

REDACTED



January 20, 2010

[REDACTED]

Richland, WA 99352-3542

RE: Notice of Limited Extension and Upcoming Disconnection of
Emergency Alerting and Conferencing Service
Verizon Agreement and Amendment No. 1 (Verizon internal tracking 2005 354623 / 2009-
484949)

[REDACTED]

Verizon Northwest Inc. (Verizon) has been providing Emergency Alerting and Conferencing Service (Service) to [REDACTED] (Customer) pursuant to an individual case basis Agreement and subsequent Amendment No. 1 to that Agreement. The Agreement and Amendment No. 1 were filed with the Washington Utilities and Transportation Commission (WUTC Docket No. 060810, Contract No. 1321ICB (Agreement) effective 6/21/06, and Contract No. 1401ICB (Amendment No. 1) effective 8/21/09). The Extension Term period of the Agreement, as amended, expired October 20, 2009.

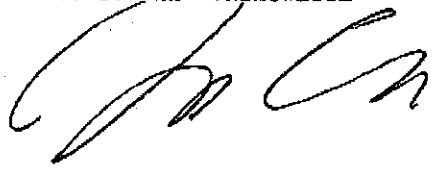
The Service was provided from the Kennewick Highland's Central Office to 3 Tri-City locations [REDACTED] Richland WA, [REDACTED] Kennewick, WA and [REDACTED] Pasco, WA).

The Service provided pursuant to the Agreement, as amended, was a custom service. Emergency Alerting and Conferencing Service is not a generally available service provided in Verizon's tariffs. As stated in Section 2 of Amendment No. 1, Verizon advised Customer, and Customer acknowledged and understood, that the Emergency Alerting and Conferencing Service has been manufacturer discontinued.

By this written notice, Verizon will continue the provision of the Emergency Alerting and Conferencing Service, on a month to month basis, for the limited period of time to March 31, 2010, at which time Service will be discontinued and disconnected. There will be no further extension after March 31, 2010. Verizon's provision of the Service for this limited period to March 31, 2010 shall be pursuant to the rates, terms and conditions of the Agreement, as amended by Amendment No. 1 (WUTC Docket No. 060810, Contract No. 1321ICB (Agreement) effective 6/21/06, and Contract No. 1401ICB (Amendment No. 1) effective 8/21/09), including the limitations of warranty and liability as set out in Section 2 of Amendment No. 1. As the Service is provided on a month to month basis, you may terminate the Service before March 31, 2010 by providing written notice to Verizon of your decision to do so.

There may be other Verizon services which could be helpful in facilitating communications between the locations identified above. I will be contacting you to discuss Verizon's currently available products and services.

Regards,



Jeff Choi, Senior Account Executive
Verizon Business
1800 41st Street
Everett, WA 98201