



December 11, 2003

VIA ELECTRONIC MAIL TO records@wutc.wa.gov

Executive Secretary, Washington
Utilities & Transportation Commission
Attn: David Dittmore Re: UT-031755
P.O. Box 47250
Olympia, WA 98504-7250

Re: UT-31755 (Emergency Information)

Dear Mr. Dittmore:

On behalf of Primus Telecommunications, Inc. ("Primus"), I am writing in response to the above-referenced request for emergency contact information:

1. Titles and telephone numbers of the company's disaster services coordinator and alternates:

Disaster Services Coordinator: Joe Miller, Director = (H) 301-695-4650; (M) 703-209-3815

The Disaster Services Coordinator would work in conjunction with the following individuals depending upon the severity and nature of the emergency:

Network Support Center ("NSC") Contacts

First Level

NSC Main # = 1-888-899-9911, option 1 or 1-703-394-4500, option 1
NSC Service Team Lead = Johnny Gaither (10:00am-7:00pm, Tu-Sa)
NSC Surveillance Team Lead = Kevin Ciepley (7:00am-3:30pm, Su-Th)
NSC Night Supervisor = Alan Ciepley (9:00pm-6:00am M-F)

Second Level

NSC Service Supervisor, Bill Novitsky = (H) 703-491-1784; (M) 703-863-9627
Manager NSC Technical Support, Kyle Meeks = (M) 703-863-6840
Manager NSC Support, Steve Gardner = (H) 202-237-8040; (M) 703-517-0990
(P) 877-733-0956
Manager NSC Surveillance, Patrick Blakely = (M) 703-625-4719
Manager NSC Process, Stephanie Talberg = (H) 703-733-0810; (M) 571-239-4045