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PUGET SOUND ENERGY, INC. Electric Tariff G

SCHEDULE NO. 131 RESTORATION OF SERVICE GUARANTEES (Continued)

24-HOUR RESTORATION SERVICE GUARANTEE (Continued)

10. **CONDITIONS OF 24-HOUR GUARANTEE:** (Continued)

- b. Safe access is prevented by conditions such as, but not limited to, a flooded road, a slide blocking a road, or other conditions which prevent the Company from accessing its facilities.
- c. The Company will not seek recovery of the 24-Hour Guarantee payments from ratepayers.
- d. An electric Customer is eligible for the \$50 credit after either:
 - 1. Reporting their outage to PSE; or
 - 2. Requesting the 24-Hour Guarantee credit within seven (7) calendar days following restoration of the Customer's Electric Service.
- e. The Company will provide the credit to an eligible electric Customer's bill within two billing cycles after the restoration of the Customer's outage.

Issued: June 29, 2016 **Effective:** July 30, 2016

Advice No.: 2016-19

Issued By Puget Sound Energy

Ken Johnson Title: Director, State Regulatory Affairs

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