

**EXHIBIT BJJ-52 TO THE
DIRECT TESTIMONY OF
BONNIE J. JOHNSON
ON BEHALF OF
INTEGRA TELECOM**



June 15, 2011

Systems CMP Team Meeting

Distribution Package

Product & Process / Systems Change Management Process (CMP)

Monthly Meeting

9:00 a.m. – 11:00 a.m. (MT)

Wednesday, June 15, 2011

June meeting will be held via conference call

Conference Bridge – 1-866-789-8819, Passcode 6273158#

Facilitator

Mark Coyne – Project Manager, Change Management

Agenda

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:10	❖ Product Process Attachments: ❖ Announcements & Previous Meeting Minutes ❖ See Attachment A – Previous Meeting Minutes	Mark Coyne
9:10 – 9:15	❖ Review Global Action Items ❖ See Attachment B – Global Action Items	AI Owners / SMEs
9:15 – 9:20	❖ Review “Active” CLEC Originated Change Requests ❖ See Attachment C – CLEC CRs	CR Owners / SMEs
9:20 – 9:30	❖ Review “Active” Qwest Originated Change Requests ❖ See Attachment D – Qwest CRs	CR Owners / SMEs
9:30 – 9:45	Discussion of CMP Operations and Proposed Modifications to CMP Framework ❖ See Attachment E	Mark Coyne
9:45 – 10:00	Walk On Items ❖ See Attachment F	Requestor

Agenda – Continued

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
10:00 – 10:05	SYSTEMS ATTACHMENTS Prior Monthly Meeting Minutes ❖ See Attachment A	Mark Coyne
10:05 – 10:15	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by Qwest ❖ See Attachment D – Regulatory & Industry Guideline CRs ❖ See Attachment E – Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
10:15 – 10:25	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
10:25 – 10:30	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
10:30 – 10:35	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
10:35 – 10:40	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
10:40 – 10:45	Production Support Tickets ❖ See Attachment L	Mark Coyne
10:45 – 10:50	IMA Release 31.0 Commitment See Attachment M	Mark Coyne
10:50 – 11:00	Walk-on Items See Attachment N	Mark Coyne

Announcements

- June CMP Meeting – June 15, 2011 Time: 9:00 a.m. MT
- CR Submission Deadline: June 1, 2011
- During the CMP meeting, please follow these conference call guidelines:
 - All attendees, whether in person or by phone, must identify themselves and the company they represent.
 - The facilitator will mute all lines on the conference bridge once the call begins.
 - Push *6 to go on and off mute
 - Please do not put your phone on hold if you have music hold.
 - Check the positioning of your mouthpiece if you are using a headset.
 - Don't say or do things you don't want others to hear during the call.
 - If you're speaking with others in your office, mute your phone by pushing *6.
 - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
 - For those in the room:
 - Please hold side conversations outside the conference room.
 - Position the microphone in front of you when speaking.
- The Qwest OSS Interface Release Calendar can be found at <http://www.qwest.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.qwest.com/wholesale/cmp/changerequest.html>
- The Qwest Wholesale Change Management Process Document can be found at <http://www.qwest.com/wholesale/cmp/index.html>
- The CMP Points of Contact: Lists, to update or add can be found at <http://www.qwest.com/wholesale/cmp/index.html>

Attachment C – New CRs Initiated By Qwest

New Change Request Initiated by Qwest - Summary

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Presenter
1	QORA	SCR052711-1IG	ASOG 43 Industry Release/QORA and ASR Gateway	Qwest Corporation	Submitted	Robberson, Anne	Robberson, Anne
2	IMA Common	SCR060111-1	Eliminate non LML DL requirement for FBDL ACT=D [REVISED 6-7-11 to remove ACT = WJ]	Qwest Corporation	Submitted	Gomez, Lee	Gomez, Lee
3	IMA Common	SCR060111-2	Modify IMA BPL edit related to "new listing AN 999-999-9999 request already exists"	Qwest Corporation	Submitted	Gomez, Lee	Gomez, Lee
4	IMA Common	SCR060111-3	Modify IMA User Profile Fax Field requirements.	Qwest Corporation	Submitted	Gomez, Lee	Gomez, Lee

