



VIA OVERNIGHT MAIL

Litigation and Regulatory
201 Spear Street, 9th Flr.
San Francisco, CA 94105

December 29, 2009

Mr. David Danner, Executive Director and Secretary
ATTN: Kristen Russell
Washington Utilities and Transportation Commission
Chandler Plaza Building
1300 S. Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, WA 98504-7250

2009 DEC 30 AM 9:15
U.S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, DC 20590

Re: Washington Service Quality Report, Docket No. 060502

- **Mass Markets Service Quality Report for November 2009**

* MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services

Dear Mr. Danner:

Verizon Business Global LLC hereby submits the **Washington monthly service quality report for November 2009**, on behalf of MCImetro Access. We are submitting a confidential and a public version of the report. The confidential version is marked accordingly and is enclosed in a sealed envelope.

Please feel free to contact senior counsel, Thomas Dixon at (303) 390-6206 should you have any questions regarding these reports. Thank you.

Sincerely,

Haleh Davary
Regulatory Compliance Analyst
Verizon Business

CC: Thomas Dixon
Joe Dunbar

Enclosure