Name or Position	Days and Times Available	Telephone Number(s)
PRIMARY POINTS OF CONTACT		
Network Management Technician	7 by 24 support and management of the various managed network elements.	PHONE: (608) 664-4200 FAX: (608) 664-4225
Manager – Network Management Operations Center (NOC) Steve Hubacher	7:45 am – 4:30 pm Monday through Friday	PHONE: (608) 664-4061 CELL: (608) 212-0926
Director – Network Management Leslie Hearn SECONDARY POINTS OF CO	7:45 am – 4:30 pm Monday through Friday	PHONE: (608) 664-4377 CELL: (608) 235-5127
SECONDARY POINTS OF CO	JNIACI	
Network Management Technician	7 by 24 support and management of the various managed network elements.	PHONE: (608) 664-4200 FAX: (608) 664-4225