

**PUGET SOUND ENERGY, INC.  
Electric Tariff G**

**SCHEDULE NO. 131**

(N)

**RESTORATION OF SERVICE GUARANTEES (Continued)**

**24-HOUR RESTORATION SERVICE GUARANTEE (Continued)**

**10. CONDITIONS OF 24-HOUR GUARANTEE: (Continued)**

- a. The Company will provide a bill credit to eligible electric Customers in the amount of \$50 if the Company fails to restore Electric Service within 24 hours of notification of an outage, except for the following instances:
  - 1. The outage is associated with a Major Event Day, which includes any associated subsequent days while the Company is restoring the major-event-outage; (See Section 11, Definitions for the definition of Major Event Day.)
  - 2. The Company is prevented from restoring electric service by an action or default by someone outside the control of the Company (other than a Company employee/agent);
  - 3. The Company does not have safe access to its facilities in order to perform the needed repair;
  - 4. The Company verifies that there was no outage as reported by the Customer;
  - 5. The Customer's equipment has caused the outage; or
  - 6. The Customer's system has not received the proper electrical inspections and certifications.

(N)

**Issued:** June 29, 2016  
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By: 

**Issued By Puget Sound Energy**

Ken Johnson

**Title:** Director, State Regulatory Affairs