```
1
       BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
 2.
                           COMMISSION
     WASHINGTON UTILITIES AND
     TRANSPORTATION COMMISSION,
 4
                    Complainant,
 5
                                   )
                                       DOCKET NO. TV-072077
               vs.
                                   )
 6
                                        Volume I
                                   )
     TODD BRENDEN D/B/A ACCESS
                                       Pages 1 - 17
                                   )
    MOVING; BUMBLEBEE MOVING
 7
                                   )
    NORTH, INC.; CASCADE MOVING
 8
     & STORAGE, INC., and CHELAN
    TRANSFER COMPANY, INC.,
 9
                   Respondents.
                                   )
10
11
12
               A hearing in the above matter was held on
13
     November 27, 2007, at 1:30 p.m., at 1300 South
14
    Evergreen Park Drive Southwest, Olympia, Washington,
15
    before Administrative Law Judge ANN RENDAHL.
16
17
               The parties were present as follows:
18
               WASHINGTON UTILITIES AND TRANSPORTATION
     COMMISSION, by MICHAEL A. FASSIO, Assistant Attorney
19
     General, 1400 South Evergreen Park Drive Southwest,
     Post Office Box 40128, Olympia, Washington 98504;
20
     telephone, (360) 664-1192.
21
22
23
    Kathryn T. Wilson, CCR
24
25
    Court Reporter
```

0003				
1	,			
2	IN	DEX OF	WITNESSES	
3				
4	WITNESS:			PAGE:
5				
6	SHERI HOYT			
7				
8	by Mr. Fassio			6
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				

23

24

25

1	PROCEEDINGS
2	JUDGE RENDAHL: Good afternoon. I'm Ann
3	Rendahl, the administrative law judge presiding over
4	this proceeding this afternoon. We are here before the
5	Washington Utilities and Transportation Commission on
6	Tuesday, November 27th, 2007, in Olympia, Washington,
7	to begin a hearing in Docket TV-072077, which is
8	captioned Washington Utilities and Transportation
9	Commission, Complainant, versus Todd Brenden, d/b/a
10	Access Moving; Bumblebee Moving North, Incorporated;
11	Cascade Moving and Storage, Incorporated, and Chelan
12	Transfer Company, Incorporated, Respondents.
13	The primary issue in this proceeding is
14	whether the four household goods moving companies named
15	in the Complaint have filed their annual reports and
16	paid their regulatory fees for calendar year 2006. By
17	rule, the Commission may cancel a household goods
18	carrier's permit for good cause, which includes failure
19	to submit an annual report or pay regulatory fees.
20	So after we take appearances, I'm going to
21	hear testimony from Commission staff and any other

party who may appear on the bridge line or in person

about whether there has been a change in compliance

since the Commission issued its complaint. So at this

point, let's go forward and take appearances. At this

- 1 point, the only persons in the room are Staff, so let's
- 2 take the appearances of Staff.
- 3 MR. FASSIO: Michael Fassio, assistant
- 4 attorney general, present on behalf of Commission
- 5 staff. My address is 1400 South Evergreen Park Drive
- 6 Southwest, P.O. Box 40128, Olympia, Washington, 98504.
- 7 My telephone number is (360) 664-1192. Fax is (360)
- 8 586-5522. E-mail is mfassio@wutc.wa.gov.
- 9 JUDGE RENDAHL: There is no other person
- 10 appearing in the room aside from Commission staff
- 11 members, and is there anyone appearing on the bridge
- 12 line on behalf of any of the four named households
- 13 goods companies? Hearing nothing, it appears that it
- 14 is only Staff appearing today, and while we were off
- 15 the record, Mr. Fassio, gave me two copies of nine
- 16 different exhibits concerning the compliance status of
- 17 three of the different companies, so I think it's
- 18 appropriate at this point to swear in Ms. Hoyt as a
- 19 witness for Staff and then we can have testimony by
- 20 Staff on where we are on this complaint. So Ms. Hoyt,
- 21 would you raise your right hand, please?
- 23 Whereupon,

- 24 SHERI HOYT,
- 25 having been first duly sworn, was called as a witness

1 herein and was examined and testified as follows:

