

From: Michael Williams [mgwill1@qwest.com]
Sent: Wednesday, September 12, 2001 6:19 PM
To: roc-tag@psclist.state.mt.us
Subject: Diagnostic PIDs Summary



Diagnostic

PIDs-Summary-12Sep0... TAG MEMBERS:

Attached is a one-page document containing a summary list of all PIDs that presently have either a TBD or Diagnostic standard listed. Also included, in the far right column, is Qwest's recommendation as to which PIDs or submeasurements are now candidates for setting specific standards to replace the "diagnostic" standard.

Using this as the basis for discussion, as a first step, the TAG can discuss and finalize which PID standards should be changed, including comments as to what factors should be considered. Qwest is, in parallel, in the process of developing specific proposals for those PIDs designated in the right column as "Candidates."

With the further guidance from the TAG meeting, Qwest proposes to finalize its specific proposals, conduct interim sub-committee discussions among the parties, as appropriate, and present the resulting product in the TAG meeting in two weeks (i.e., in the vicinity of 26 Sep 01).

Regards,
Mike Williams
Qwest

(See attached file: Diagnostic PIDs-Summary-12Sep01.doc)

**Performance Indicators with Diagnostic and “TBD” Standards
Qwest Proposal of Candidates for Changed Standards – 12 Sep 01**

PID Numbers	PID Title	Category (as applicable)	Current Standard	Candidate for Change
GA-7	Timely Outage Resolution following Software Releases	N/A	TBD	Candidate
PO-1D	Preorder Response Times – Rejected Queries	IMA & EDI	Diagnostic	Permanent Diagnostic
PO-2A	Electronic Flow-through	All LSRs	Diagnostic	Diagnostic in light of PO-2B
PO-2B	Electronic Flow-through	Eligible LSRs	Diagnostic	Candidate
PO-4A; -4B; and -4C	LSRs Rejected	IMA, EDI, & Fax	Diagnostic	Permanent Diagnostic
PO-6	Work Completion Notification	IMA & EDI	TBD	Candidate
PO-10	LSR Accountability	N/A	Diagnostic	Permanent Diagnostic
PO-15	Due Date Changes per Order	N/A	Diagnostic	Permanent Diagnostic
PO-16	Timely Release Notifications	N/A	TBD	Candidate
OP-3, -4, -5, & -6	Commitments Met, Installation Intervals, New Service Installation Quality, and Delayed Days	Line Sharing, EELs	Diagnostic	Candidates
		Sub-Loop, Dark Fiber (UDIT, Loop)	Diagnostic	No change
OP-7	Coordinated “Hot Cut” Interval	Analog & Other Loops	Diagnostic in light of OP-13A	No change in light of OP-13A
OP-13B	Coordinated Cuts Started without CLEC Approval	Analog & Other Loops	Diagnostic	Permanent Diagnostic
OP-15	Pending Delayed Days	All	Diagnostic	Permanent Diagnostic
MR-3, -4, -5, -6, -7, -8, & -9	Maintenance and Repair measurements	Line Sharing, EELs	Diagnostic	Candidates
		Sub-Loop, Dark Fiber (UDIT, Loop)	Diagnostic	No change
MR-10	Customer-Caused Repair Misses	All	Diagnostic	Permanent Diagnostic
NI-1C & -1D	Trunk Blocking without TGSR-related exclusions	LIS Trunks	Diagnostic	Permanent Diagnostic
NP-1B	NXX Codes Activated late due to Qwest-caused interconnection facility delays	N/A	Diagnostic	No change in light of NP-1A
CP-1C	Collocation Completion Interval	W/121-150 day intervals	Diagnostic	No change in light of CP-2C
CP-2C	Collocations Completed within Scheduled Intervals	Major Infrastructure Modifications	Diagnostic	Candidate