CEMR and MEDIACC are Qwest developed applications, running on the hardware and operating systems specified above, using the databases specified above, and using the CMIP Toolkit specified above. (MEDIACC uses CMIP as specified. CEMR does not use the CMIP toolkit as specified above)</li> </ul>		

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