



# PROPOSED RULE MAKING

## CR-102 (June 2012)

(Implements RCW 34.05.320)

Do NOT use for expedited rule making

**Agency:** Washington Utilities and Transportation Commission

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> <b>Preproposal Statement of Inquiry was filed as WSR 12-09-084; or</b> | <input type="checkbox"/> <b>Original Notice</b>                                 |
| <input type="checkbox"/> <b>Expedited Rule Making--Proposed notice was filed as WSR _____; or</b>          | <input checked="" type="checkbox"/> <b>Supplemental Notice to WSR 13-01-068</b> |
| <input type="checkbox"/> <b>Proposal is exempt under RCW 34.05.310(4) or 34.05.330(1).</b>                 | <input type="checkbox"/> <b>Continuance of WSR _____</b>                        |

**Title of rule and other identifying information:** (Describe Subject) WAC 480-120-251 Directory service. This rulemaking proposes modifications to, or the elimination of, the requirement that local exchange companies provide each customer a copy of a telephone directory for the customer's exchange area. Docket UT-120451

**Hearing location(s):**

Commission Hearing Room 206  
Second Floor, Richard Hemstad Building  
1300 S. Evergreen Park Drive S.W.  
Olympia, WA 98504-7250

Date: April 11, 2013 Time: 1:30 PM

**Date of intended adoption:** April 11, 2013  
(Note: This is NOT the effective date)

**Submit written comments to:**

Name: Washington Utilities and Transportation Commission  
Address: 1300 S. Evergreen Park Drive S.W.  
PO Box 47250  
Olympia, WA 98504-7250  
e-mail [records@utc.wa.gov](mailto:records@utc.wa.gov). Please include: "Docket UT-120451" in your comments.  
fax (360) 586-1150 by (date) March 29, 2013

**Assistance for persons with disabilities:** Contact

Debbie Aguilar by March 27, 2013

TTY (360) 586-8203 or (360) 664-1132

**Purpose of the proposal and its anticipated effects, including any changes in existing rules:**

The proposal revises the existing rule to require local exchange carriers to distribute white pages telephone directories only to customers who request them. The proposal would minimize the burden on regulated carriers to print and distribute directories and would substantially reduce the amount of waste resulting from disposal of unwanted printed directories.

This Supplemental CR-102 amends the proposal so that carriers are obligated only to provide electronic access to directory listings and must provide printed directories only to customers who request them. If carriers also distribute printed directories to customers who do not request them, the rule would require that carriers not distribute a printed directory to customers who request not to receive them.

**Reasons supporting proposal:**

Consumers primarily rely on the Internet as a resource for telephone number listings, rendering unnecessary a requirement that companies distribute printed white pages directories except to those customers who request them. Eliminating distribution of unwanted directories also enhances environmental stewardship in cooperation with cities and municipalities by reducing the volume of paper waste that must be processed and disposed of.

**Statutory authority for adoption:** RCW 80.01.040 and RCW 80.04.160

**Statute being implemented:**  
N/A

**Is rule necessary because of a:**

- |                         |                              |  |
|-------------------------|------------------------------|--|
| Federal Law?            | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Federal Court Decision? | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| State Court Decision?   | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
- If yes, CITATION:

**DATE**  
February 27, 2013

**NAME** (type or print)  
Steven V. King

**SIGNATURE**

**TITLE**  
Acting Executive Director and Secretary

**CODE REVISER USE ONLY**

OFFICE OF THE CODE REVISER  
STATE OF WASHINGTON  
FILED

**DATE:** February 27, 2013  
**TIME:** 3:08 PM

**WSR 13-06-026**

**Agency comments or recommendations, if any, as to statutory language, implementation, enforcement, and fiscal matters:**

None

**Name of proponent:** (person or organization) Washington Utilities and Transportation Commission

- Private  
 Public  
 Governmental

**Name of agency personnel responsible for:**

Name	Office Location	Phone
Drafting..... John Cupp	1300 S. Evergreen Pk. Drive SW, Olympia, WA 98504	(360) 664-1113
Implementation....Steven V. King	1300 S. Evergreen Pk. Drive SW, Olympia, WA 98504	(360) 664-1115
Enforcement.....Steven V. King	1300 S. Evergreen Pk. Drive SW, Olympia, WA 98504	(360) 664-1115

**Has a small business economic impact statement been prepared under chapter 19.85 RCW or has a school district fiscal impact statement been prepared under section 1, chapter 210, Laws of 2012?**

Yes. Attach copy of small business economic impact statement or school district fiscal impact statement.

A copy of the statement may be obtained by contacting:

Name:

Address:

phone ( ) \_\_\_\_\_

fax ( ) \_\_\_\_\_

e-mail \_\_\_\_\_

No. Explain why no statement was prepared.

The proposed rule will not result in or impose more than minor costs. Because there will not be more than minor increase in costs resulting from the proposed rule changes, a SBEIS is not required under RCW 19.85.030(1).

**Is a cost-benefit analysis required under RCW 34.05.328?**

Yes A preliminary cost-benefit analysis may be obtained by contacting:

Name:

Address:

phone ( ) \_\_\_\_\_

fax ( ) \_\_\_\_\_

e-mail \_\_\_\_\_

No: Please explain:

The Commission is not an agency to which RCW 34.05.328 applies. The proposed rule is not a significant legislative rule of the sort referenced in RCW 34.05.328(5).