

BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

SARAH HAND AND GRETCHEN HAND,
a married couple

Complainant,

v.

RAINIER VIEW WATER COMPANY, INC.,

Respondent.

DOCKET UW 170924

**SARAH HAND'S EXHIBIT 55 TO
CROSS EXAMINATION**

EXHIBIT 55

TO CROSS EXAMINATION OF BOB BLACKMAN AND RACHEL STARK

July 25, 2018

DOH Fact Sheet : Consumer Confidence Reports

Consumer Confidence Reports

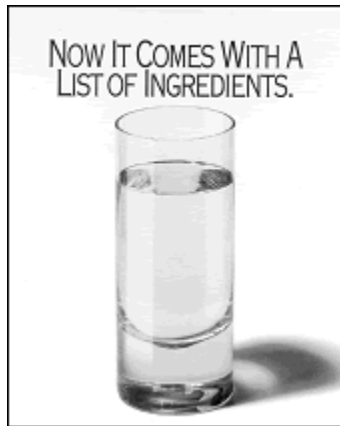
Jan. 2010
DOH 331-209
Revised

Water systems produce reports for their customers

Almost everyone in Washington should get an annual “Consumer Confidence Report” (CCR). A CCR is a yearly report on drinking water quality and safety. The primary purpose of a CCR is to inform consumers about their drinking water.

Consumers and utilities can use CCR information

CCRs help people make informed choices about the water they drink. They let people know what contaminants, if any, are in their drinking water and how these contaminants may affect their health.



CCRs also give utilities a chance to tell customers what it takes to deliver safe drinking water. When consumers know where their water comes from, they can get involved in protecting or improving their drinking water resource.

Annual system requirements and CCRs

State and federal drinking water rules require Group A community water systems to produce and distribute an annual CCR to customers by July 1. A “customer” is anyone who regularly drinks water from the system. Group A community systems regularly serve 15 or more year-round service connections, or 25 or more year-round residents for 180 or more days per year.

The rules also require water systems to provide a copy of their CCR to the Department of Health Office of Drinking Water (ODW) by July 1, and a completed CCR certification form no later than October 1. To help identify individual reports and properly track and record receipt of CCRs, we ask systems to submit the form and CCR together before the July 1 deadline.

CCRs contain system-specific information

CCRs do not require water systems to collect new data. They summarize water quality information systems already collect. They include the most recent results of tests the system conducted over the last five years. For example, the CCR due July 1, 2011 will summarize the results of monitoring between January 2006 and December 2010.

The reports list all regulated contaminants that were found, in any amount, not just those that exceed state or federal standards.

A complete CCR, including mandatory educational information, can fit on one double-sided sheet of paper. Many systems choose to provide more information, so some CCRs are longer.



Systems that sell water to other systems (wholesalers) must give the purchasing systems water quality data collected during the past five years, or a complete CCR ready for mailing to customers. The due date is April 1 each year, unless the systems agree on another date.

CCRs must include:

- The type of water served (such as groundwater, surface water, water from another system) and the name and location of its source.
- Regulated and unregulated contaminants detected in the water, their concentrations, and the allowable federal or state standard.
- Disinfection by-products or microbial contaminants, their concentrations and the federal or state standard.
- Descriptions of possible health effects of contaminants in drinking water at concentrations greater than the federal or state health standard.
- Identification of the likely source of contamination.
- Violations of any monitoring, reporting, treatment, or record-keeping requirements.
- Opportunities for public involvement and water system contact information.

The rule also requires certain educational language and a specific table format for summarizing detected contaminants. The requirements are in Washington Administrative Code (WAC 246-290-72001 through 246-290-72012).

Utilities may include additional information to educate customers on their particular operations.

For more information

If you have questions, or your water system needs help producing its CCR, visit the ODW Consumer Confidence Reports web page at <http://www.doh.wa.gov/CommunityandEnvironment/DrinkingWater> under the heading

“Regulation and Compliance,” or call your ODW regional office:

Northwest Region: Kent 253-395-6750

Southwest Region: Olympia 360-236-3030

Eastern Region: Spokane 509-329-2100

You can also get help from professional organizations, consultants and the U.S. Environmental Protection Agency.

