

Docket UT-140597
CenturyLink's Responses to Data Requests 1-53
May 30, 2014

RS-12. Outage System Report filed April 24, 2014, Docket UT-140597 "CenturyLink's 911 Major Outage Report-4/10/2014 Next Generation 911 System":

Response:

- a. Please identify the "other carriers" shown in the two locations marked in red on the network diagram paragraph 9 in diagram "Washington 911 Architecture."

Response: Confidentiality obligations to third parties prevent us from disclosing this information without consent. We will request such consents, and will provide the requested information upon receipt thereof.

Respondent: Intrado

- b. Please provide a table or list that identifies all communications providers whose Washington customers were affected by the 911 outage (e.g. Wireless, CLEC, Cable, and VoIP service providers).

Response:

VoIP/Wireless	Wireless	Wireline
ATT Mobility	ATT Mobility Inland	Astound Broadband
Bandwidth	Cellular	Advanced Telecom
Sprint PCS	UC Cellular	Charter Fiberlink, LLC
TeleCommunication Systems		CenturyLink
T-Mobile USA		Electric Lighthwave
UC Cellular		Ellensburg Telephone
Verizon Wireless		Frontier Communications
		Kalama Telephone
		Leap Wireless
		Verizon Business
		Mcleod
		Integra Telecom
		CenturyLink
		Rainier Connect
		Sprint PCS
		AT&T Local Services
		TDS Telecom
		The Toledo Telephone Co

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TW Telecom
Verizon Wireless
World Communications
Whidbey Telecom
Wahkiakum West Telephone
X5 Solutions
XOXO Communications
YCOM Networks

Respondent: Intrado

- c. To the extent CenturyLink knows, identify any backup or alternate routing plans such carriers implemented as a direct result of the outage.

Response: CenturyLink does not have knowledge of any such plans.

Intrado Response: To the best of Intrado's knowledge no carriers have implemented any alternate or backup routing plans as a direct result of the outage. However, CenturyLink and Intrado are beginning a process to review the ingress traffic distribution in relation to this outage.