



December 12, 2007

Executive Secretary
Washington Utilities and Transportation Commission
Attention: Record Center
Docket UT-072149
P.O. Box 47250
Olympia, WA 98504-7250

RE: T-Netix, Inc. and T-Netix Telecommunications Services, Inc.

Dear Ms Washburn and Emergency Management Staff:

In response to your request in Docket No. UT-072149, T-Netix, hereby provides the following response.

For emergency and consumer complaints, the contact is:

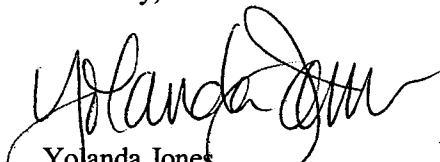
Curt Hopfinger
Director-Regulatory and Government Affairs
T-Netix, Inc. and T-Netix Telecommunications Services, Inc.
14651 Dallas Parkway
Suite 600
Dallas, TX 75254
(972) 277-0319 – desk
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chopfinger@securustech.net

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REGULATORY COMPLIANCE

T-Netix does not have facility based operations in Washington. The services of T-Netix consist of installing telecommunications equipment in correctional facilities on a contractual basis. Such services are available through T-Netix's pay telephones and through resold transmission facilities procured from interexchange carriers and local exchange carriers who actually carry the calls from the correctional facilities to the called parties. For disaster recovery involving call transmission, T-Netix looks to the interexchange carrier and/or local exchange carrier carrying the calls for recovery operations. For recovery of data processing functions, T-Netix runs a designated disaster recovery site in conjunction with its main data processing site so that if either site has an interruption in service the other site will continue to carry operations. This process is transparent to our users and no transition time is necessary.

If you should have any further questions, please contact me at (972) 277-0472.

Sincerely,


Yolanda Jones
Regulatory Compliance Analyst