

March 23, 2012

**VIA ELECTRONIC FILING**

Mr. David Danner  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive S.W.  
Olympia, WA 98504-7250

Re: Annual Complaint Report of TracFone Wireless Inc., Docket No. UT-093012

Dear Mr. Danner:

The Commission's order designating TracFone Wireless, Inc. ("TracFone") as an eligible telecommunications carrier requires TracFone to file with the Commission, by March 31 of each year, a report on the number of complaints, categorized by the different nature of complaints that it received from Washington Lifeline customers during the prior calendar year. The report is required to include complaints filed with TracFone, the Commission's Consumer Protection and Communications Section, the Washington State Office of the Attorney General, and the Federal Communications Commission. The report is attached as Attachment 1.

The document is designated as confidential pursuant to WAC 480-07-160, because it contains valuable commercial information, such as customer names and account information as well as customer specific information. TracFone Wireless, Inc., would be directly and adversely affected by disclosure of the confidential information. TracFone designates the entire document as confidential. Therefore, only the first page has been filed in redacted form.

Please contact me if you have any questions about this submission. If you have any questions, please feel free to contact me at (305) 715-3613, or [sathanson@tracfone.com](mailto:sathanson@tracfone.com).

Sincerely,



Stephen Athanson  
Regulatory Counsel

Enc.

**CONFIDENTIAL**

**ATTACHMENT 1**