2

3 JUDGE RENDAHL: Please go ahead.

- 5 EXAMINATION
- 6 BY MR. FASSIO:
- 7 Q. Please state and spell your first and last
- 8 name for the record.
- 9 A. Sheri Hoyt, S-h-e-r-i, H-o-y-t.
- 10 Q. Who is your employer?
- 11 A. Washington Utilities and Transportation
- 12 Commission.
- Q. What is your position with the Commission?
- 14 A. I'm a compliance specialist in the business
- 15 practices investigation section.
- 16 Q. Would you please describe your duties as they
- 17 relate to this case?
- 18 A. I conduct investigations regarding the
- 19 business practices of regulated utilities or
- 20 transportation companies. As part of those duties, I
- 21 investigate companies that are delinquent in filing
- 22 annual reports and paying regulatory fees.
- 23 Q. What statute or rule do you understand to be
- 24 at issue in this proceeding?
- 25 A. There are three; RCW 81.04.080, which

- 1 requires each public service company to file an annual
- 2 report with the Commission; RCW 81.80.321, which
- 3 requires each common carrier to pay an annual
- 4 regulatory fee, and WAC 480-15-480, which requires
- 5 households goods carriers to submit annual reports and
- 6 regulatory fees to the Commission no later than May 1.
- 7 Q. Are you familiar with the companies named in
- 8 this proceeding?
- 9 A. Yes.
- 10 Q. I would like to ask you about each respondent
- 11 separately. First though, please describe generally
- 12 how you are familiar with the companies in this
- 13 proceeding.
- 14 A. The financial services section refers
- 15 companies that are delinquent in filing annual reports
- 16 and/or paying regulatory fees to the business practices
- 17 investigation section. Financial services staff by
- 18 hand delivery informs the business practices section
- 19 that a company is delinquent in filing the annual
- 20 report and paying the regulatory fee for that period;
- 21 in this case, the 2006 annual report and the 2007
- 22 regulatory fee.
- Q. Have any of the companies that are named in
- 24 this proceeding filed annual reports or paid regulatory
- 25 fees since the Commission filed the Complaint in this

- 1 proceeding?
- 2 A. Yes.
- 3 Q. How did you determine that companies have
- 4 since made filings?
- 5 A. I checked the annual reports tracking system
- 6 data base, called ARTS, which is where staff enters
- 7 receipt information for annual reports and regulatory
- 8 fees. In addition, I consulted with the UTC revenue
- 9 system reports from the Commission's financial services
- 10 division regarding payments of regulatory fees.
- 11 Q. When is the last time you checked those?
- 12 A. 12:15 p.m. today.
- 13 Q. Thank you. Now I will ask you about the
- 14 individual companies. Was one of the companies
- 15 referred to you Todd Brenden, doing business as Access
- 16 Moving?
- 17 A. Yes.
- 18 Q. Has Access Moving filed a 2006 annual report?
- 19 A. Yes.
- 20 Q. Please turn now to what's been marked as
- 21 Exhibit No. 1.
- 22 A. (Witness complies.)
- Q. Is Exhibit No. 1 a true and accurate copy of
- 24 Access Moving's 2006 annual report?
- 25 A. It is.

- 1 Q. When was Access Moving's annual report filed?
- 2 A. We received it on November 20th, 2007.
- 3 Q. How did you determine the filing date?
- 4 A. I consulted the ARTS database.
- 5 Q. Please turn to what's been marked as Exhibit
- 6 No. 2.
- 7 A. (Witness complies.)
- 8 Q. Is Exhibit No. 2 a true and accurate copy of
- 9 the ARTS record for Access Moving?
- 10 A. It is.
- 11 Q. Did Access Moving owe regulatory fees for
- 12 2007?
- 13 A. It did.
- Q. What is the amount of Access Moving's
- 15 regulatory fee?
- 16 A. \$186.28 plus an additional \$14.91 in late
- 17 penalties and interest for a total of \$201.19.
- 18 O. Please turn now to what's been marked as
- 19 Exhibit No. 3. Is Exhibit No. 3 a true and accurate
- 20 copy of the UTC revenue system record for this carrier?
- 21 A. It is.
- 22 Q. According to the revenue system record, has
- 23 Access Moving paid the regulatory fee?
- 24 A. It did, on November 20, 2007, and the date
- 25 appears in the upper right-hand corner of the record.

