|  |  |  |  |
| --- | --- | --- | --- |
| (N) |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| | |  |  |  |
| (N) |  |  |  |
|  |  |  |  |
|  |  |  |  |

|  |
| --- |
| SCHEDULE NO. 131 |
| RESTORATION OF SERVICE GUARANTEES (Continued) |
|  |
| 24-HOUR RESTORATION SERVICE GUARANTEE (Continued) |

1. **CONDITIONS OF 24-HOUR GUARANTEE:** (Continued)
   1. Safe access is prevented by conditions such as, but not limited to, a flooded road, a slide blocking a road, or other conditions which prevent the Company from accessing its facilities.
   2. The Company will not seek recovery of the 24-Hour Guarantee payments from ratepayers.
   3. An electric Customer is eligible for the $50 credit after either:
      * 1. Reporting their outage to PSE; or
        2. Requesting the 24-Hour Guarantee credit within seven (7) calendar days following restoration of the Customer’s Electric Service.
   4. The Company will provide the credit to an eligible electric Customer’s bill within two billing cycles after the restoration of the Customer’s outage.