

Expert Telecom Compliance, Inc.

1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

Telephone: (770) 232-9200
Facsimile: (770) 232-9208

March 26, 2018

VIA ELECTRONIC DELIVERY

Steven King
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504

Re: Q LINK WIRELESS LLC Compliance Filing
Docket No. UT-130702

Dear Mr. King:

Pursuant to Order 01 in this docket dated December 12, 2013 (Appendix A, No. 13), enclosed please find for filing Q LINK WIRELESS LLC's Annual Customer Complaint Report.

THE ENCLOSED REPORT IS CONFIDENTIAL AND Q LINK WIRELESS LLC RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 678-672-2831 or etc@telecomcounsel.com.

Respectfully submitted,

/s/ Victoria Martin

Victoria Martin
Regulatory Specialist
Expert Telecom Compliance, Inc.

Enclosures
cc: Maybell Kelly

Company: Q Link Wireless, LLC

State: Washington

Docket: UT-130702

Calendar Year: 2017

Annual Lifeline Complaint Report*

<u>Nature of Complaint</u>	<u>Number of Complaints</u>
e.g. Billing Dispute, Service Quality	19

* This report shall include complaints filed with the ETC, the Commission's Consumer Protection and Communications Section, the WA State Office of the Attorney General, and the FCC. This report shall not include calls from customers to the ETC with regard to general inquiries such as account balance, additional purchases, service availability or technical support.