- 1 MR. FASSIO: At this time, I would like to
- 2 move for the admission of Exhibits 1, 2, and 3.
- JUDGE RENDAHL: I just have one question,
- 4 actually, two questions. On Exhibit No. 1, who puts
- 5 the date stamp on that front page of the annual report?
- 6 Is that the records center?
- 7 THE WITNESS: Yes.
- 8 JUDGE RENDAHL: So the records center would
- 9 have stamped that received on the 20th.
- 10 THE WITNESS: Yes.
- JUDGE RENDAHL: But it's also reported in the
- 12 ARTS system.
- 13 THE WITNESS: Yes, same day. They should be
- 14 processed on the same day.
- 15 JUDGE RENDAHL: The revenue information which
- 16 is on Exhibit No. 3, we know from your testimony that
- 17 the fee amount was \$186, and the late fee and interest
- 18 was \$14.91, which is on the second page under "amount."
- 19 How do you identify this information in revenue?
- 20 THE WITNESS: This is the revenue record that
- 21 the financial services office gave me. I can also
- 22 calculate it by referring to the ARTS information
- 23 itself, which is Exhibit 2, and it will show the
- 24 regulatory fee amount of \$186.28, and then in the
- 25 events down below, it will show the fee or interest or

- 1 "L" fee for late fee.
- 2 JUDGE RENDAHL: I was just wondering if there
- 3 is some way to track this when it's printed out. These
- 4 three exhibits are admitted.
- 5 Q. (By Mr. Fassio) What is your recommendation
- 6 to the Commission regarding this company?
- 7 A. I recommend that the Commission not cancel
- 8 this carrier.
- 9 Q. Was one of the companies referred to you
- 10 Bumblebee Moving North, Incorporated?
- 11 A. Yes.
- 12 Q. Has Bumblebee Moving North, Incorporated,
- 13 filed a 2006 annual report?
- 14 A. Yes.
- 15 O. Please turn to what's been marked as Exhibit
- 16 No. 4. Is Exhibit No. 4 a true and accurate copy of
- 17 Bumblebee Moving North, Incorporated's 2006 annual
- 18 report?
- 19 A. It is.
- Q. When was Bumblebee Moving North,
- 21 Incorporated's annual report filed?
- 22 A. Today, November 27th, 2007.
- Q. How did you determine the filing date?
- 24 A. I consulted the ARTS database.
- 25 Q. Please turn to what's been marked as Exhibit

- 1 No. 5.
- 2 A. (Witness complies.)
- 3 Q. Is Exhibit No. 5 a true and accurate copy of
- 4 the ARTS record for Bumblebee Moving North?
- 5 A. Yes.
- 6 Q. Did Bumblebee Moving North owe regulatory
- 7 fees for 2007?
- 8 A. Yes.
- 9 Q. What is the amount of Bumblebee Moving
- 10 North's regulatory fee?
- 11 A. \$676.39, plus an additional \$54.10 in late
- 12 penalties and interest for a total of \$730.49.
- 13 Q. Please turn to what's been marked as Exhibit
- 14 No. 6.
- 15 A. (Witness complies.)
- 16 Q. Is Exhibit No. 6 a true and accurate copy of
- 17 the UTC revenue system record for this carrier?
- 18 A. Yes.
- 19 Q. According to the revenue system record, has
- 20 Bumblebee Moving North paid the regulatory fee?
- 21 A. Yes. The fee was paid today, November 27th,
- 22 and the date appears in the upper right-hand corner of
- 23 the record.
- MR. FASSIO: At this time, I would like to
- move for the admission of Exhibits No. 4, 5, and 6.

- 1 JUDGE RENDAHL: They are so admitted.
- Q. (By Mr. Fassio) Ms. Hoyt, what is your
- 3 recommendation to the Commission regarding this
- 4 company?
- 5 A. I recommend that the Commission not cancel
- 6 the company's permit at this time.
- 7 Q. Was one of the companies referred to you
- 8 Cascade Moving and Storage, Incorporated?
- 9 A. Yes.
- 10 Q. Has Cascade Moving and Storage filed the 2006
- 11 annual report?
- 12 A. Yes.
- 13 Q. Please turn to what's been marked as Exhibit
- 14 No. 7.
- 15 A. (Witness complies.)
- 16 Q. Is Exhibit No. 7 a true and accurate copy of
- 17 Cascade Moving and Storage's 2006 annual report?
- 18 A. It is.
- 19 Q. When was Cascade Moving and Storage's annual
- 20 report filed?
- 21 A. Today, November 27th, 2007.
- Q. How did you determine the filing date?
- 23 A. I consulted the ARTS database.
- Q. Please turn to what's been marked as Exhibit
- 25 No. 8.

