



January 31, 2012

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Mr. Dave Danner
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Subject: DOCKET UT-090842 – QUARTERLY REPORT CARD 4Q 2011

Dear Mr. Danner:

Pursuant to paragraph 1 in Appendix E, Attachment 1 in Order 06 in Docket UT-090842, enclosed is the Frontier Communications Northwest Inc. ("FC Northwest" or the "Company") quarterly service quality report card for 4Q 2011.

If you have any questions concerning this report, please call me at 972-908-4415 or email me at kimberly.a.douglass@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass" with a long horizontal flourish extending to the right.

Kim Douglass
Manager - Regulatory Affairs

Enclosure