**Attachment J – All Outstanding Systems CMP
Change Requests**

Summary of Outstanding System CMP Change Requests

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	IMA GUI	SCR012511-1	IMA - Upfront edit to identify pending orders on circuit accounts	Qwest Corporation	Packaged	Martinez, Denise	
2	IMA GUI	SCR012511-2	IMA - Do not allow SUP 2s for Port Ins to Flow Through	Qwest Corporation	Packaged	Martinez, Denise	
3	IMA GUI	SCR012511-3	IMA - Correct FT rule for SUP 2s with DFDT field populated	Qwest Corporation	Packaged	Martinez, Denise	
4		SCR021111-1IG	Implementation of CABS BOS Version 51 for Bill/CSR data output	Qwest Corporation	Development	Larson, Jami	
5	IMA Common	SCR030711-1	Modify Subsequent DSRED & Re-DSRED to include LOC Contact Info in REMARKS field.	Qwest Corporation	Packaged	Gomez, Lee	
6	Other	SCR040611-2	Century Link branding changes to Qwest Systems	Qwest Corporation	Development	Martinez, Denise	
7	CEMR	SCR050311-1	CEMR - Voice mail PIN code resets	Qwest Corporation	Development	Preble, Lisa	
8		SCR050411-2	Enhance Client Self Test capability - Add edit(s) to confirm use is specific to DS1 circuits	Qwest Corporation	Development	Martinez, Denise	
9	QORA	SCR052711-1IG	ASOG 43 Industry Release/QORA and ASR Gateway	Qwest Corporation	Submitted	Robberson, Anne	
10	IMA Common	SCR060111-1	Eliminate non LML DL requirement for FBDL ACT=D [REVISED 6-7-11 to remove ACT = W]	Qwest Corporation	Submitted	Gomez, Lee	
11	IMA Common	SCR060111-2	Modify IMA BPL edit related to "new listing AN 999-999-9999 request already exists"	Qwest Corporation	Submitted	Gomez, Lee	
12	IMA Common	SCR060111-3	Modify IMA User Profile Fax Field requirements.	Qwest Corporation	Submitted	Gomez, Lee	
13	IMA GUI	SCR063003-02	Develop test capability in GUI to allow testing before major and point releases. Currently Qwest offers SATE testing for EDI, Qwest should offer similar testing in the IMA GUI.	Eschelon	Deferred	Coyne, Mark	Lybarger, Dee
14	IMA Common	SCR082610-1	Add additional Not Met Appointment Jeopardy Codes to Wholesale systems.	Qwest Corporation	CLEC Test	Martinez, Denise	
15	IMA App-App	SCR083010-1	Expand the SCA field to allow optional conditioning to be requested.	Qwest Corporation	Packaged	Harmon, Linda	
16	Wholesale Billing Interfaces	SCR112003-03	CSR Data on Bill	Cbeyond Communications	Deferred	Coyne, Mark	Lybarger, Dee
17	Other	SCR121608-02	REVISED 11/10/10 Introduction of MTG (Maintenance Ticketing Gateway) application to application. 12/18/08 Introduction of CTG (Common Ticketing Gateway) application to application.	Qwest Corporation	Development	Martinez, Denise	

Attachment K – Deploying Change Requests

Release Update List: CRs To Be Implemented Before Next CMP Meeting - Summary

Report Line Number	Interfaces Impacted	CR No	Title	Est Implemented Date	Company	Status	Qwest Owner	Presenter
1	CEMR	SCR050311-1	CEMR - Voice mail PIN code resets	06/20/2011	Qwest Corporation	Development	Preble, Lisa	Preble, Lisa
2		SCR050411-2	Enhance Client Self Test capability -- Add edit(s) to confirm use is specific to DS1 circuits	06/20/2011	Qwest Corporation	Development	Martinez, Denise	Martinez, Denise

Attachment L – Production Support Tickets

	Trouble Ticker Number	Create Date	System	Version / Release	Summary	Severity	Current Status is Under Investigation unless noted otherwise
1	4313973	11/9/09	IMA	26	IMA LSTR and DLIS caption queries may display an erroneous Tel No Phrase on a prior level Sub Caption Header.	3	Estimated fix from Telcordia 2011
2	4318922	11/12/09	IMA	26	IMA LSTR and DLIS caption queries may display an erroneous Tel No Phrase on a prior level Sub Caption Header.	3	Estimated fix from Telcordia 2011
3	4318929	11/12/09	IMA	26	IMA does not allow a Sequence Override (SO) on FBDL LACT=Z activity. SO data may be inadvertently dropped with LACT=Z	3	No estimated fix date
4	4547555	5/18/10	IMA	26, 27	Directory Listings with a LNPL (Letter Name Placement) value of L may not process successfully.	3	No estimated fix date
5	4818313	11/3/10	IMA	29	IMA Pre-Order Service Availability rates associated to USOCs for BUSINESS Broadband services are currently displaying incorrectly.	3	TBD - Exploring fix within SONAR tables
6	5039246	4/20/11	IMA GUI; IMA XML	29	CLEC's may receive intermittent errors when performing the Pre-Order transaction of Check Facility Availability-POTS Facility Request	3	TBD
7	5045747	4/26/11	IMA GUI	30	Eastern Region DIRNAME info is omitted from RSID/ZCID Records-Only orders.	3	TBD
8	5068123	5/10/11	DSM CEMR MLT		CEMR users may not be able to run MLT tests of the Tone On Line type. This is isolated to the Tone On Line testing only. Users can run other MLT test types without any problems.	3	Estimated fix 5/12/2011

	Trouble Ticket Number	Create Date	System	Version / Release	Summary	Severity	Current Status is Under Investigation unless noted otherwise
9	5083830	5/20/11	DLIS IMA LSTR	30	: Providers may receive an Unable to Process message in DLIS and/or IMA LSTR when inquiring an account with a high volume (150+) of listings	3	TBD
10	5096485	6/1/11	Wholesale Search		Customers may not be able to use Search functionality from gwest.com/wholesale	3	TBD
11	5104395	6/7/11	ECCKT Error		Customers are receiving "ECCKT Not Valid" Reject Reasons when attempting to submit ASRs through QORA.	3	TBD

Attachment M – IMA Release 31.0 Commitment

IMA 31.0 Commitment

Rank	Interface	CR #	CR Title	Submitter	Impacted Products	IMA LOE	Comments
na	IMA GUI	SCR012511-1	Upfront edit to identify pending orders on circuit accounts	Qwest Corporation		373 hours	Presented in February 2011 mtg
na	IMA GUI	SCR012511-2	Do not allow SUP 2s for Part Ins to Flow Through IMA	Qwest Corporation		749 hours	Presented in February 2011 mtg
na	IMA GUI	SCR012511-3	Correct FT rule for SUP 2s with DFDT field populated	Qwest Corporation		220 hours	Presented in February 2011 mtg
na	IMA Common	SCR030711-1	Modify Subsequent DSRED & Re-DSRED to include LOC Contact Info in REMARKS field	Qwest Corporation		600-800	Presented in March 2011 mtg
na	IMA Common	SCR083010-1	Expand the SCA field to allow optional conditioning to be requested.	Qwest Corporation	Unbundled Loop	500-700	IMA 30.0 Partial implementation
			Total 31.0 LOE			1942 - 2842	
			Available Resources			6500	