- 1 A. (Witness complies.)
- Q. Is Exhibit No. 8 a true and accurate copy of
- 3 the ARTS record for Cascade Moving and Storage,
- 4 Incorporated?
- 5 A. Yes.
- 6 Q. Did Cascade Moving and Storage owe regulatory
- 7 fees for 2007?
- 8 A. It did.
- 9 Q. What is the amount of Cascade Moving and
- 10 Storage's regulatory fee?
- 11 A. \$1,564.49, plus an additional \$125.16 in late
- 12 penalties and interest for a total of \$1,689.65.
- 13 Q. Please turn to what's been marked as Exhibit
- 14 No. 9. Is Exhibit No. 9 a true and accurate copy of
- 15 the UTC revenue system record for this carrier?
- 16 A. It is.
- 17 Q. According to the revenue system record, has
- 18 Cascade Moving and Storage paid the regulatory fee?
- 19 A. It has, on November 27th, 2007. The date
- 20 appears in the upper right-hand corner of the record.
- 21 MR. FASSIO: At this time, I would like to
- 22 move for the admission of Exhibits No. 7, 8, and 9.
- JUDGE RENDAHL: I have one question about
- 24 Exhibit No. 9. Should there be a second page
- 25 indicating the fees and interest, or is that not yet

- 1 available?
- THE WITNESS: I believe it should be.
- 3 However, because of when this was received, during the
- 4 noon hour, a staff not generally responsible for
- 5 inputting revenue did that, and I don't believe they
- 6 were aware they needed to print them separately, but
- 7 the check was received.
- 8 JUDGE RENDAHL: So if you need to supplement
- 9 Exhibit No. 9, given the shortness before the hearing,
- 10 just submit it with the Commission and request that you
- 11 are supplementing Exhibit No. 9 for completeness, given
- 12 how the other exhibits appear, so otherwise, they all
- 13 seem to be consistent, so 7, 8, and 9 are admitted.
- 14 Q. (By Mr. Fassio) Ms. Hoyt, what is your
- 15 recommendation to the Commission regarding this
- 16 company?
- 17 A. I recommend that the Commission not cancel
- 18 the company's permit at this time.
- 19 Q. Was one of the companies referred to you
- 20 Chelan Transfer Company, Incorporated?
- 21 A. Yes.
- Q. Has Chelan Transfer Company file a 2006
- 23 annual report or paid the 2007 regulatory fee?
- 24 A. No.
- 25 Q. What is your recommendation to the Commission

- 1 regarding Chelan Transfer Company?
- 2 A. I recommend that the Commission cancel the
- 3 company's permit.
- 4 MR. FASSIO: At this time, Your Honor, I have
- 5 no further questions for Ms. Hoyt. If it is helpful, I
- 6 can now summarize which companies' permits Staff
- 7 recommends be canceled and which companies' permits
- 8 Staff recommends not be canceled.
- 9 JUDGE RENDAHL: I think it's pretty clear. I
- 10 think the evidence is pretty clear that Todd Brenden,
- 11 or what we are calling Access Moving, is in compliance,
- 12 as is Bumblebee and Cascade, and Ms. Hoyt, have you had
- 13 any communications with Chelan aside from sending out
- 14 the Complaint?
- 15 THE WITNESS: I have not.
- 16 JUDGE RENDAHL: The process would be for me
- 17 to enter an initial order that would dismiss the three
- 18 parties who are in compliance and cancel Chelan
- 19 Transfer's permit. Now, the process for initial orders
- 20 is they would have 20 days to seek review with the
- 21 commissioners before the order would become final, so
- 22 if they do happen to contact you in the next 20 days --
- 23 they will be receiving a copy of the order when it goes
- 24 out, so if they happen to contact you and want to know
- 25 what their recourse is, if they happen to cure their

- 1 problem before this becomes final, because the orders
- 2 don't really get canceled until there is a final order,
- 3 so if they call you with questions, you can advise them
- 4 that they can cure it before 20 days after the initial
- 5 order.
- 6 So I don't think I have any other questions
- 7 about the carriers. I appreciate all the information
- 8 and exhibits we have on the carriers, and I will work
- 9 to enter an initial order resolving this probably by
- 10 next week, maybe by the end of the week, depends on
- 11 what comes in my door. So is there any other
- 12 information that you think is appropriate to have on
- 13 the record at this point?
- 14 MR. FASSIO: There is nothing further, Your
- 15 Honor. Thank you.
- JUDGE RENDAHL: With that, I believe this
- 17 hearing is adjourned, and thank you very much.
- 18 MR. FASSIO: Thank you.
- 19 (Hearing adjourned at 1:47 p.m.)

20

21

22

23

24