LAW OFFICES OF DOUGLAS N. OWENS P.O. BOX 25416 SEATTLE, WA 98165-2136 (206) 748-0367 FAX: (206) 748-0369

August 27, 2004

Ms. Carole Washburn Secretary Washington Utilities & Transp. Comm. 1300 S. Evergreen Park Dr. SW P.O. Box 47250 Olympia, WA 98504-7250

Re: In the Matter of the Second Six-Month Review of Qwest Corporation's Performance Assurance Plan, Docket No. UT-043007

Dear Ms. Washburn:

Enclosed are the original and ten copies of Qwest Corporation's narrative supporting the Settlement in the above proceeding, together with certificate of service. Copies have been served by first class mail on the representatives of each party designated for such service in the latter proceeding, and by e mail on the remaining representatives. Please accept the same for filing. Thank you.

Very truly yours,

Douglas N. Owens

cc: Adam Sherr Mark Reynolds Laurel Burke Parties