

REPORT OF PIONEER TELEPHONE COMPANY UNDER THE
WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM
IN COMPLIANCE WITH WAC 480-123-130

July 1, 2021

Docket No. UT-200694

File electronically

- 1) WAC 480-123-130(1)(a)
Access Lines Served [NECA 1.3 working loops]

	January 1, 2020	December 31, 2020
Residential	420	417
Business	141	134

Broadband Connections Served

	January 1, 2020	December 31, 2020
Residential	315	351
Business	42	45

- 2) WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communications services program for fiscal year ending June 30, 2021 represent monies that the Company formerly received through the Washington Exchange Carrier Association (WECA) pooling process and the reduction of support under the Federal Communications Commission's (FCC's) Connect America Fund InterCarrier Compensation Fund (CAF ICC) program. As such, the funds from the universal communications services program contributed to defrayal of the ongoing operation and maintenance expenses of the Company. The funds from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service to customers residing in the area the Company serves.

In December 2020, the Company received \$187,068 from the universal communications services program for the fiscal period July 1, 2020 through June 30, 2021.

During the program year 2020-2021, the Company completed its fiber-to-the-home construction phase and continued installing fiber hookups to customer homes at a cost of

approximately \$1,410,000. This occurred throughout the Company's serving area in conjunction with Alternative Connect America Model (ACAM) support to provide customers with higher quality broadband services. Also, the Company has plant under construction for approximately \$153,000 related to fiber hookup installs and FCC mandatory performance testing requirements that remained open at fiscal year-end. The funds received from the universal communications services program can be viewed as contributing to the Company's ability to perform these projects.

3) WAC 480-123-130(1)(c) – Broadband Buildout Deployment

The Company falls into criterion three of WAC 480-123-110 and as a result has constructed substantial broadband infrastructure throughout much of its service territory. This means that the Company is using program support to allow it to continue to provide telecommunications services and broadband services at the levels that are provided today, with enhancements becoming available where appropriate.

Exhibit A attached contains 122 broadband locations that were reported by March 1, 2021 to Universal Service Administrative Company for 2020 deployment. Exhibit B attached contains 15 additional broadband locations deployed in 2020 that are not funded under ACAM due to that these locations were not on the 2016 initial specific census blocks listing for their serving area. However, these 15 additional deployed locations are within their serving area and are eligible to be counted towards the State universal communications services program buildout obligation.

4) WAC 480-123-130(1)(d) - Unfilled Consumer Requests for New Basic Telecommunications Service*

None

* Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

5) WAC 480-123-130(1)(h) - Report on Operational Efficiencies/Business Plan Modifications

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company serves. The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies.

6) WAC 480-123-130(1)(i) - FCC Form 477

This form was previously filed on or about March 1, 2021, under Docket UT-210002.

7) WAC 480-123-130(1)(j) - Other efforts

In several areas, the Company has constructed fiber-to-the-home. This will allow the Company to offer speeds substantially in excess of the 25/3, the current FCC broadband speed standard. During this fiscal year, the Company is cutting over the newly constructed fiber to locations throughout its serving area prior to offering higher speed tiers to all its customers.

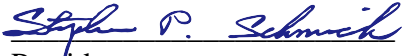
8) WAC 480-123-130(1)(k) – Other information

Not applicable.

Certified Statement as required by WAC 480-123-130(1)(e)(f)(g):

I, Steve Schmick, am an officer of Pioneer Telephone Company and upon personal knowledge and with responsibility therefor, hereby certify under penalty of perjury, that Pioneer Telephone Company materially complied with Commission rules under Chapter 480-120 WAC that are applicable to the Company and its provision of service within the area for which the Company received universal communications services program support. The Company has met the requirements of WAC 480-123-120 (5) for broadband availability data as required by the commission.

Signed at LaCrosse, Washington this 29th day of June, 2021.


President